

PowerLite[®] 4650/4750W/4855WU User's Guide

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PowerLite 4650/4750W/4855WU User's Guide

Welcome to the PowerLite 4650/4750W/4855WU *User's Guide*.

Introduction to Your Projector

Refer to these sections to learn more about your projector and this manual.

[Projector Features](#)

[Notations Used in the Documentation](#)

[Where to Go for Additional Information](#)

[Projector Part Locations](#)

Projector Features

The PowerLite 4650, 4750W, and 4855WU projectors include these special features:

Bright, high-resolution projection system

- PowerLite 4650: Up to 5200 lumens of brightness (white light output and color light output)
PowerLite 4750W: Up to 4200 lumens of brightness (white light output and color light output)
PowerLite 4855WU: Up to 4000 lumens of brightness (white light output and color light output)
- PowerLite 4650: Native resolution of 1024 × 768 pixels (XGA)
PowerLite 4750W: Native resolution of 1280 × 800 pixels (WXGA)
PowerLite 4855WU: Native resolution of 1920 × 1200 pixels (WUXGA)

Flexible connectivity

- Wired and wireless network support for projection, monitoring, and control via remote network computer
- Variety of connection methods to a computer or video device including HDMI, BNC, and DisplayPort
- Ports for connecting an external monitor and external speakers

Easy-to-use setup and operation features

- Project images side-by-side from two separate input sources
- Epson's Instant Off and Direct Power On features for quick setup and shut down
- Support for Crestron RoomView network monitoring systems
- Network message broadcast system to project timely messages to all networked projectors (Windows only)

Note: The PowerLite 4855WU projector is shown in most illustrations in this manual, unless noted otherwise.

[Product Box Contents](#)

[Additional Components](#)

[Optional Equipment and Replacement Parts](#)

[Warranty and Registration Information](#)

Parent topic: [Introduction to Your Projector](#)

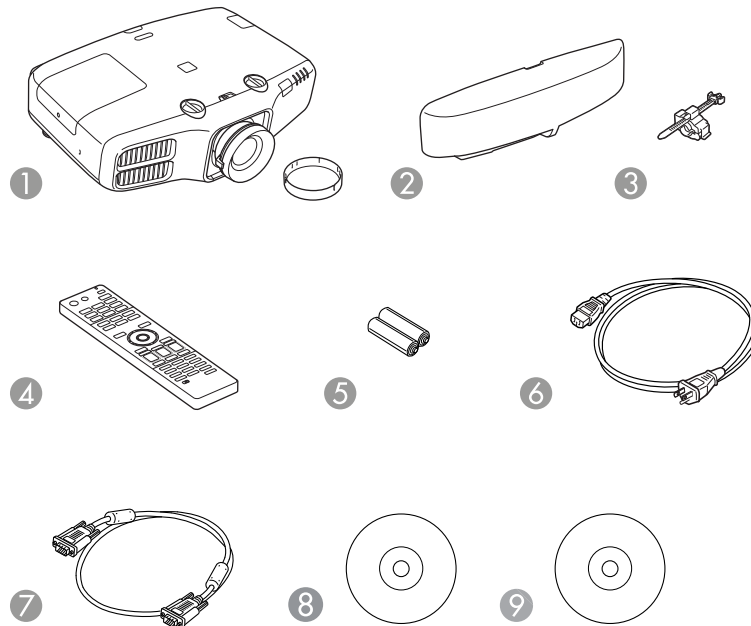
Related concepts

[Projector Part Locations](#)

Product Box Contents

Save all the packaging in case you need to ship the projector. Always use the original packaging (or equivalent) when shipping.

Make sure your projector box included all of these parts:



- 1 Projector with lens cover
- 2 Cable cover
- 3 HDMI cable clip
- 4 Remote control
- 5 Remote control batteries (two AA alkaline)
- 6 Power cord
- 7 VGA computer cable
- 8 Projector documentation CD
- 9 Projector software CD

Parent topic: [Projector Features](#)

Additional Components

Depending on how you plan to use the projector, you may need to obtain the following additional components:

- To connect a computer through its VGA port to the projector's BNC ports, you need a VGA-to-5-BNC cable or adapter. You can purchase one from Epson or an authorized Epson reseller.
- To receive a composite video signal, you need an RCA-style video or A/V cable. See your local computer or electronics dealer for purchase information.
- To receive an S-Video signal, you need an S-Video cable compatible with your device. See your local computer or electronics dealer for purchase information.
- To receive a component video signal, you need a component-to-BNC or a D-sub, 15-pin, component-to-VGA video cable or adapter. You can purchase one from Epson or an authorized Epson reseller.
- To receive an HDMI signal, you need a compatible HDMI cable. You can purchase one from Epson or an authorized Epson reseller.

Note: Older Mac computers (2009 and earlier) may not support audio through the HDMI port.

- To receive a DisplayPort signal, you need a compatible DisplayPort cable.
- To project with audio from certain ports, you may need a commercially available audio cable compatible with your device. See your local computer or electronics dealer for purchase information.

- To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DVI port for video output, you need to obtain an adapter. Contact Apple for compatible adapter options.

Parent topic: [Projector Features](#)

Optional Equipment and Replacement Parts

You can purchase screens, other optional accessories, and replacement parts from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

Epson offers the following optional accessories and replacement parts for your projector:

Option or part	Part number
Genuine Epson replacement lamp (ELPLP77)	V13H010L77
Air filter (ELPAF45)	V13H134A45
Quick Wireless Connection USB key	V12H005M09
Wireless LAN module (ELPAP07)	V12H418P12
Replacement remote control	158279900
Remote control cable set (ELPKC28)	V12H005C28
Epson DC-11 document camera (ELPDC11)	V12H377020
Epson DC-20 document camera (ELPDC20)	V12H500020
Wireless IR mouse receiver for remote control (ELPST16)	V12H007T16
Passive 3D glasses (adult) (PL4855WU)	ELPGS02A
Passive 3D glasses (children) (PL4855WU)	ELPGS02B
Polarizer kit for 3D stacking (PL4855WU)	ELPPL01
Universal projector ceiling mount	ELPMBJF
False ceiling plate kit	ELPMBP02
Component-to-VGA video cable (ELPKC19)	V12H005C19
VGA video cable 6 feet (1.8 m) length	F3H982-06
VGA video cable 10 feet (3.0 m) length	F3H982-10
VGA video cable 25 feet (7.6 m) length	F3H982-25

Option or part	Part number
HDMI audio video cable 3 feet (0.9 m) length	AV22300-03
HDMI audio video cable 6 feet (1.8 m) length	AV22300-06
HDMI audio video cable 12 feet (3.6 m) length	AV22300-12
Active speakers (ELPSP02)	V12H467020
PixiePlus control system for Epson projectors	ELPSP10
AP-60 projector sound solution	V12H329020
Kensington security lock	ELPSL01
Duet ultra portable projector screen	ELPSC80
50" portable screen (4:3)	ELPSC06
60" portable pop-up screen (4:3)	ELPSC07
80" portable pop-up screen (4:3)	ELPSC08
1-Year Extended Depot Repair Service Plan	EPPFPA1
1-Year Extended Exchange Service Plan	EPPEXA1
2-Year Extended Depot Repair Service Plan	EPPFPA2
2-Year Extended Exchange Service Plan	EPPEXA2

Parent topic: [Projector Features](#)

Warranty and Registration Information

Your projector comes with a basic warranty that lets you project with confidence. For details, see the warranty that came with your projector.

In addition, Epson offers free Extra Care Road Service. In the unlikely event of an equipment failure, you won't have to wait for your unit to be repaired. Instead, Epson will ship you a replacement unit anywhere in the United States, Canada, or Puerto Rico. See the Extra Care Road Service brochure for details.

Register your product online using the projector CD or at this site: www.epson.com/webreg.

Registering also lets you receive special updates on new accessories, products, and services.

Parent topic: [Projector Features](#)

Notations Used in the Documentation

Follow the guidelines in these notations as you read your documentation:

- **Warnings** must be followed carefully to avoid bodily injury.
- **Cautions** must be observed to avoid damage to your equipment.
- **Notes** contain important information about your projector.
- **Tips** contain additional projection information.

Parent topic: [Introduction to Your Projector](#)

Where to Go for Additional Information

Need quick help on using your projector? Here's where to look for help:

- Built-in help system

Press the **Help** button on the remote control to get quick solutions to common problems.

- www.epson.com/support (U.S) or www.epson.ca/support (Canada)

View FAQs (frequently asked questions) and e-mail your questions to Epson technical support 24 hours a day.

- For detailed instructions on using your projector in a network environment, see the *EasyMP Network Projection Operation Guide*.
- If you still need help after checking this manual and the sources listed above, you can use the Epson PrivateLine Support service to get help fast. For details, see "Where to Get Help".

Parent topic: [Introduction to Your Projector](#)

Related references

[Where to Get Help](#)

Projector Part Locations

Check the projector part illustrations to learn about the parts on your projector.

[Projector Parts - Front/Top](#)

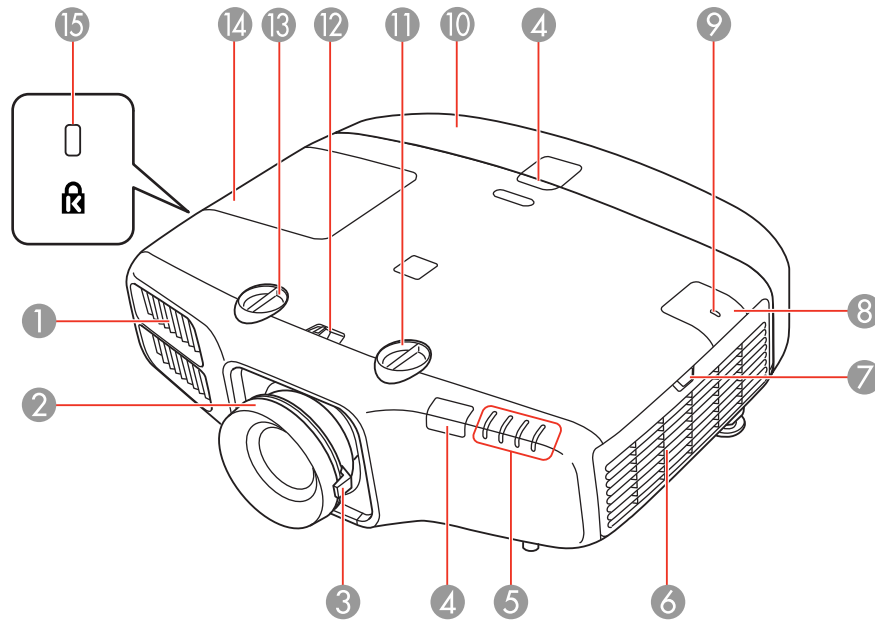
[Projector Parts - Rear](#)

[Projector Parts - Interface Ports](#)

[Projector Parts - Base](#)

[Projector Parts - Control Panel](#)

Projector Parts - Front/Top

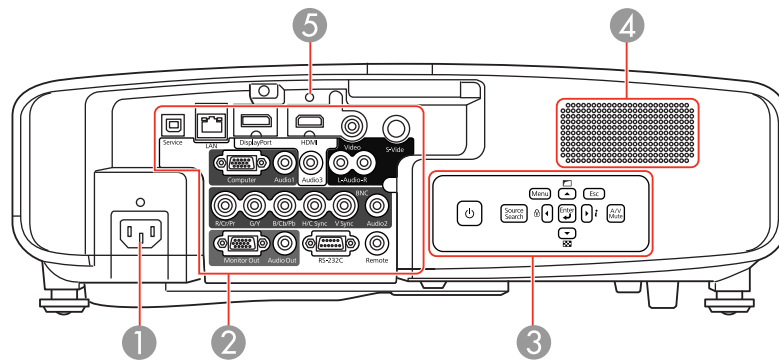


- 1 Exhaust vent
- 2 Focus ring
- 3 Zoom ring
- 4 Remote control receivers
- 5 Projector status lights
- 6 Air filter/intake vent
- 7 Air filter cover latch
- 8 Wireless LAN unit cover
- 9 Wireless LAN indicator light

- 10 Cable cover
- 11 Vertical lens shift dial
- 12 Lens shift dial lock
- 13 Horizontal lens shift dial
- 14 Lamp cover
- 15 Kensington security slot

Parent topic: [Projector Part Locations](#)

Projector Parts - Rear

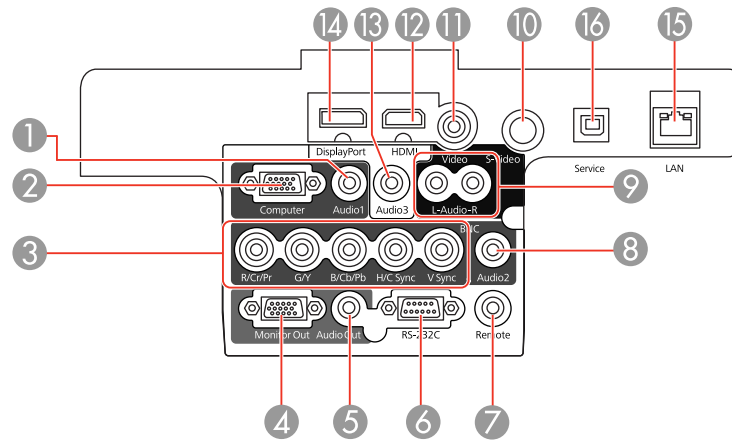


- 1 AC input port
- 2 Interface ports
- 3 Control panel
- 4 Speaker
- 5 HDMI cable clip slot

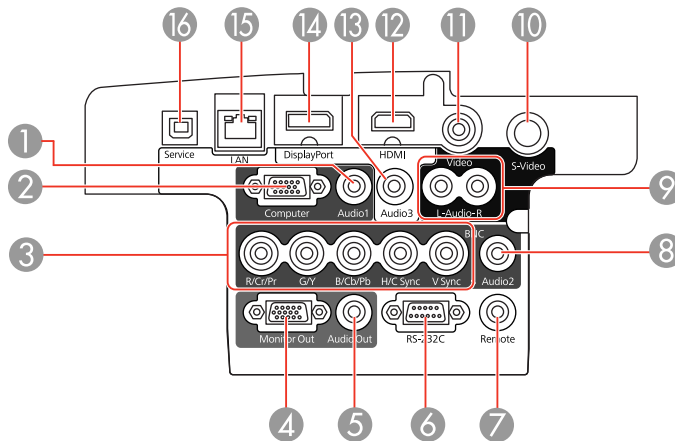
Parent topic: [Projector Part Locations](#)

Projector Parts - Interface Ports

PowerLite 4650/4750W



PowerLite 4855WU

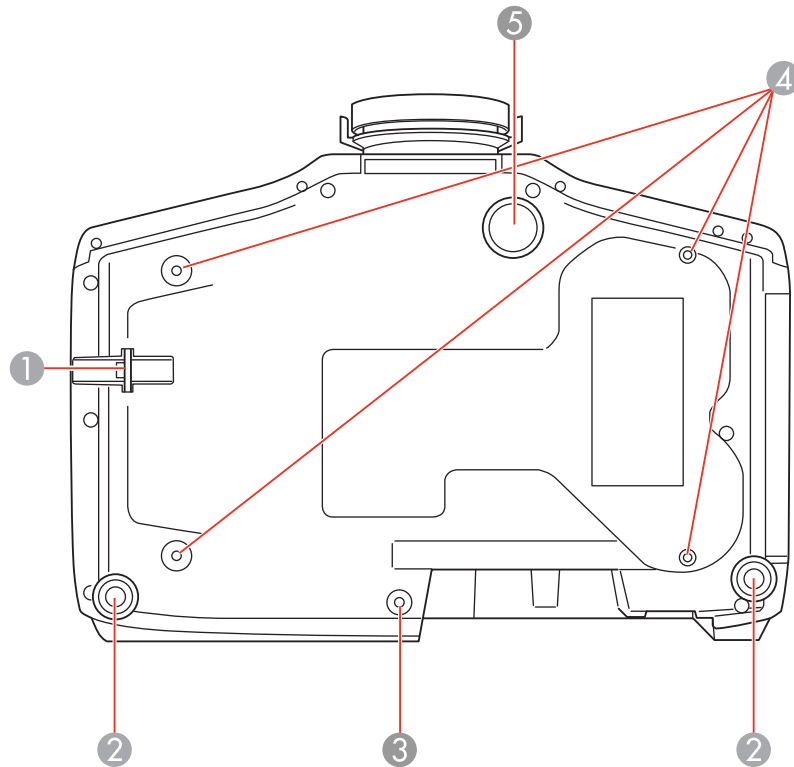


- 1 **Audio1** port
- 2 **Computer** port
- 3 **BNC** ports
- 4 **Monitor Out** port

- 5 **Audio Out** port
- 6 **RS-232C** port
- 7 **Remote** port
- 8 **Audio2** port
- 9 **Audio L-R** ports
- 10 **S-Video** port
- 11 **Video** port
- 12 **HDMI** port
- 13 **Audio3** port
- 14 **DisplayPort** connector
- 15 Network **LAN** port
- 16 **Service** port

Parent topic: [Projector Part Locations](#)

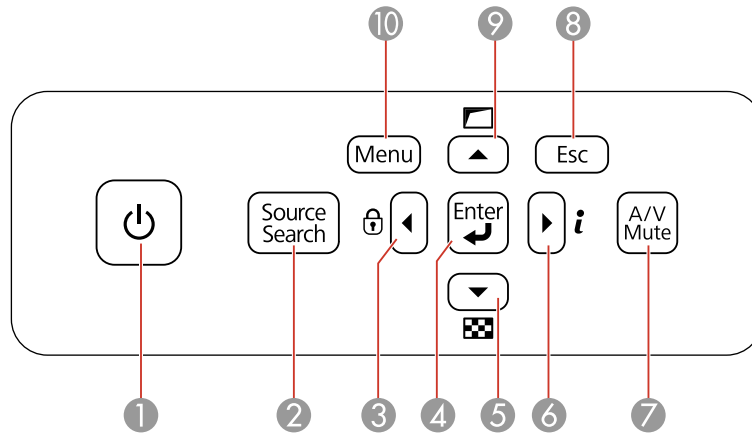
Projector Parts - Base



- 1 Security cable attachment point
- 2 Rear feet
- 3 Screw hole for cable cover
- 4 Mounting bracket holes
- 5 Front adjustable foot

Parent topic: [Projector Part Locations](#)

Projector Parts - Control Panel



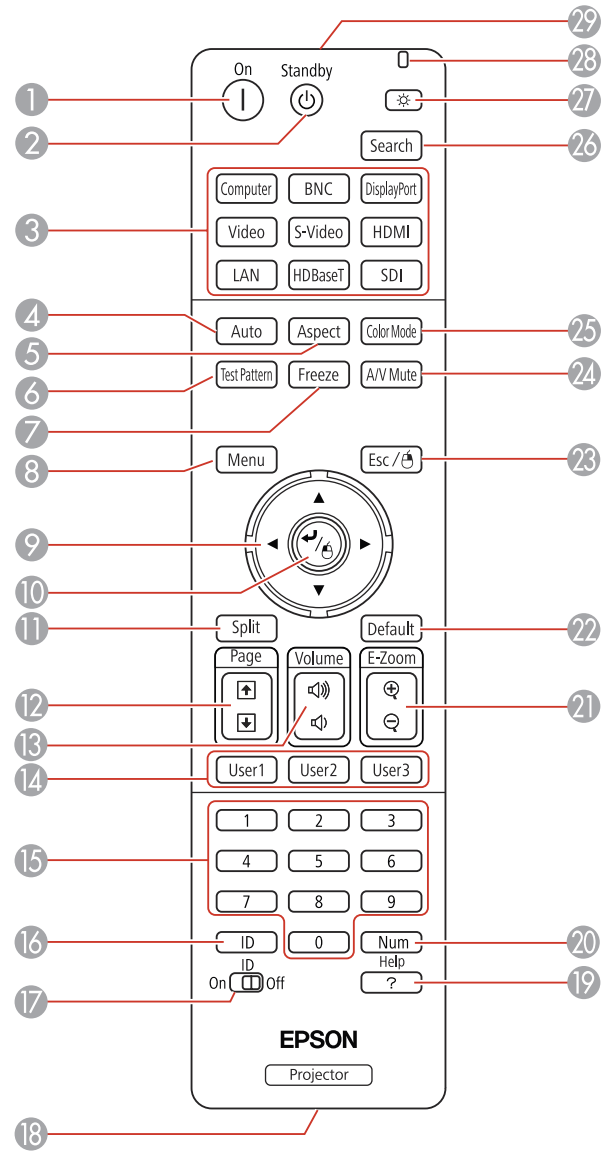
- 1 Power button
- 2 **Source Search** button (searches for connected sources)
- 3 Left arrow button and displays the Control Panel Lock screen
- 4 **Enter** button (selects options and optimizes screen image when projecting an RGB signal from the **Computer** or **BNC** ports)
- 5 Down arrow button and displays a test pattern
- 6 Right arrow button and displays the Info menu
- 7 **A/V Mute** button (turns the video and audio on or off)
- 8 **Esc** button (cancels/exits functions)
- 9 Up arrow button and displays screen adjustment options
- 10 **Menu** button (accesses projector menu system)

Parent topic: [Projector Part Locations](#)

Related references

[Projector Light Status](#)

Projector Parts - Remote Control



- 1 **On** button (turns power on)
- 2 **Standby** button (turns power off)
- 3 Source buttons (change input source; some source buttons may not function depending on the model)
- 4 **Auto** button (automatically adjusts position, tracking, and sync settings when projecting analog RGB signals from the **Computer** or **BNC** ports)
- 5 **Aspect** button (selects the image aspect ratio)
- 6 **Test Pattern** button (displays a test pattern)
- 7 **Freeze** button (stops video action)
- 8 **Menu** button (accesses projector menu system)
- 9 Arrow buttons (move through on-screen options and control wireless mouse functions)
- 10 Enter button (selects options and controls wireless mouse functions)
- 11 **Split** button (splits the screen)
- 12 **Page** up/down buttons (scroll through image files when projecting from a computer over a network connection)
- 13 **Volume** up/down buttons (adjust speaker volume)
- 14 **User1**, **User2**, and **User3** buttons (customizable for different functions)
- 15 Numeric buttons (enter numbers)
- 16 **ID** button (hold down to use numeric buttons to select a projector)
- 17 **ID** switch (enables or disables ID settings)
- 18 Remote port (connects to a remote control cable)
- 19 **Help** button (accesses projector help information)
- 20 **Num** button (when held down, switches numeric buttons to number function)
- 21 **E-Zoom +/-** buttons (zoom into and out of the image)
- 22 **Default** button (resets settings to their default values in the projector menu system)
- 23 **Esc** button (cancels/exits functions and controls wireless mouse functions)
- 24 **A/V Mute** button (turns off picture and sound)
- 25 **Color Mode** button (selects display modes)

- 26 **Search** button (searches for connected sources)
- 27 Light button (lights up the buttons temporarily)
- 28 Indicator light (lights up when the remote control is in use)
- 29 Remote control signal emitter (emits remote control signals)

Parent topic: [Projector Part Locations](#)

Setting Up the Projector

Follow the instructions in these sections to set up your projector for use.

[Projector Placement](#)

[Projector Connections](#)

[Attaching and Removing the Cable Cover](#)

[Attaching and Removing the HDMI Cable Clip](#)

[Installing Batteries in the Remote Control](#)

Projector Placement

You can place the projector on almost any flat surface to project an image.

You can also install the projector in a ceiling mount if you want to use it in a fixed location.

Keep these considerations in mind as you select a projector location:

- Place the projector on a sturdy, level surface or install it using a compatible mount.
- Leave plenty of space around and under the projector for ventilation, and do not place it on top of or next to anything that could block the vents.
- Position the projector within reach of a grounded electrical outlet or extension cord.

[Projector Setup and Installation Options](#)

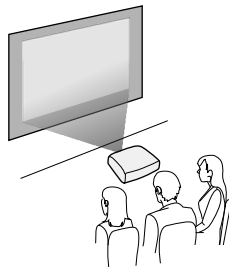
[Projection Distance](#)

Parent topic: [Setting Up the Projector](#)

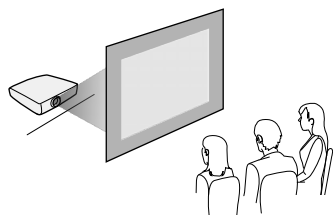
Projector Setup and Installation Options

You can set up or install your projector in the following ways:

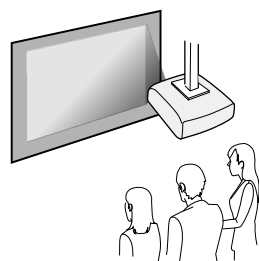
Front



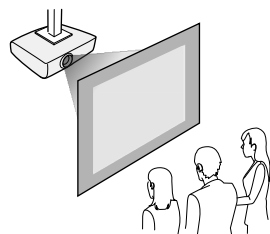
Rear



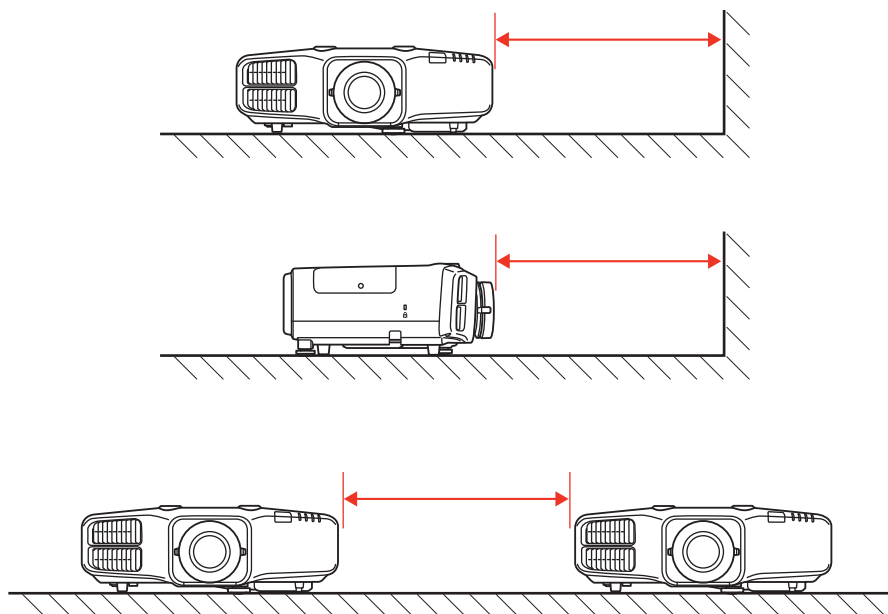
Front ceiling



Rear ceiling

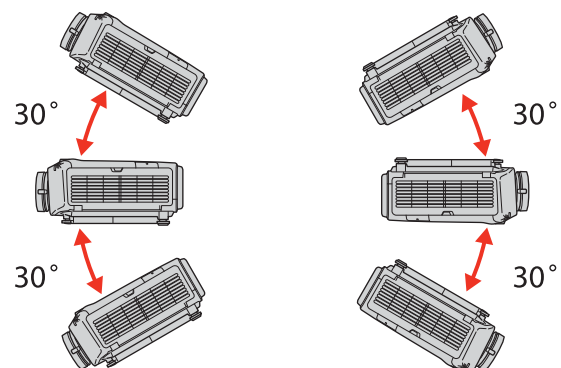


Note: Be sure to leave at least 20 inches (50 cm) of space in front of the air exhaust and intake vents and, when setting up multiple projectors, 20 inches (50 cm) of space between the projectors.



If you mount the projector to the ceiling, it can be installed at the following angles:

- **Vertically:** Any angle up to $\pm 30^\circ$.



- **Horizontally:** Can be tilted within the range of the rear feet.

If you project from the ceiling, set the **Inv Direction Button** setting (**Extended > Operation**) to **On** so that the operations on the screen match the control panel button commands.

Parent topic: [Projector Placement](#)

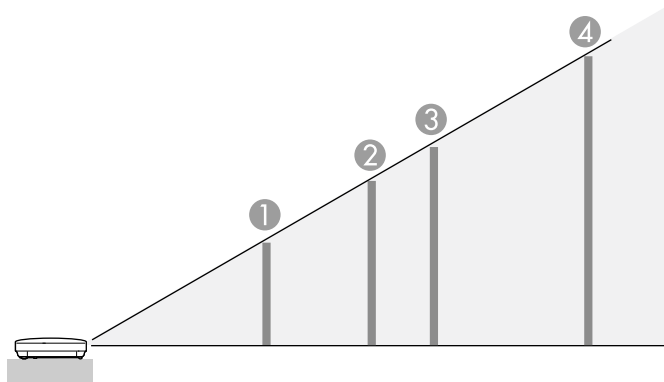
Related references

[Projector Setup Settings - Extended Menu](#)

Projection Distance

The distance at which you place the projector from the screen determines the approximate size of the image. The image size increases the farther the projector is from the screen, but can vary depending on the zoom factor, aspect ratio, and other settings.

Use the tables here to determine approximately how far to place the projector from the screen based on the size of the projected image. (Conversion figures may have been rounded up or down.) You can also use the projector Throw Distance Calculator at www.epson.com/support (U.S.) or www.epson.ca/support (Canada).



PowerLite 4650

4:3 Aspect Ratio

	Screen or image size	Projection distance Wide to Tele
1	50 inches	50 to 103 inches (127 to 261 cm)
2	80 inches	81 to 166 inches (206 to 421 cm)

	Screen or image size	Projection distance Wide to Tele
3	100 inches	102 to 208 inches (258 to 527 cm)
4	150 inches	153 to 312 inches (390 to 793 cm)

PowerLite 4750W

16:10 Aspect Ratio

	Screen or image size	Projection distance Wide to Tele
1	50 inches	53 to 109 inches (135 to 277 cm)
2	80 inches	86 to 176 inches (219 to 446 cm)
3	100 inches	108 to 220 inches (274 to 559 cm)
4	150 inches	163 to 331 inches (414 to 840 cm)

PowerLite 4855WU

16:10 Aspect Ratio

	Screen or image size	Projection distance Wide to Tele
1	50 inches	53 to 97 inches (135 to 247 cm)
2	80 inches	86 to 156 inches (219 to 397 cm)
3	100 inches	108 to 196 inches (274 to 498 cm)
4	150 inches	164 to 295 inches (416 to 748 cm)

Parent topic: [Projector Placement](#)

Projector Connections

You can connect the projector to a variety of computer, video, and audio sources to display presentations, movies, or other images, with or without sound.

- Connect any type of computer that has a standard video output (monitor) port, DisplayPort, or HDMI port.
- For video projection, connect devices such as DVD players, gaming consoles, digital cameras, tablets, and smartphones with compatible video output ports.
- If your presentation or video includes sound, you can connect audio input cables, if necessary.

Caution: If you will use the projector at altitudes above 4921 feet (1500 m), turn on **High Altitude Mode** to ensure the projector's internal temperature is regulated properly.

[Connecting to Computer Sources](#)

[Connecting to Video Sources](#)

[Connecting to an External Computer Monitor](#)

[Connecting to External Speakers](#)

Parent topic: [Setting Up the Projector](#)

Related references

[Projector Setup Settings - Extended Menu](#)

[Product Box Contents](#)

Connecting to Computer Sources

Follow the instructions in these sections to connect a computer to the projector.

[Connecting to a Computer for VGA Video](#)

[Connecting to a Computer for HDMI Video and Audio](#)

[Connecting to a Computer for DisplayPort Video and Audio](#)

[Connecting to a Computer for 5 BNC Video](#)

[Connecting to a Computer for Sound](#)

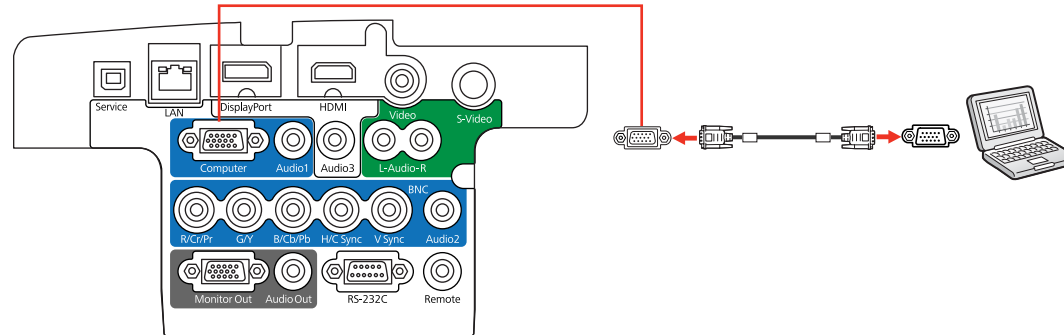
Parent topic: [Projector Connections](#)

Connecting to a Computer for VGA Video

You can connect the projector to your computer using a VGA computer cable.

Note: To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DVI port for video output, you need to obtain an adapter that allows you to connect to the projector's VGA video port. Contact Apple for compatible adapter options.

1. If necessary, disconnect your computer's monitor cable.
2. Connect the VGA computer cable to your computer's monitor port.
3. Connect the other end to a **Computer** port on the projector.



4. Tighten the screws on the VGA connectors.

Parent topic: [Connecting to Computer Sources](#)

Related tasks

[Connecting to a Computer for Sound](#)

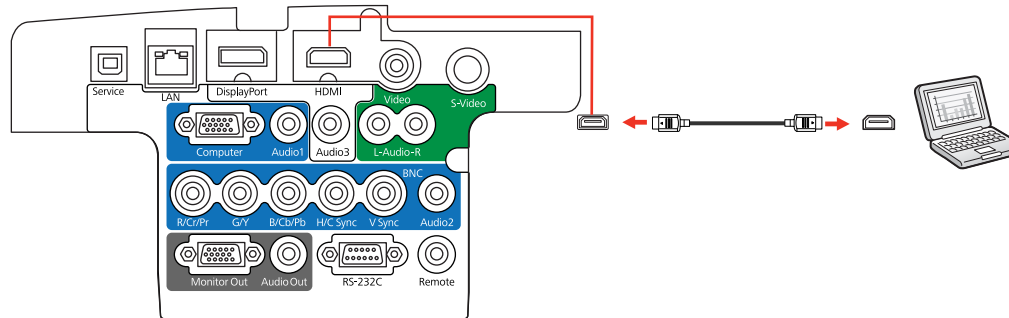
Connecting to a Computer for HDMI Video and Audio

If your computer has an HDMI port, you can connect it to the projector using an optional HDMI cable.

Note: To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DVI port for video output, you need to obtain an adapter that allows you to connect to the projector's **HDMI** port. Contact Apple for compatible adapter options. Older Mac computers (2009 and earlier) may not support audio through the **HDMI** port.

1. Connect the HDMI cable to your computer's HDMI output port.

2. Connect the other end to the projector's **HDMI** port.



Note: The location of the port may differ depending on the projector model.

Note: If you have problems hearing audio through the HDMI connection, you can use the **Audio3** port instead to play sound. Connect one end of an optional 3.5 mm stereo mini-jack audio cable to the projector's **Audio3** port and the other end to your computer's audio out port. Then select **Audio3** for the **HDMI Audio Output** setting in the Extended menu.

Parent topic: [Connecting to Computer Sources](#)

Related tasks

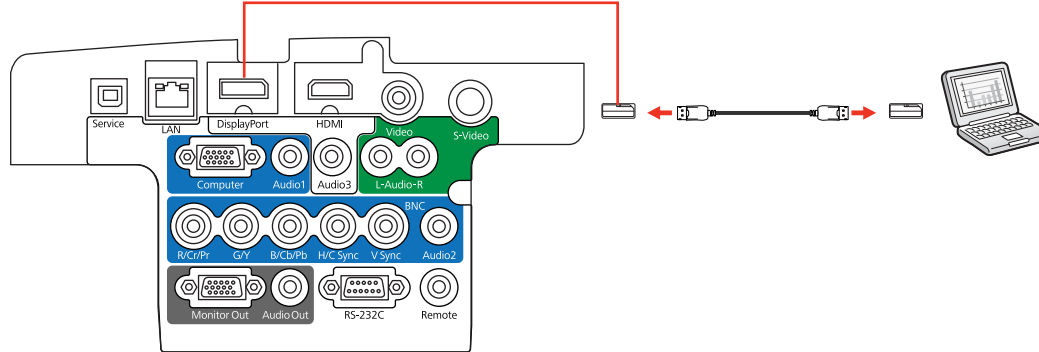
[Attaching and Removing the HDMI Cable Clip](#)

Connecting to a Computer for DisplayPort Video and Audio

If your computer has a DisplayPort or Mini DisplayPort connector, you can connect it to the projector using an optional DisplayPort cable.

1. Connect the DisplayPort cable to your computer's DisplayPort or Mini DisplayPort connector.

2. Connect the other end to the projector's **DisplayPort** connector.



Note: The location of the port may differ depending on the projector model.

Note: If you have problems hearing audio through the DisplayPort connection, you can use the **Audio3** port instead to play sound. Connect one end of an optional 3.5 mm stereo mini-jack audio cable to the projector's **Audio3** port and the other end to your computer's audio out port. Then select **Audio3** for the **DisplayPort Audio Output** setting in the Extended menu.

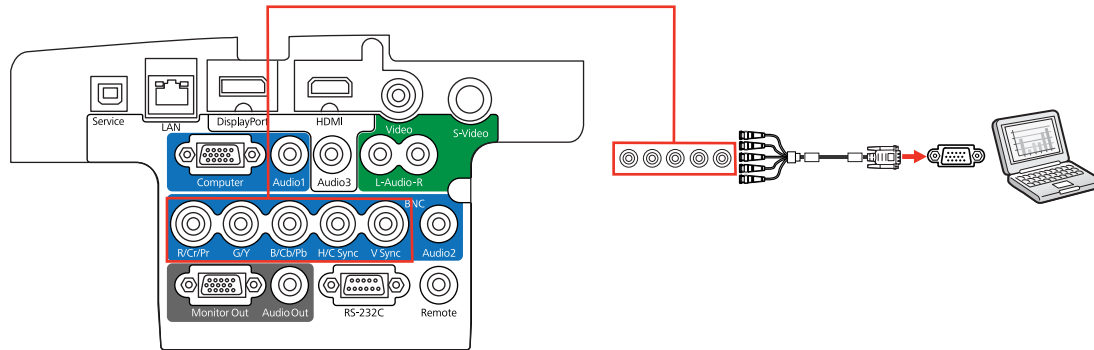
Parent topic: [Connecting to Computer Sources](#)

Connecting to a Computer for 5 BNC Video

You can connect the projector to your computer using an optional VGA-to-5-BNC cable.

1. Connect the VGA connector to your computer's monitor port.

2. Connect the 5 BNC connectors to the projector's **BNC** ports.



Parent topic: [Connecting to Computer Sources](#)

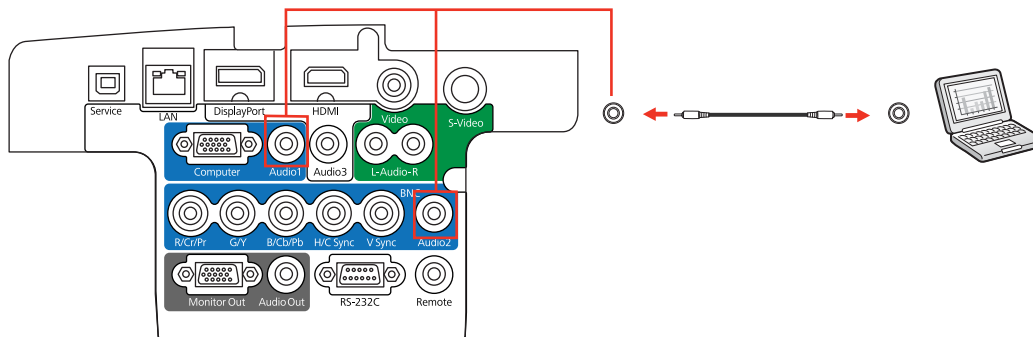
Related tasks

[Connecting to a Computer for Sound](#)

Connecting to a Computer for Sound

If your computer presentation includes sound and you did not connect it to the projector's **DisplayPort** or **HDMI** port, you can still play sound through the projector's speaker system. Just connect an optional 3.5 mm stereo mini-jack audio cable as described here.

1. Connect the audio cable to your laptop's headphone or audio-out jack, or your desktop's speaker or audio-out port.
2. Connect the other end to the **Audio** port that corresponds to the **Computer** or **BNC** ports you are using.



Parent topic: [Connecting to Computer Sources](#)

Connecting to Video Sources

Follow the instructions in these sections to connect video devices to the projector.

[Connecting to an HDMI Video Source](#)

[Connecting to a Component-to-BNC Video Source](#)

[Connecting to a Component-to-VGA Video Source](#)

[Connecting to an S-Video Video Source](#)

[Connecting to a Composite Video Source](#)

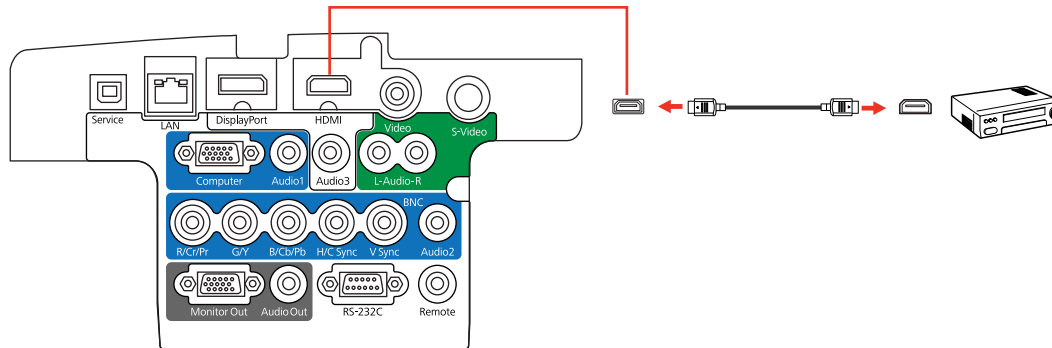
[Connecting to a Video Source for Sound](#)

Parent topic: [Projector Connections](#)

Connecting to an HDMI Video Source

If your video source has an HDMI port, you can connect it to the projector using an optional HDMI cable. The HDMI connection provides the best image quality.

1. Connect the HDMI cable to your video source's HDMI output port.
2. Connect the other end to the projector's **HDMI** port.



Note: The location of the port may differ depending on the projector model.

Note: If you have problems hearing audio through the HDMI connection, you can use the **Audio3** port instead to play sound. Connect one end of an optional 3.5 mm stereo mini-jack audio cable to the projector's **Audio3** port and the other end to your computer's audio out port. Then select **HDMI Audio Output** setting in the Extended menu.

Parent topic: [Connecting to Video Sources](#)

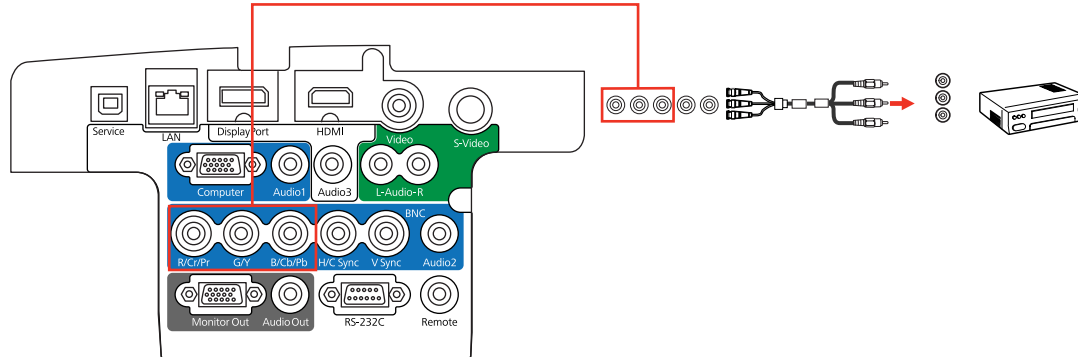
Related tasks

[Attaching and Removing the HDMI Cable Clip](#)

Connecting to a Component-to-BNC Video Source

If your video source has component video ports, you can connect it to the projector using an optional component-to-BNC video cable. Depending on your component ports, you may need to use an adapter cable along with a component video cable.

1. Connect the component connectors to your video source's color-coded component video output ports, usually labeled **Y**, **Pb**, **Pr** or **Y**, **Cb**, **Cr**. If you are using an adapter, connect these connectors to your component video cable.
2. Connect the BNC connectors to the projector's **R/Cr/Pr**, **G/Y**, **B/Cb/Pb** ports.



Parent topic: [Connecting to Video Sources](#)

Related tasks

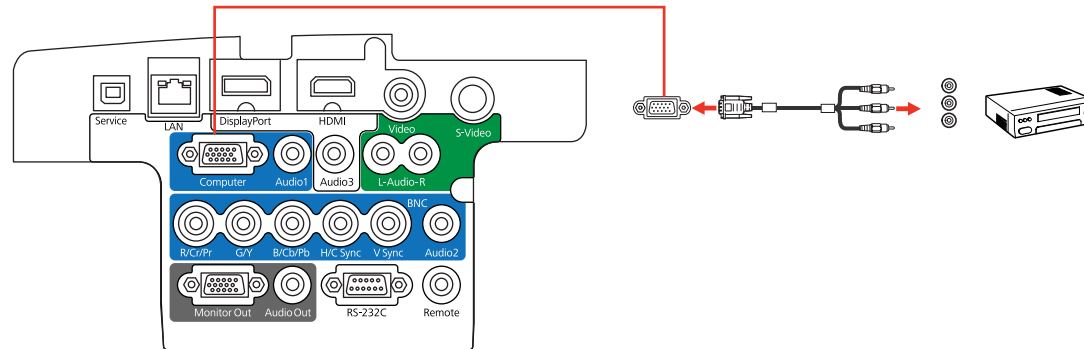
[Connecting to a Video Source for Sound](#)

Connecting to a Component-to-VGA Video Source

If your video source has component video ports, you can connect it to the projector using an optional component-to-VGA video cable. Depending on your component ports, you may need to use an adapter cable along with a component video cable.

1. Connect the component connectors to your video source's color-coded component video output ports, usually labeled **Y**, **Pb**, **Pr** or **Y**, **Cb**, **Cr**. If you are using an adapter, connect these connectors to your component video cable.

2. Connect the VGA connector to the projector's **Computer** port.



If your image colors appear incorrect, you may need to change the **Input Signal** setting in the projector's Signal menu.

Parent topic: [Connecting to Video Sources](#)

Related references

[Input Signal Settings - Signal Menu](#)

Related tasks

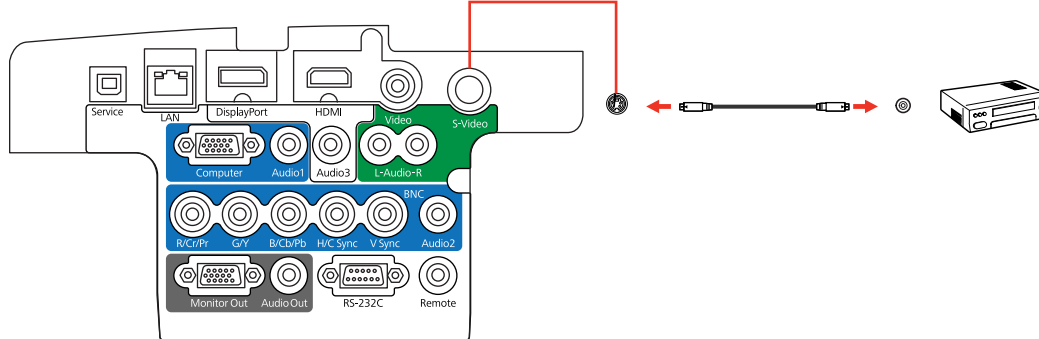
[Connecting to a Video Source for Sound](#)

Connecting to an S-Video Video Source

If your video source has an S-Video port, you can connect it to the projector using an optional S-Video cable.

1. Connect the S-Video cable to your video source's S-Video output port.

2. Connect the other end to the projector's **S-Video** port.



Note: The location of the port may differ depending on the projector model.

Parent topic: [Connecting to Video Sources](#)

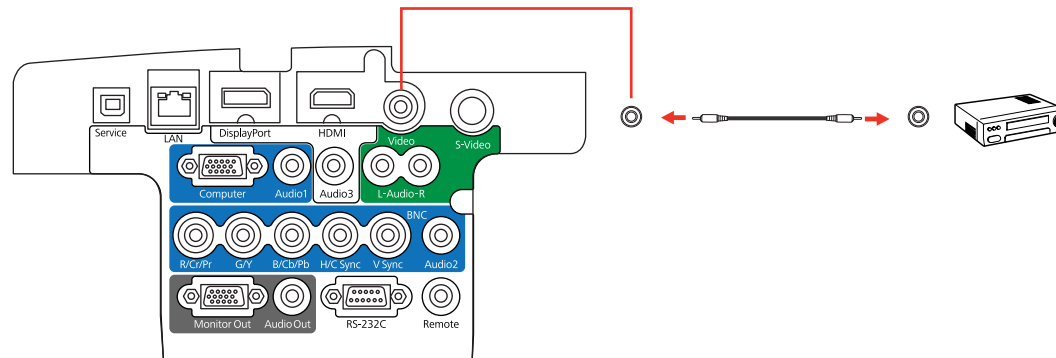
Related tasks

[Connecting to a Video Source for Sound](#)

Connecting to a Composite Video Source

If your video source has a composite video port, you can connect it to the projector using an optional RCA-style video or A/V cable.

1. Connect the cable with the yellow connector to your video source's yellow video output port.
2. Connect the other end to the projector's **Video** port.



Note: The location of the port may differ depending on the projector model.

Parent topic: [Connecting to Video Sources](#)

Related tasks

[Connecting to a Video Source for Sound](#)

Connecting to a Video Source for Sound

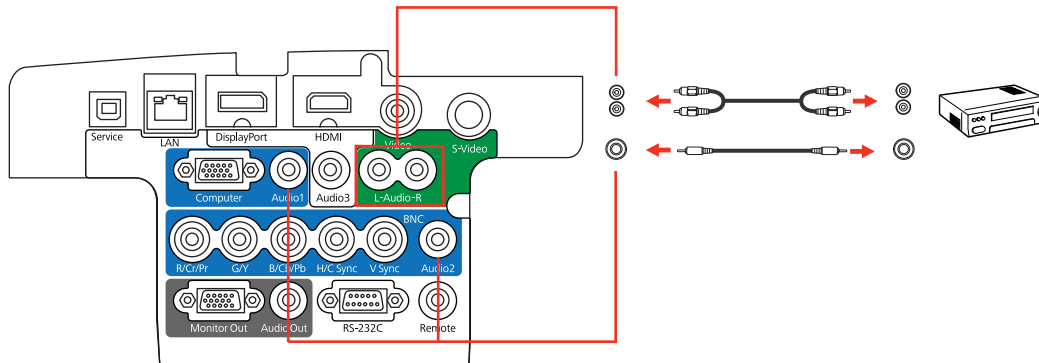
You can play sound through the projector's speaker system if your video source has audio output ports.

If you are projecting video using the **Computer** or **BNC** ports, connect the projector to the video source using an optional stereo 3.5 mm mini-jack audio cable.

If you are projecting video using the **Video** or **S-Video** port, connect the projector to the video source using an RCA audio cable.

Note: If you connected your video source to the projector using an HDMI cable, the audio signal is transferred with the video signal; you do not need an additional cable for sound.

1. Connect the audio cable to your video source's audio-out ports.
2. Do one of the following:
 - Connect the other end of the cable to the projector's **Audio** port that corresponds to the **Computer** or **BNC** port you are using for video.
 - Connect the red and white plugs on the other end of the cable to the projector's **Audio L-R** ports.



Parent topic: [Connecting to Video Sources](#)

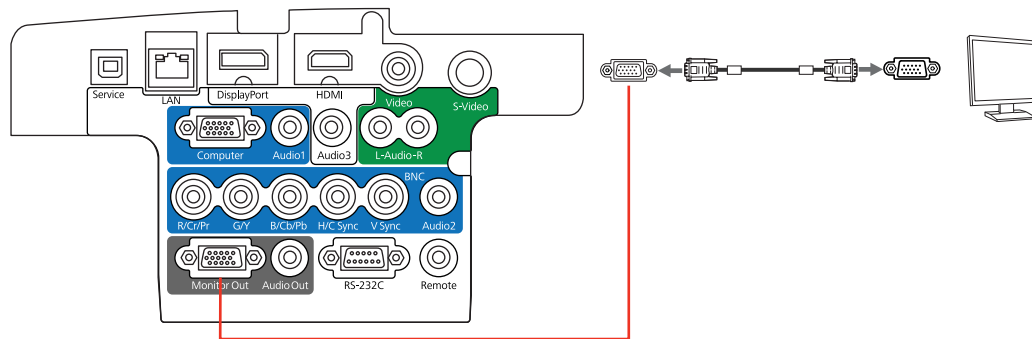
Connecting to an External Computer Monitor

If you connected the projector to a computer using a **Computer** or **BNC** port, you can also connect an external monitor to the projector. This lets you see your presentation on the external monitor even when the projected image is not visible.

If you want to output images to an external monitor when the projector is turned off, you need to select **Communication On** for the **Standby Mode** setting and **Always On** for the **AV Output** setting in the projector's Extended menu.

Note: Monitors that use a refresh rate less than 60 Hz may not be able to display images correctly.

1. Make sure your computer is connected to the projector's **Computer** or **BNC** port. If there are two computer ports, make sure you use the **Computer1** port.
2. Connect the external monitor's cable to your projector's **Monitor Out** port.



Note: If you do not see an image on the external monitor, you may need to change the **Monitor Out** setting in the projector's Extended menu.

Parent topic: [Projector Connections](#)

Connecting to External Speakers

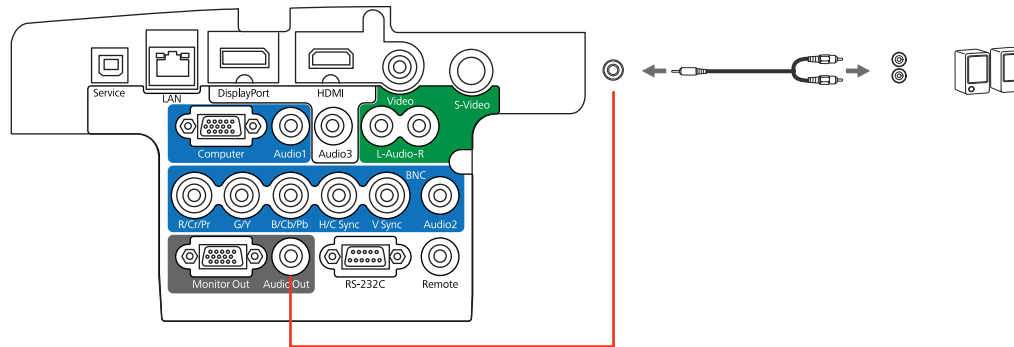
To enhance the sound from your presentation, you can connect the projector to external self-powered speakers. You can control the volume using the projector's remote control.

Note: You can also connect the projector to an amplifier with speakers.

If you want to output audio from the external speakers when the projector is turned off, you need to select **Communication On** for the **Standby Mode** setting and **Always On** for the **AV Output** setting in the projector's Extended menu.

Note: The projector's built-in speaker system is disabled when you connect external speakers.

1. Make sure your computer or video source is connected to the projector with both audio and video cables as necessary.
2. Locate the appropriate cable to connect your external speakers, such as a stereo mini-jack-to-pin-jack cable, or another type of cable or adapter.
3. Connect one end of the cable to your external speakers as necessary.
4. Connect the stereo mini-jack end of the cable to your projector's **Audio Out** port.

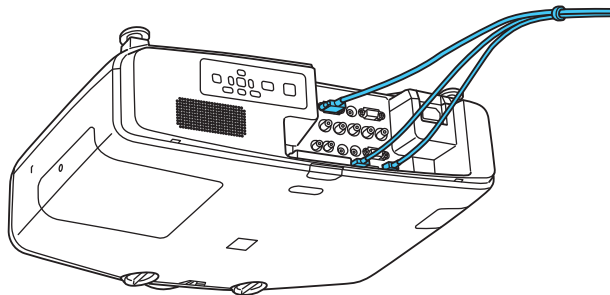


Parent topic: [Projector Connections](#)

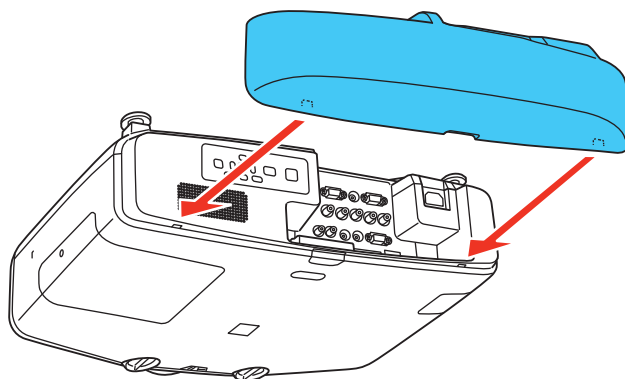
Attaching and Removing the Cable Cover

You can attach the cable cover that came with your projector to hide the attached cables from view.

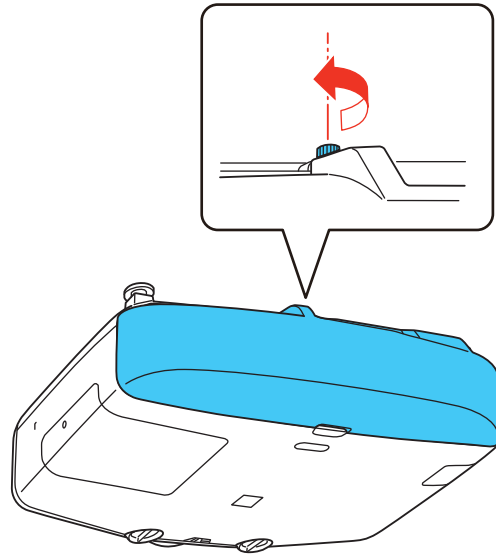
1. Bundle the cables together using a band or other fastener (not provided).



2. Place the cable cover on the projector as shown, guiding the cables through the notch on the base of the cable cover.



3. Tighten both cable cover screws.



To remove the cover, loosen both screws and take the cover off of the projector.

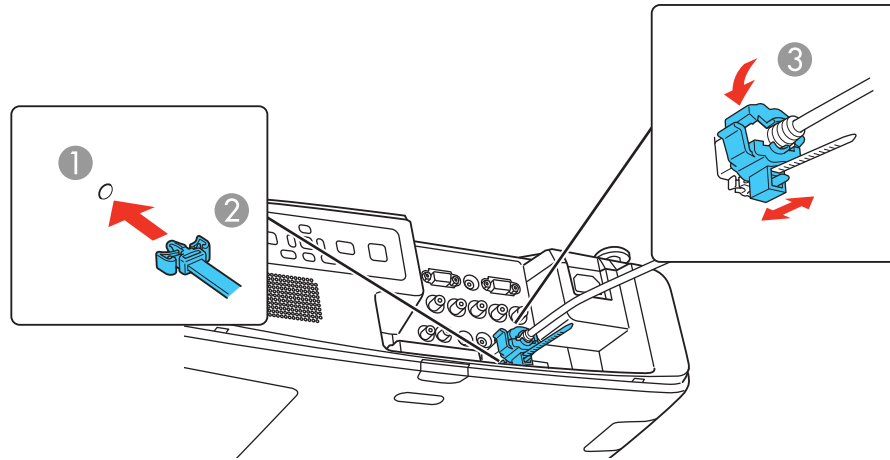
Parent topic: [Setting Up the Projector](#)

Attaching and Removing the HDMI Cable Clip

You can install the HDMI cable clip that came with your projector to provide additional support to the HDMI cable.

1. Plug in the HDMI cable.

2. Insert the end of the cable clip anchor into the cable clip slot near the **HDMI** port as shown.



- 1 Cable clip slot
- 2 Cable clip anchor
- 3 Cable clip

3. Place the open cable clip around the HDMI cable, but don't lock it into place.
4. Slide the cable clip onto the anchor and lock the clip onto the HDMI connector as shown.

To remove the cable clip, open the clip and disconnect the HDMI cable. Then pinch the sides of the cable clip anchor and carefully pull it out of the cable clip slot.

Parent topic: [Setting Up the Projector](#)

Related tasks

[Connecting to a Computer for HDMI Video and Audio](#)

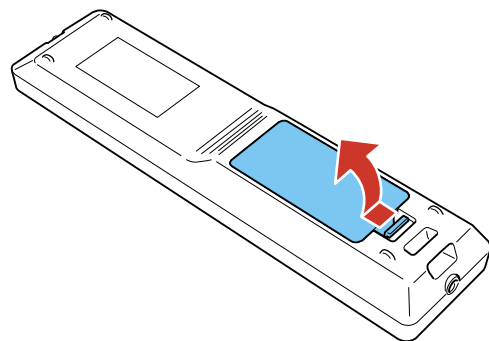
[Connecting to an HDMI Video Source](#)

Installing Batteries in the Remote Control

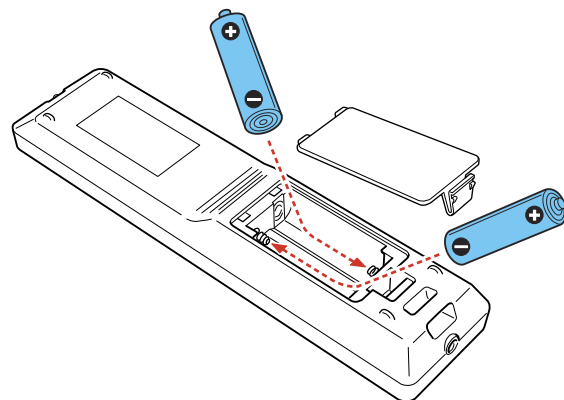
The remote control uses the two AA batteries that came with the projector.

Caution: Use only the type of batteries specified in this manual. Do not install batteries of different types, or mix new and old batteries.

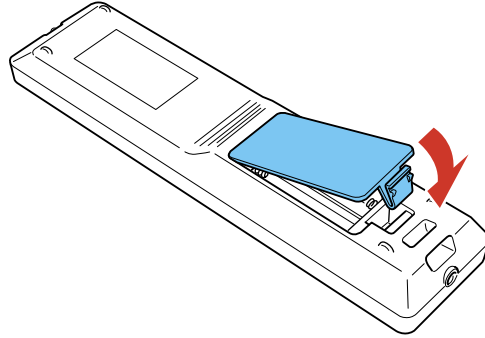
1. Open the battery cover.



2. Insert the batteries with the + and – ends facing as shown.



3. Close the battery cover and press it down until it clicks into place.



Warning: Dispose of used batteries according to local regulations. Do not expose batteries to heat or flame. Keep batteries out of the reach of children; they are choking hazards and are very dangerous if swallowed.

Parent topic: [Setting Up the Projector](#)

Using the Projector on a Network

Follow the instructions in these sections to set up your projector for use on a network.

[Wired Network Projection](#)

[Wireless Network Projection](#)

[Setting Up Projector Network E-Mail Alerts](#)

[Setting Up Monitoring Using SNMP](#)

[Controlling a Networked Projector Using a Web Browser](#)

[Crestron RoomView Support](#)

Wired Network Projection

You can send images to your projector through a wired network. To do this, you connect the projector to your network, and then set up your projector and computer for network projection.

After connecting and setting up the projector as described here, install the network software from the *Epson Projector Software* CD-ROM on your computer. Use the following software and documentation to set up, control, and monitor network projection:

- **EasyMP Network Projection** software sets up your computer for network projection. See the *EasyMP Network Projection Operation Guide* for instructions.
- **EasyMP Monitor** software (Windows only) lets you monitor and control your projector through the network. You can download the latest software and documentation from the Epson web site. Go to www.epson.com/support (U.S.) or www.epson.ca/support (Canada) and select your projector.
- **EasyMP Network Updater** software (Windows only) allows you to update firmware for a projector over a wired LAN. See the *EasyMP Network Updater Operation Guide* for instructions. You can download the latest software and documentation from the Epson web site. Go to www.epson.com/support (U.S.) or www.epson.ca/support (Canada) and select your projector.

Note: If your projector is connected via a LAN cable to a network that includes a wireless access point, you can connect to the projector wirelessly through the access point using the EasyMP Network Projection software.

[Connecting to a Wired Network](#)

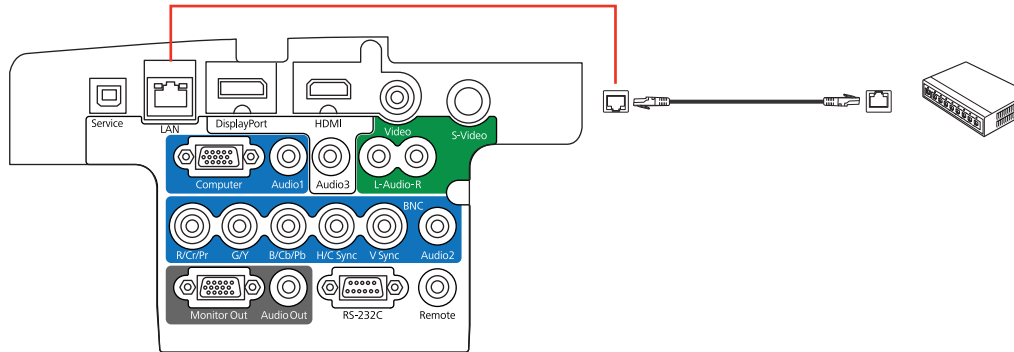
[Selecting Wired Network Settings](#)

Parent topic: [Using the Projector on a Network](#)

Connecting to a Wired Network

To connect the projector to a wired local area network (LAN), use a 100Base-TX or 10Base-T network cable. To ensure proper data transmission, use a Category 5e shielded cable or better.

1. Connect one end of the network cable to your network hub, switch, or router.
2. Connect the other end of the cable to the projector's **LAN** port.



Note: The location of the **LAN** port may differ depending on the projector model.

Parent topic: [Wired Network Projection](#)

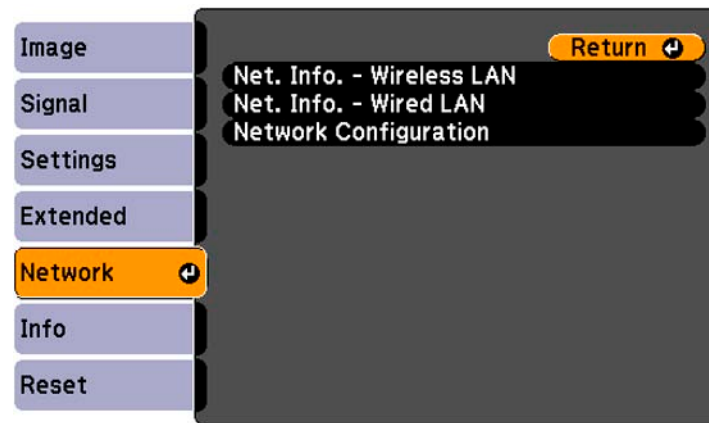
Selecting Wired Network Settings

Before you can project from computers on your network, you must select the network settings for the projector using its menu system.

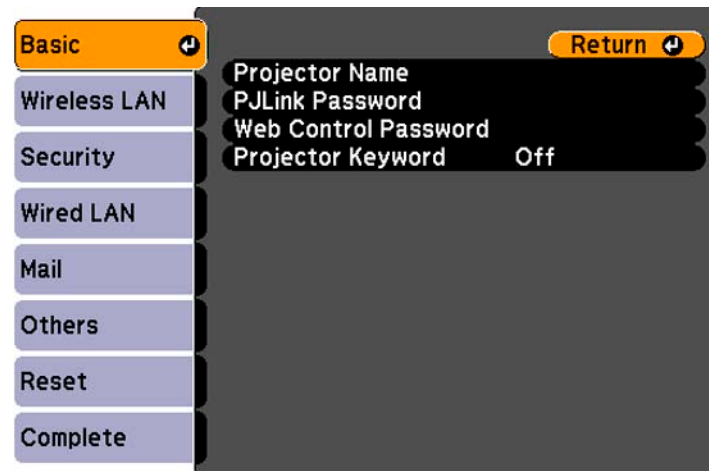
Note: Make sure you already connected the projector to your wired network using the **LAN** port.

1. Turn on the projector.
2. Press the **Menu** button.

3. Select the **Network** menu and press **Enter**.



4. Select **Network Configuration** and press **Enter**.
5. Select the **Basic** menu and press **Enter**.

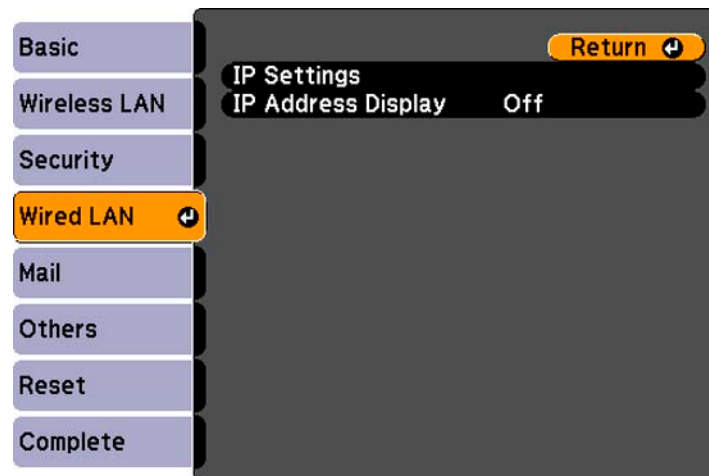


6. Select the following basic options as necessary:
 - **Projector Name** lets you enter a name up to 16 alphanumeric characters long to identify the projector over the network.

- **PJLink Password** lets you enter a password up to 32 alphanumeric characters long for using the PJLink protocol for projector control.
- **Web Control Password** lets you enter a password up to 8 alphanumeric characters long for accessing the projector over the web.
- **Projector Keyword** lets you turn on a security password to prevent access to the projector by anyone not in the room with it. You must enter a displayed, randomized keyword from a computer using the EasyMP Network Projection software to access the projector.

Note: Use the displayed keyboard to enter the name, passwords and keyword. Press the arrow buttons on the remote control to highlight characters and press **Enter** to select them.

7. Select the **Wired LAN** menu and press **Enter**.



8. If necessary, select **IP Settings** and press **Enter**.
9. Select your IP Settings as necessary:
 - If your network assigns addresses automatically, turn on the **DHCP** setting.
 - If you must set addresses manually, turn off **DHCP** and enter the projector's **IP Address**, **Subnet Mask**, and **Gateway Address** as needed.

Note: To highlight the numbers you want from the displayed keyboard, press the arrow buttons on the remote control. To select a highlighted number, press **Enter**.

10. To prevent display of the IP address on the standby screen, turn off **IP Address Display**.
11. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

Parent topic: [Wired Network Projection](#)

Wireless Network Projection

You can send images to your projector through a wireless network. To do this, you must install the optional Epson 802.11b/g/n wireless LAN module, and then set up your projector and computer for wireless projection.

Note: If your projector is connected via a LAN cable to a network that includes a wireless access point, you can connect to the projector wirelessly through the access point using the EasyMP Network Projection software without the need for the optional wireless module.

After installing the module and setting up the projector, install the network software from the *Epson Projector Software* CD on your computer. Use the following software and documentation to set up, control, and monitor wireless projection:

- **EasyMP Network Projection** software sets up your computer for wireless network projection. See the *EasyMP Network Projection Operation Guide* for instructions.
- **EasyMP Monitor** software (Windows only) lets you monitor and control your projector through the network. You can download the latest software and documentation from the Epson web site. Go to www.epson.com/support (U.S.) or www.epson.ca/support (Canada) and select your projector.

[Installing the Wireless LAN Module](#)

[Using Quick Wireless Connection \(Windows Only\)](#)

[Selecting Wireless Network Settings Manually](#)

[Selecting Wireless Network Settings in Windows](#)

[Selecting Wireless Network Settings in Mac OS X](#)

[Setting Up Wireless Network Security](#)

Parent topic: [Using the Projector on a Network](#)

Related references

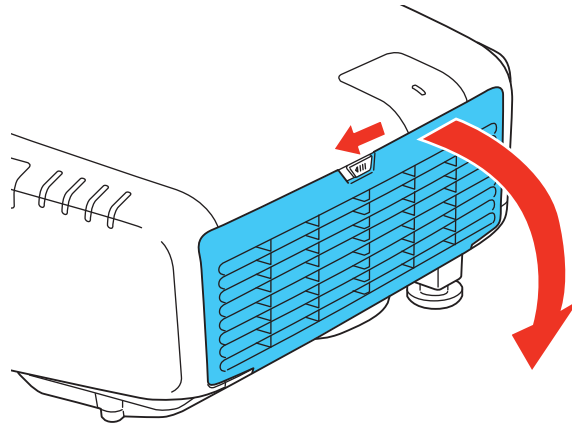
[Optional Equipment and Replacement Parts](#)

Installing the Wireless LAN Module

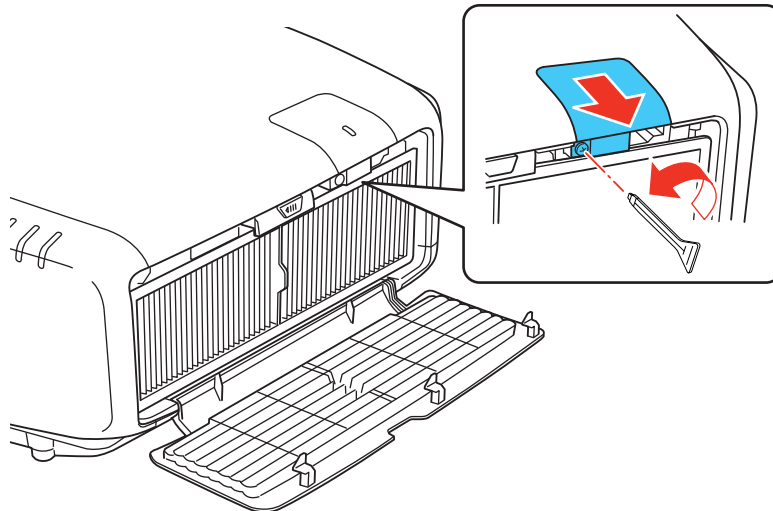
To use the projector over a wireless network, install the optional Epson 802.11b/g/n wireless LAN module. Do not install any other type of wireless LAN module.

Caution: Never remove the module while its indicator light is green or flashing, or while you are projecting wirelessly. You may damage the module or lose data.

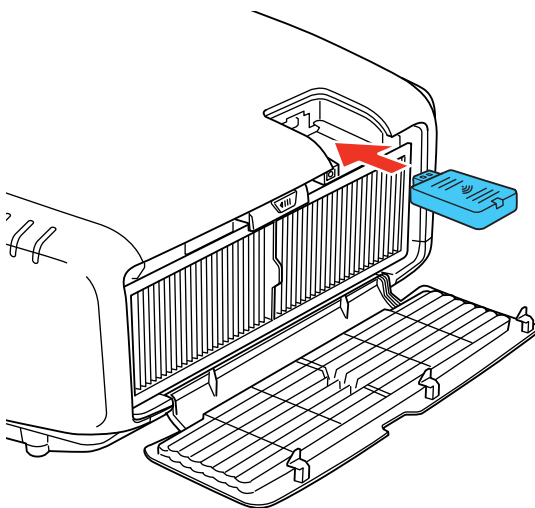
1. Turn off the projector and unplug the power cord.
2. Slide the air filter cover latch and open the air filter cover.



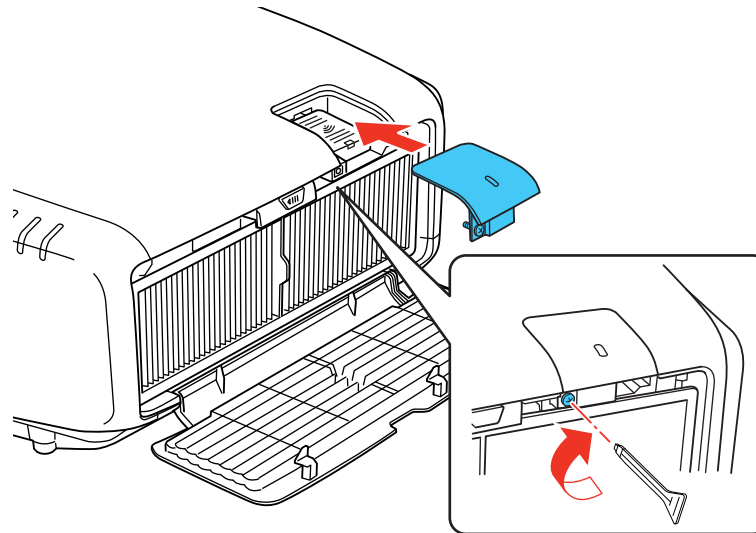
3. Loosen the screw securing the wireless LAN module cover, then remove the cover.



4. Insert the wireless LAN module into the port.



5. Replace the wireless LAN module cover and secure it using the screw you loosened.



6. Close the air filter cover.
7. Plug in and turn on the projector.

Parent topic: [Wireless Network Projection](#)

Related references

[Optional Equipment and Replacement Parts](#)

Using Quick Wireless Connection (Windows Only)

You can use the optional Quick Wireless Connection USB key to quickly connect your computer to the projector wirelessly. Then you can project your presentation and remove the key when you are done.

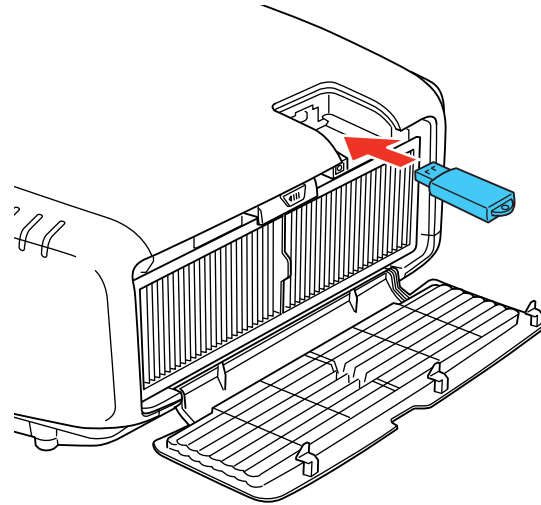
Note: Make sure the optional wireless LAN module is installed and the projector is connected wirelessly to your network.

1. Turn on the projector.
2. Press the **LAN** button on the remote control.

You see a screen like this:



3. Verify the correct SSID and IP address is displayed, then remove the wireless LAN module from the projector.
4. Insert the Quick Wireless Connection USB key into the same port used for the wireless LAN module.



You see a projected message that the network information update is complete.

5. Remove the USB key.
6. Reinsert the wireless LAN module into the projector.

7. Now connect the USB key to a USB port on your computer or notebook.

Note: In Windows Vista, if you see the AutoPlay window, select **Run LaunchU3.exe**, then select **Allow** on the next screen.

8. Follow the on-screen instructions to install the Quick Wireless Connection driver.

Note: If you see a Windows Firewall message, click **Yes** to disable the firewall.

After a few minutes, your computer image is displayed by the projector. If it does not appear, press the **LAN** button on your projector remote control or restart your computer.

9. Run your presentation as necessary.
10. When you finish projecting wirelessly, remove the USB key from your computer.

Note: You may need to restart your computer to reactivate your wireless LAN connection.

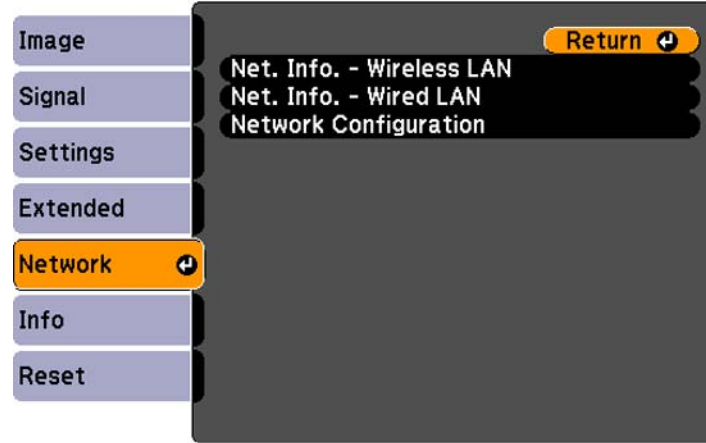
Parent topic: [Wireless Network Projection](#)

Selecting Wireless Network Settings Manually

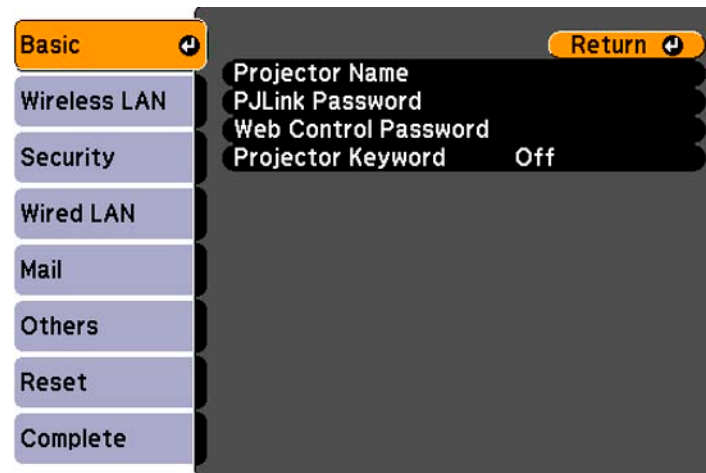
Before you can project from your wireless network, you must select the network settings for the projector using its menu system.

1. Turn on the projector.
2. Press the **Menu** button.

3. Select the **Network** menu and press **Enter**.



4. Select **Network Configuration** and press **Enter**.
5. Select the **Basic** menu and press **Enter**.

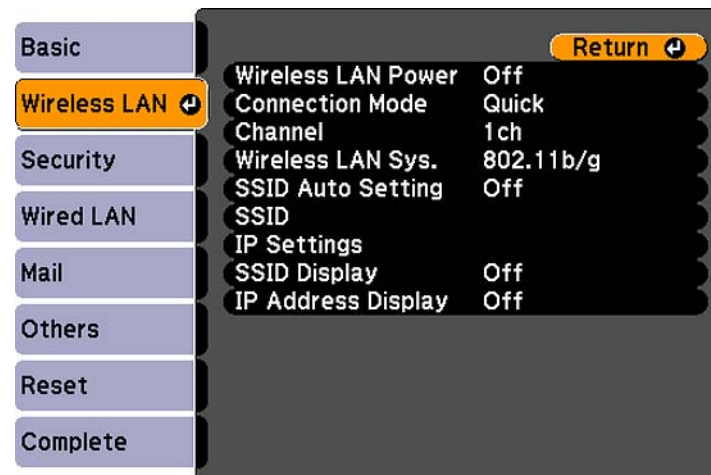


6. Select the following basic options as necessary:

- **Projector Name** lets you enter a name up to 16 alphanumeric characters long to identify the projector over the network.
- **PJLink Password** lets you enter a password up to 32 alphanumeric characters long for using the PJLink protocol for projector control.
- **Web Control Password** lets you enter a password up to 8 alphanumeric characters long for accessing the projector over the web.
- **Projector Keyword** lets you turn on a security password to prevent access to the projector by anyone not in the room with it. You must enter a displayed, randomized keyword from a computer using the EasyMP Network Projection software to access the projector.

Note: Use the displayed keyboard to enter the name, passwords and keyword. Press the arrow buttons on the remote control to highlight characters and press **Enter** to select them.

7. Select the **Wireless LAN** menu and press **Enter**.



8. Select the settings on the Wireless LAN menu as necessary for your network.

9. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

After you complete the wireless settings for your projector, you need to select the wireless network on your computer.

Wireless LAN Menu Settings

Parent topic: [Wireless Network Projection](#)

Wireless LAN Menu Settings

Note: See your projector's *EasyMP Network Projection Operation Guide* for details on selecting these settings.

Setting	Options	Description
Wireless LAN Power	On Off	Turns on wireless LAN support
Connection Mode	Quick Advanced	Selects the type of wireless connection: Quick: lets you quickly connect to one computer or use the optional Quick Wireless Connection USB Key to connect Advanced: lets you connect to multiple computers via a wireless network access point
Channel	1ch 6ch 11ch	In Quick connection mode, selects the frequency band (channel) used by the wireless LAN
Wireless LAN Sys.	802.11b/g 802.11b/g/n	Sets the type of wireless LAN system the projector is connecting to
SSID Auto Setting	On Off	Turns on automatic SSID searching in Quick connection mode; set to Off when connecting to multiple projectors at the same time
SSID	Up 32 alphanumeric characters	Sets the SSID (network name) of the wireless LAN system the projector is connecting to

Setting	Options	Description
IP Settings	DHCP (On or Off) IP Address Subnet Mask Gateway Address	Selects DHCP if your network assigns addresses automatically, or turns off DHCP so you can enter the network's IP address, subnet mask, and gateway address as needed
SSID Display	On Off	Selects whether to display the SSID on the network standby screen
IP Address Display	On Off	Selects whether to display the IP address on the network standby screen

Parent topic: [Selecting Wireless Network Settings Manually](#)

Selecting Wireless Network Settings in Windows

Before connecting to the projector, select the correct wireless network on your computer.

1. To access your wireless utility software, double-click the network icon on the Windows taskbar.
2. Do one of the following:
 - If your projector is set up on an existing network (Advanced mode), select the network name (SSID).
 - If your projector is configured for Quick mode, select the SSID you assigned to the projector.
3. Click **Connect**.

Parent topic: [Wireless Network Projection](#)

Selecting Wireless Network Settings in Mac OS X

Before connecting to the projector, select the correct wireless network in Mac OS X.

1. Click the AirPort icon on the menu bar at the top of the screen.
2. Make sure AirPort is turned on, then do one of the following:
 - If your projector is set up on an existing network (Advanced mode), select the network name (SSID).
 - If your projector is configured for Quick mode, select the SSID you assigned to the projector.

Parent topic: [Wireless Network Projection](#)

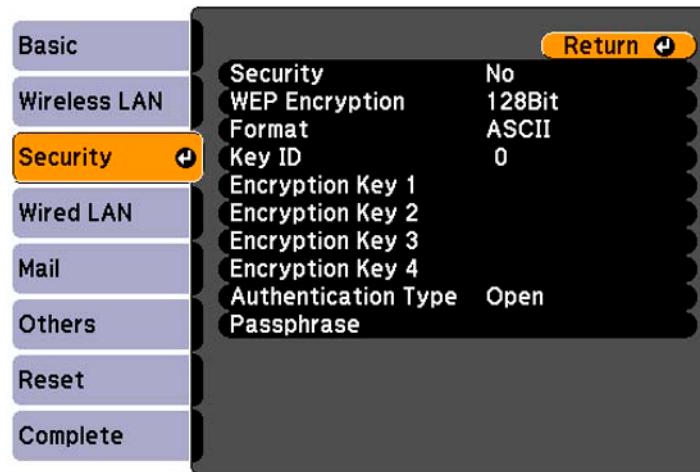
Setting Up Wireless Network Security

You can set up security for your projector to use on the wireless network. Set up one of the following security options to match the settings used on your network:

- WEP encryption
- WPA security

Note: Check with your network administrator for guidance on entering the correct information.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.
4. Select the **Security** menu and press **Enter**.



5. Select the security settings as necessary to match your network settings.
6. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

[Wireless Security Menu Settings](#)

Parent topic: [Wireless Network Projection](#)

Wireless Security Menu Settings

Settings on the Security menu let you select the type of security and security settings that match the network you are connecting the projector to.

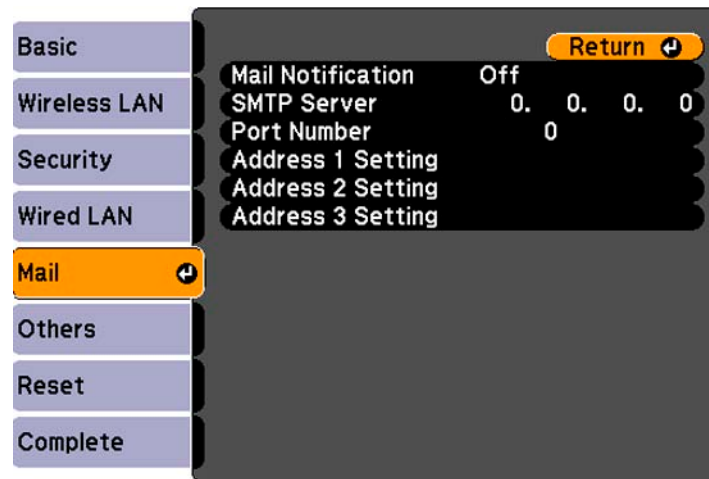
Setting	Options	Description
Security	WEP and WPA types available	Selects the type of security used on the wireless network
WEP Encryption	128Bit 64Bit	For WEP security, selects the type of encryption coding
Format	ASCII HEX	For WEP security, selects the encryption input method: ASCII : enables text input HEX : enables hexadecimal input
Key ID	1 to 4	For WEP security, selects the WEP encryption key ID
Encryption Key 1 to Encryption Key 4	Various characters depending on selected WEP Encryption and Format settings	For the selected WEP Key ID setting, enter the key used for WEP encryption: 128 bit ASCII : 13 alphanumeric characters 128 bit HEX : 26 characters (0 to 9 and A to F) 64 bit ASCII : 5 alphanumeric characters 64 bit HEX : 10 characters (0 to 9 and A to F)
Authentication Type	Open Shared	For WEP security, selects the type of WEP authentication used
Passphrase	Various keys from 8 to 32 characters	For WPA-PSK or WPA2-PSK security, selects the pre-shared key used on the network

Parent topic: [Setting Up Wireless Network Security](#)

Setting Up Projector Network E-Mail Alerts

You can set up the projector to send you an e-mail alert over the network if there is a problem with the projector.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.
4. Select the **Mail** menu and press **Enter**.



5. Turn on **Mail Notification**.
6. Enter the IP address for the **SMTP Server** option.

Note: To enter the IP address using the numeric keys on the remote control, press and hold the **Num** button. Do not use these addresses: 127.x.x.x or 224.0.0.0 through 255.255.255.255 (where x is a number from 0 to 255).

7. Select a number for the SMTP server **Port Number**, from 1 to 65535 (default is 25).

8. Choose an **Address** field, enter the e-mail address, and select the alerts you want to receive there. Repeat for up to three addresses.

Note: Your e-mail address can be up to 32 alphanumeric characters long.

9. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

Note: If a critical problem causes a projector to shut down, you may not receive an e-mail alert.

[Network Projector E-mail Alert Messages](#)

Parent topic: [Using the Projector on a Network](#)

Network Projector E-mail Alert Messages

When a problem occurs with a networked projector, and you selected to receive e-mail alerts, you receive an e-mail containing the following information:

- **Epson Projector** on the subject line
- The name of the projector experiencing a problem
- The IP address of the affected projector
- Detailed information about the problem

Note: If a critical problem causes a projector to shut down, you may not receive an e-mail alert.

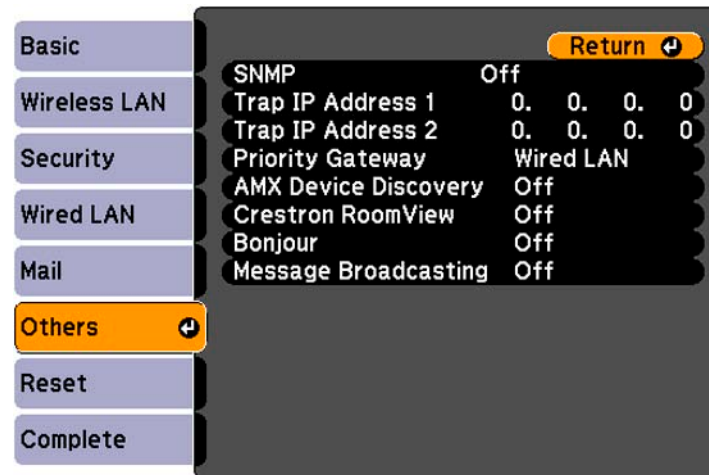
Parent topic: [Setting Up Projector Network E-Mail Alerts](#)

Setting Up Monitoring Using SNMP

Network administrators can install SNMP (Simple Network Management Protocol) software on network computers so they can monitor projectors. If your network uses this software, you can set up the projector for SNMP monitoring.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.

4. Select the **Others** menu and press **Enter**.



5. Enter up to two IP addresses to receive SNMP notifications, using 0 to 255 for each address field.

Note: To enter the IP address using the numeric keys on the remote control, press and hold the **Num** button. Do not use these addresses: 127.x.x.x or 224.0.0.0 through 255.255.255.255 (where x is a number from 0 to 255).

6. If available, select the **Priority Gateway** setting for your network.
7. If your network environment uses an AMX controller, turn on the **AMX Device Discovery** setting to allow the projector to be detected.
8. If your network environment uses a Crestron RoomView controller, turn on the **Crestron RoomView** setting to allow the projector to be detected.

Note: Enabling Crestron RoomView disables the Epson Message Broadcast feature in the EMP monitor software.

9. If you are connecting to a network using Bonjour, turn on the **Bonjour** setting.
10. If you want this projector to receive broadcasted messages over the network, turn on the **Message Broadcasting** setting. Administrators can broadcast messages over the network using the Message Broadcasting plug-in for EasyMP Monitor (Windows only).

11. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.

Parent topic: [Using the Projector on a Network](#)

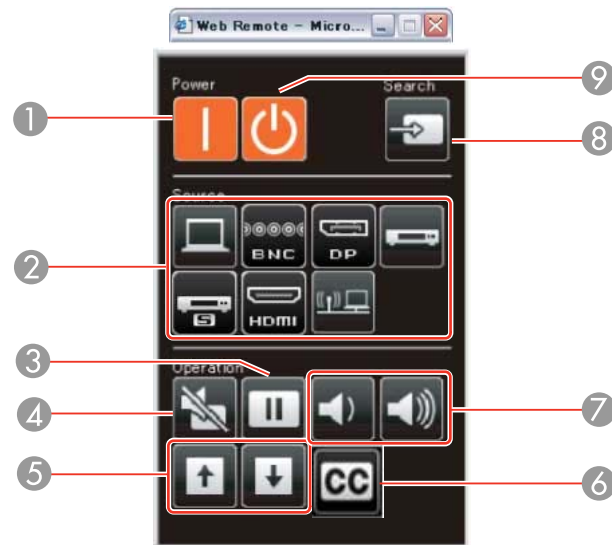
Controlling a Networked Projector Using a Web Browser

Once you have connected your projector to your network, you can select projector settings and control projection using a compatible web browser. This lets you access the projector remotely.

Note: The web setup and control features support Microsoft Internet Explorer 6.0 or later, and Safari on networks that do not use a proxy server for connection. You cannot select all of the projector menu settings or control all projector functions using a web browser.

Note: If you set Standby Mode to **Communication On**, you can use a web browser to select settings and control projection even if the projector is in standby mode.

1. Make sure the projector is turned on.
2. Start your web browser on a computer connected to the network.
3. Type the projector's IP address into the browser's address box and press the computer's **Enter** key.
You see the Web Control screen.
4. To select projector menu settings, select the name of the menu and follow the on-screen instructions to select settings.
5. To control projection remotely, select the **Web Remote** option.
You see this screen:



- 1 Power on button control
- 2 Input source selection controls
- 3 **Freeze** button control
- 4 **A/V Mute** button control
- 5 **Page Up** and **Page Down** button controls
- 6 Closed caption control
- 7 **Volume** button controls
- 8 Source search control
- 9 Power off button control

6. Select the icon corresponding to the projector function you want to control.

Parent topic: [Using the Projector on a Network](#)

Related references

[Projector Setup Settings - Extended Menu](#)

Crestron RoomView Support

If you are using the Crestron RoomView network monitoring and control system, you can set up your projector for use on the system. Crestron RoomView lets you control and monitor your projector using a web browser.

Note: You cannot use the Epson Web Control feature or the Message Broadcasting plug-in for EasyMP Monitor when you use Crestron RoomView.

For additional information on Crestron RoomView, contact Crestron.

[Setting Up Crestron RoomView Support](#)

[Controlling a Networked Projector Using Crestron RoomView](#)

Parent topic: [Using the Projector on a Network](#)

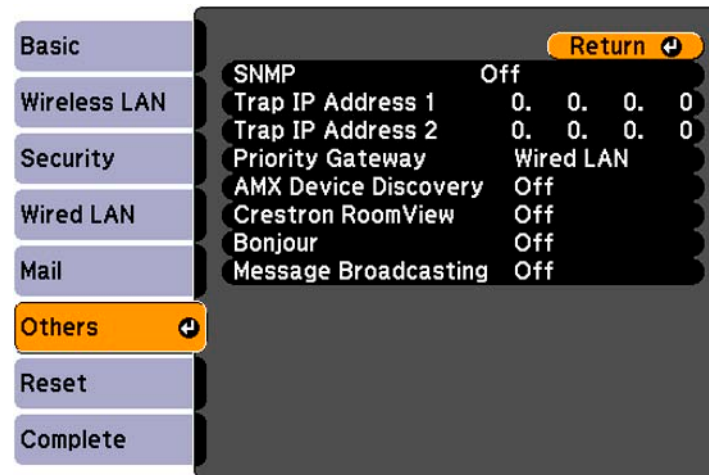
Setting Up Crestron RoomView Support

To set up your projector for monitoring and control using a Crestron RoomView system, make sure your computer and projector are connected to the network. If you are connecting wirelessly, set up the projector using the Advanced network connection mode.

Note: If you want to use the Crestron RoomView system when the projector is turned off, you need to adjust the **Standby Mode** settings in the Extended menu.

1. Press the **Menu** button.
2. Select the **Network** menu and press **Enter**.
3. Select **Network Configuration** and press **Enter**.

4. Select the **Others** menu and press **Enter**.



5. Set the **Crestron RoomView** setting to **On** to allow the projector to be detected.

Note: Enabling Crestron RoomView disables the Epson Message Broadcast feature in the EMP monitor software.

6. When you finish selecting settings, select **Complete** and follow the on-screen instructions to save your settings and exit the menus.
7. Turn off the projector, then turn it on again to enable the setting.

Parent topic: [Crestron RoomView Support](#)

Controlling a Networked Projector Using Crestron RoomView

Once you have set up your projector to use Crestron RoomView, you can control and monitor projection using a compatible web browser.

1. Start your web browser on a computer connected to the network.
2. Type the projector's IP address into the browser's address box and press the computer's **Enter** key.

You see this screen:



3. Select the input source that you want to control in the Sources List box. You can scroll through available sources using the up and down arrows in the box.
4. To control projection remotely, click the on-screen buttons that correspond to the projector's remote control buttons. You can scroll through button options at the bottom of the screen.

Note: These on-screen buttons do not directly correspond to the projector's remote control buttons:

- **OK** acts as the **Enter** button
- **Menu** displays the projector's menu

5. To view information about the projector, click the **Info** tab.
6. To change projector, Crestron, and password settings, click the **Tools** tab, select settings on the displayed screen, and click **Send**.
7. When you finish selecting settings, click **Exit** to exit the program.

Parent topic: [Crestron RoomView Support](#)

Using Basic Projector Features

Follow the instructions in these sections to use your projector's basic features.

[Turning On the Projector](#)

[Turning Off the Projector](#)

[Selecting the Language for the Projector Menus](#)

[Setting the Screen Type](#)

[Adjusting the Image Position Using Screen Position](#)

[Displaying a Test Pattern](#)

[Adjusting the Image Position Using Lens Shift](#)

[Adjusting the Image Height](#)

[Image Shape](#)

[Resizing the Image With the Zoom Ring](#)

[Focusing the Image Using the Focus Ring](#)

[Remote Control Operation](#)

[Selecting an Image Source](#)

[Projection Modes](#)

[Image Aspect Ratio](#)

[Color Mode](#)

[Controlling the Volume with the Volume Buttons](#)

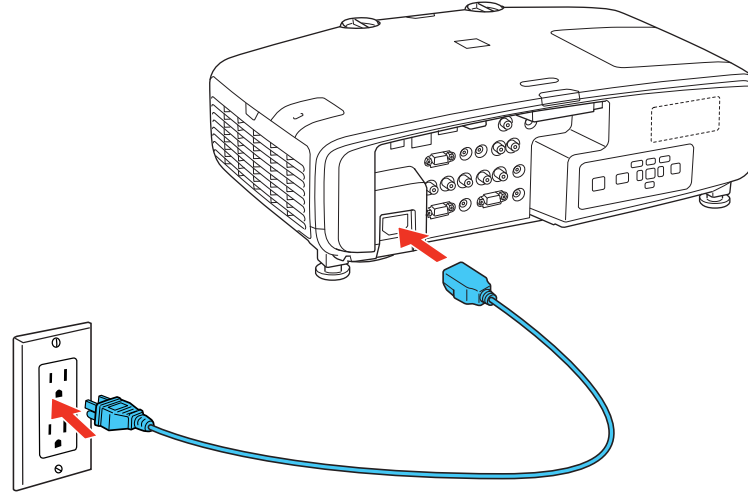
[Setting the Date and Time](#)

Turning On the Projector

Turn on the computer or video equipment you want to use before you turn on the projector so it can display the image source.

Note: If the **Startup Source Search** setting in the Extended menu is enabled, the projector automatically detects the input signal when you turn it on.

1. Connect the power cord to the projector's power inlet.



2. Plug the power cord into an electrical outlet.

The projector's power light turns orange. This indicates that the projector is receiving power, but is not yet turned on (it is in standby mode).

Note: With Direct Power On turned on, the projector turns on as soon as you plug it in.

3. Press the power button on the projector or the **On** button on the remote control to turn on the projector.

The projector beeps and the power light flashes green as the projector warms up. After about 30 seconds, the power light stops flashing and turns green.

Warning: Never look into the projector lens when the lamp is on. This can damage your eyes and is especially dangerous for children and pets.

If you do not see a projected image right away, try the following:

- Turn on the connected computer or video device.
- Insert a DVD or other video media, and press the play button (if necessary).

- Press the **Source Search** button on the projector or the **Search** button on the remote control to detect the video source.

Parent topic: [Using Basic Projector Features](#)

Related references

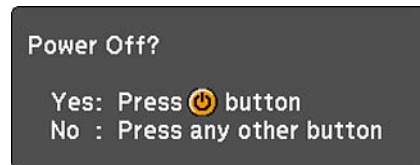
[Projector Setup Settings - Extended Menu](#)

Turning Off the Projector

Before turning off the projector, shut down any computer connected to it so you can see the computer display during shutdown.

Note: Turn off this product when not in use to prolong the life of the projector. Lamp life will vary depending upon mode selected, environmental conditions, and usage. Brightness decreases over time.

1. Press the power button on the projector or the **Standby** button on the remote control.
2. If you see a shutdown confirmation screen, press the power button on the projector or the **Standby** button on the remote control again. (To leave the projector on, press any other button.)



The projector beeps twice, the lamp turns off, and the power light turns orange.

Note: With Epson's Instant Off technology, there is no cool-down period so you can pack up the projector for transport right away (if necessary).

3. To transport or store the projector, make sure the power light is orange (but not flashing), then unplug the power cord.

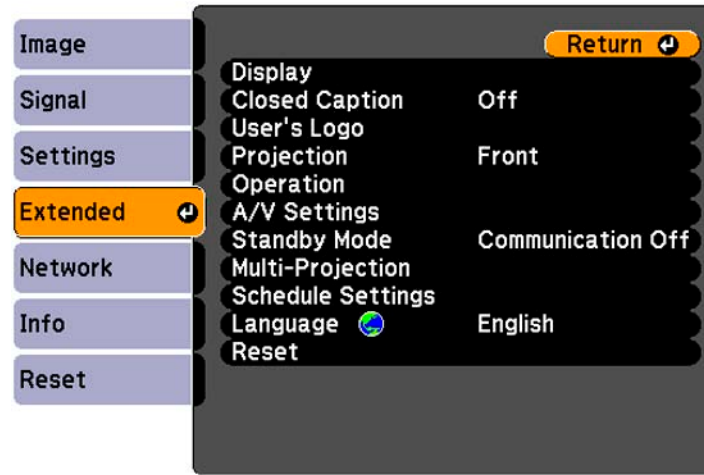
Caution: To avoid damaging the projector or lamp, never unplug the power cord when the power light is green or flashing orange.

Parent topic: [Using Basic Projector Features](#)

Selecting the Language for the Projector Menus

If you want to view the projector's menus and messages in another language, you can change the Language setting.

1. Turn on the projector.
2. Press the **Menu** button.
3. Select the **Extended** menu and press **Enter**.



4. Select the **Language** setting and press **Enter**.
5. Select the language you want to use and press **Enter**.
6. Press **Menu** or **Esc** to exit the menus.

Parent topic: [Using Basic Projector Features](#)

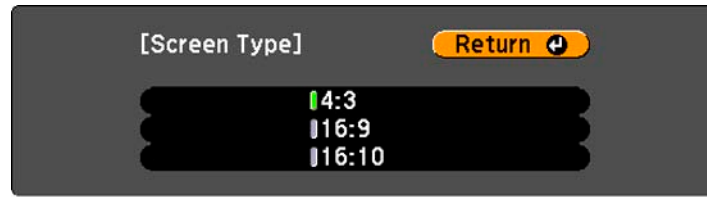
Setting the Screen Type

You can use the Screen Type setting to match the aspect ratio of the displayed image to the screen being used.

1. Turn on the projector and display an image.
2. Press the **Menu** button.
3. Select the **Extended** menu and press **Enter**.

4. Select **Display > Screen > Screen Type**.

You see this screen:



5. Select your screen's aspect ratio and press **Enter**.
6. Press the **Menu** button to accept the changes.

Note: After changing the Screen Type setting, adjust the aspect ratio for the projected image.

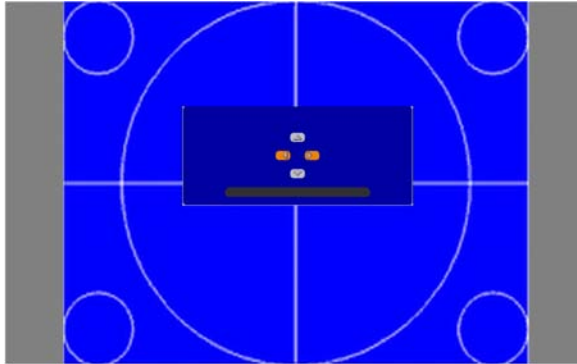
Parent topic: [Using Basic Projector Features](#)

Adjusting the Image Position Using Screen Position

You can adjust the image position if there are margins between the edge of the image and the projected screen frame.

1. Turn on the projector and display an image.
2. Press the **Menu** button.
3. Select the **Extended** menu and press **Enter**.
4. Select **Display > Screen > Screen Position**.

5. Use the arrow buttons on the remote control or projector to adjust the position of the image.



6. When you are finished, press the **Menu** button.

Note: The screen position cannot be adjusted if the Screen Type is set to **16:10** for the PowerLite 4750W or 4855WU models, or **4:3** for the PowerLite 4650.

Parent topic: [Using Basic Projector Features](#)

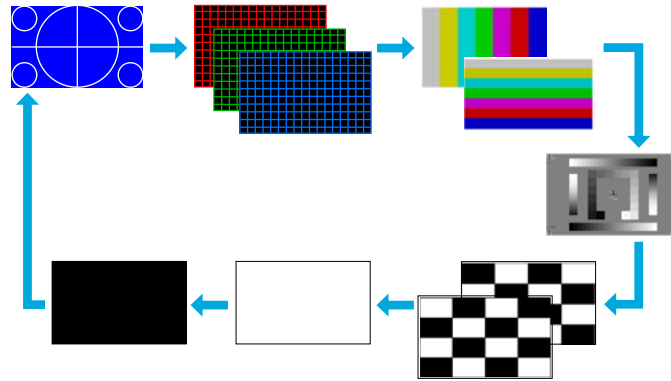
Displaying a Test Pattern

You can display a test pattern to adjust the projection image without connecting a computer or video device.

Note: The test pattern's shape is determined by the Screen Type setting. Be sure to set the correct screen type before adjusting with the test pattern.

1. Turn on the projector.
2. Press the **Test Pattern** button on the remote control or the down arrow button on the control panel.

3. Press the left or right arrow buttons on the remote control or press **Enter** on the control panel to cycle through the available test patterns.



4. Adjust the image as necessary.
5. Press the **Esc** to exit the test pattern.

[Adjustable Settings Using a Test Pattern](#)

Parent topic: [Using Basic Projector Features](#)

Related tasks

[Setting the Screen Type](#)

Adjustable Settings Using a Test Pattern

The following image adjustments can be made while the test pattern is displayed.

Top menu	Submenu/Option
Image	Color Mode
	Abs. Color Temp.
	Advanced • Gamma • RGB • RGBCMY
	Reset
Signal	Auto Setup
Settings	Geometric Correction
Extended	Multi-Projection • Multi-screen • Projector ID

Parent topic: [Displaying a Test Pattern](#)

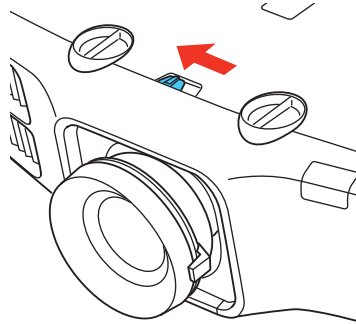
Adjusting the Image Position Using Lens Shift

If the projector cannot be installed directly in front of the screen, you can adjust the position of the projected image using the lens shift feature.

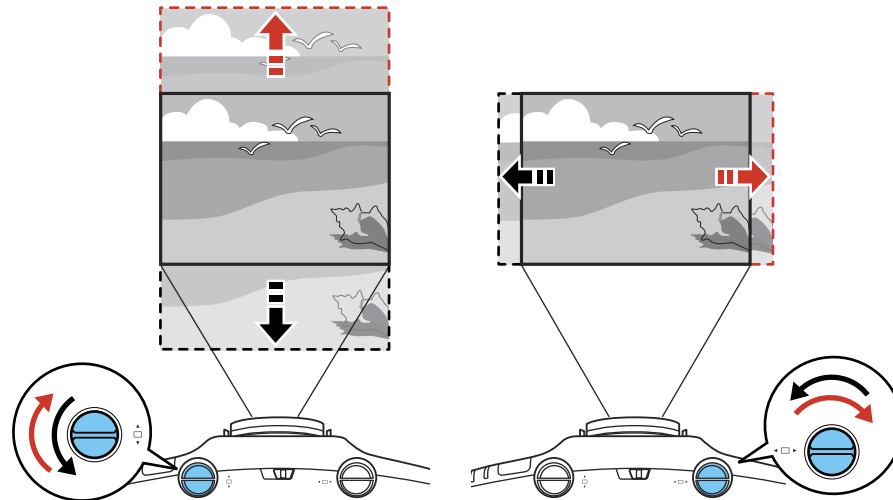
Note: Wait 30 minutes after turning on the projector before setting the focus, zoom, and lens shift for maximum accuracy.

1. Turn on the projector and display an image.

2. Slide the lens shift dial lock as shown to release the lock.

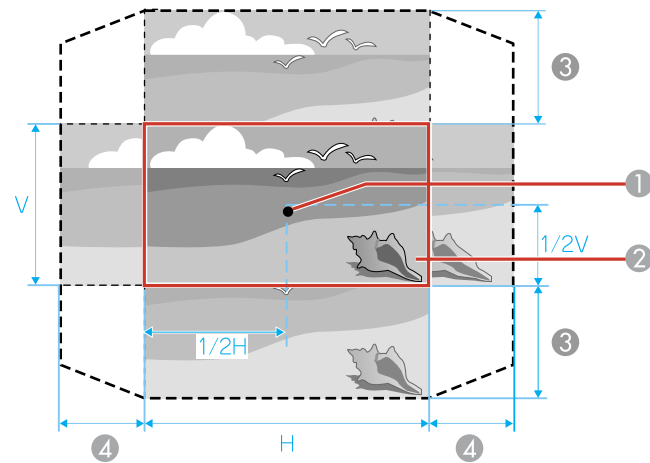


3. Turn the vertical and horizontal lens shift dials on the projector to adjust the position of the projected image as necessary.



The range in which the image can be moved is shown as follows:

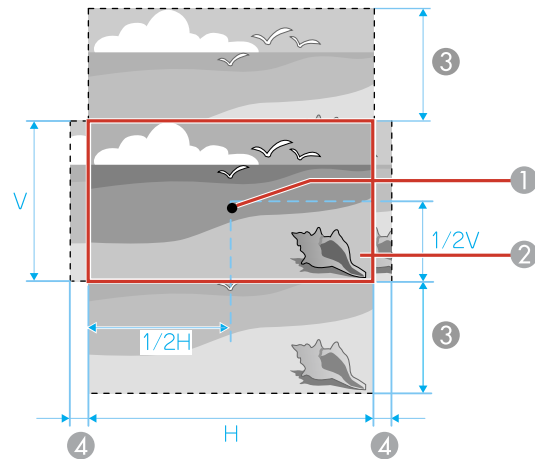
PowerLite 4650/4750W



- 1 Center of lens
- 2 Projected image when lens shift is set in the center
- 3 $V \times 58\%$ (PowerLite 4650); $V \times 70\%$ (PowerLite 4750W)
- 4 $H \times 38\%$

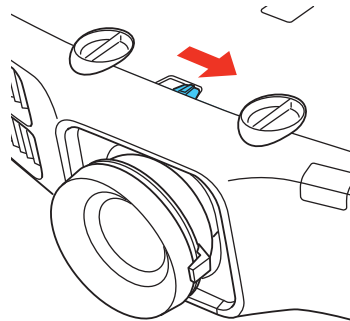
Note: The image cannot be moved to both the horizontal and vertical maximum values.

PowerLite 4855WU



- 1 Center of lens
- 2 Projected image when lens shift is set in the center
- 3 $V \times 50\%$
- 4 $H \times 10\%$

4. When you are finished, slide the lens shift dial lock as shown to lock the dials.



Follow these guidelines when using lens shift to adjust your images:

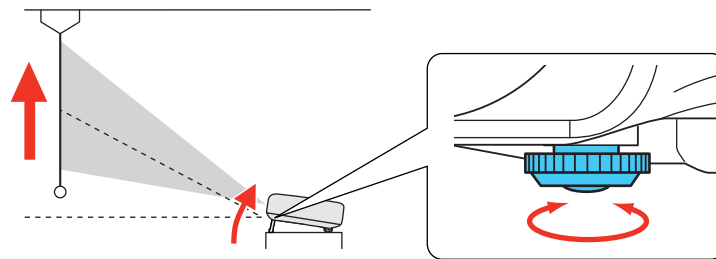
- When adjusting the image height, position the image lower than where you want it to be and then move it up using the vertical lens shift dial. This will help prevent the image from moving down after adjustment.
- Keeping the vertical and horizontal lens shift dials in their center positions produces the clearest picture.

Parent topic: [Using Basic Projector Features](#)

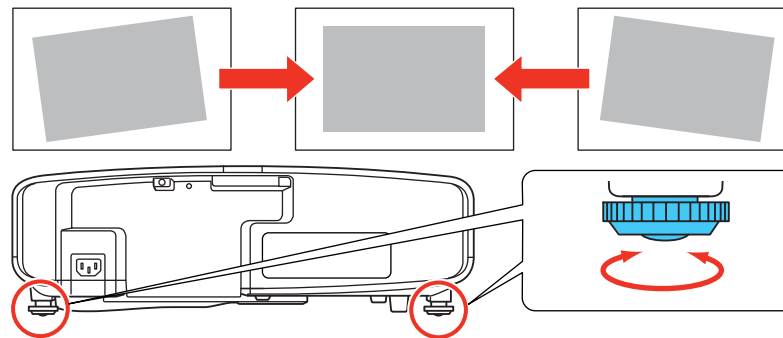
Adjusting the Image Height

If you are projecting from a table or other flat surface, and the image is too high or low, you can adjust the image height using the projector's adjustable feet.

1. Turn on the projector and display an image.
2. To adjust the image height, rotate the front foot to extend or retract it.



3. If the image is tilted, rotate the rear feet to adjust their height.



If the projected image is unevenly rectangular, you need to adjust the image shape.

Parent topic: [Using Basic Projector Features](#)

Related concepts

[Image Shape](#)

Related references

[Projector Feature Settings - Settings Menu](#)

Image Shape

You can project an evenly rectangular image by placing the projector directly in front of the center of the screen and keeping it level. If you place the projector at an angle to the screen, or tilted up or down, or off to the side, you may need to correct the image shape for the best display quality.

[Correcting Image Shape with H/V Keystone](#)

[Correcting Image Shape with Quick Corner](#)

[Correcting Image Shape with Arc Corner](#)

[Correcting Image Shape with Point Correction](#)

Parent topic: [Using Basic Projector Features](#)

Correcting Image Shape with H/V Keystone

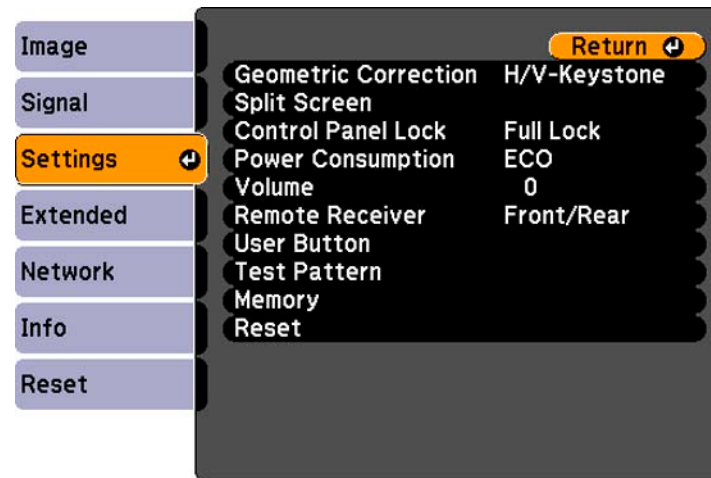
You can use the projector's H/V Keystone setting to correct the shape of an image that is unevenly rectangular on the sides.

1. Turn on the projector and display an image.

Note: You can display a pattern to aid in adjusting the projected image using the Settings menu.

2. Press the **Menu** button.

3. Select the **Settings** menu and press **Enter**.



4. Select the **Geometric Correction** setting and press **Enter**.
5. Select the **H/V-Keystone** setting and press **Enter**. Then press **Enter** again.
You see the H/V-Keystone adjustment screen:



6. Use the arrow buttons on the projector or the remote control to select between vertical and horizontal keystone correction and to adjust the image shape as necessary.
7. When you are finished, press **Esc**.
After correction, your image is slightly smaller.

Parent topic: [Image Shape](#)

Related references

[Projector Feature Settings - Settings Menu](#)

Related tasks

[Displaying a Test Pattern](#)

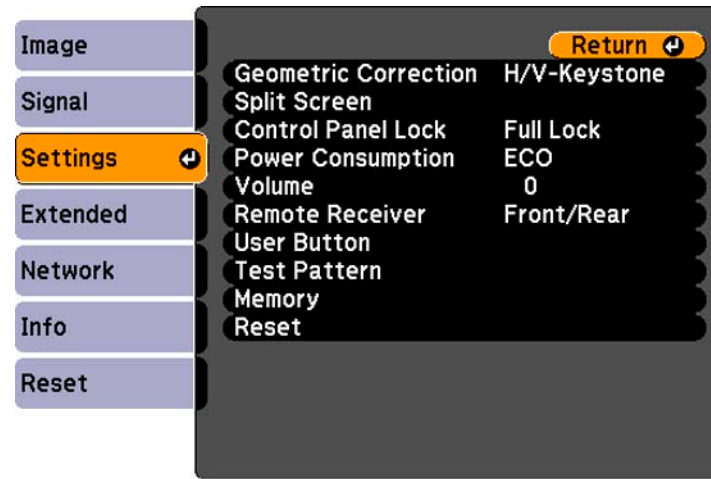
Correcting Image Shape with Quick Corner

You can use the projector's Quick Corner setting to correct the shape and size of an image that is unevenly rectangular on all sides.

1. Turn on the projector and display an image.

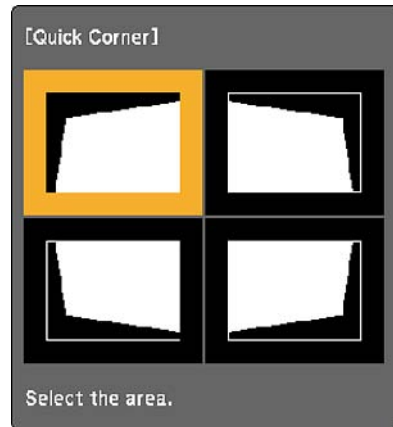
Note: You can display a pattern to aid in adjusting the projected image using the Settings menu.

2. Press the **Menu** button.
3. Select the **Settings** menu and press **Enter**.



4. Select the **Geometric Correction** setting and press **Enter**.
5. Select the **Quick Corner** setting and press **Enter**. Then press **Enter** again.

You see the Quick Corner adjustment screen:



6. Use the arrow buttons on the projector or the remote control to select the corner of the image you want to adjust. Then press **Enter**.
7. Press the arrow buttons to adjust the image shape as necessary.
8. When you are finished, press **Esc**.

Parent topic: [Image Shape](#)

Related references

[Projector Feature Settings - Settings Menu](#)

Related tasks

[Displaying a Test Pattern](#)

Correcting Image Shape with Arc Corner

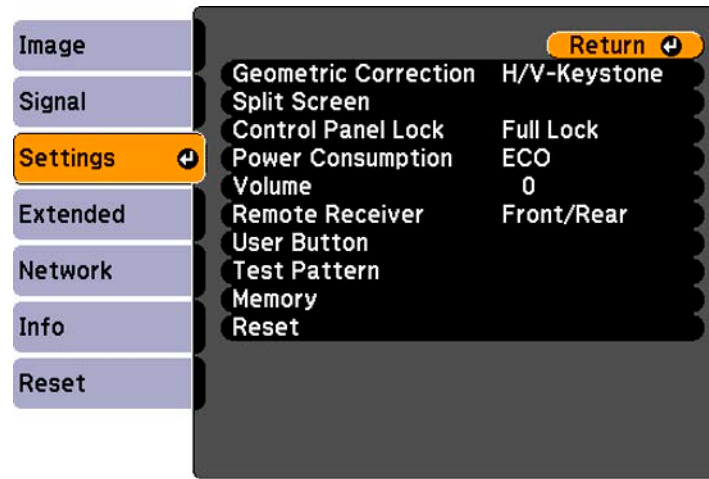
You can use the projector's Arc Corner setting to adjust the curve or arc of the sides of your image.

1. Turn on the projector and display an image.

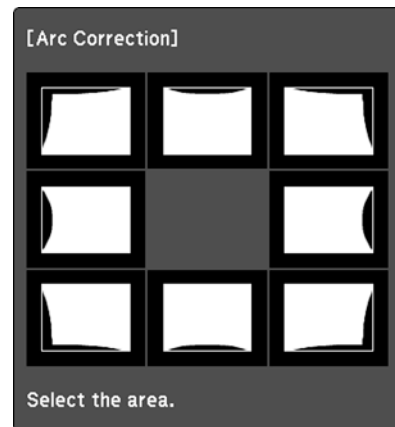
Note: You can display a pattern to aid in adjusting the projected image using the Settings menu.

2. Press the **Menu** button.

3. Select the **Settings** menu and press **Enter**.



4. Select the **Geometric Correction** setting and press **Enter**.
5. Select the **Arc Correction** setting and press **Enter**. Then press **Enter** again.
You see the Arc Correction adjustment screen.



6. Use the arrow buttons on the projector or the remote control to select the corner or side of the image you want to adjust. Then press **Enter**.
7. Press the arrow buttons to adjust the image shape as necessary.
8. When you are finished, press **Esc**.

Parent topic: [Image Shape](#)

Related references

[Projector Feature Settings - Settings Menu](#)

Related tasks

[Displaying a Test Pattern](#)

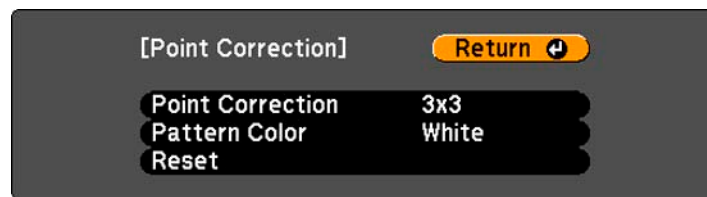
Correcting Image Shape with Point Correction

You can use the projector's Point Correction feature to adjust the image via points on a grid.

1. Press the **Menu** button.
2. Select the **Settings** menu and press **Enter**.
3. Select the **Geometric Correction** setting and press **Enter**.
4. Select the **Point Correction** setting and press **Enter**.

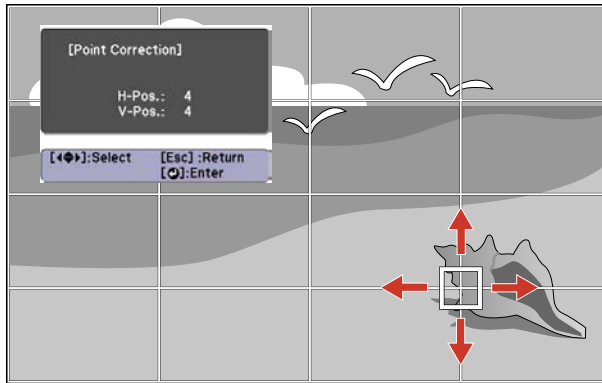
Note: If you see a confirmation message to continue, press **Enter** again.

You see this screen:

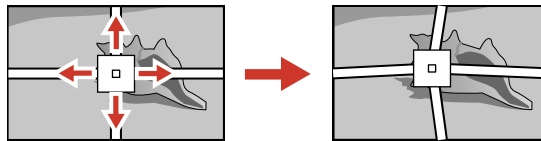


5. Select the number of grid lines to display and press **Enter**.

6. Use the arrow buttons on the projector or remote control to move to the point on the grid that you want to adjust. Then press **Enter**. The box will change from a single line to a double-lined square.



7. Use the arrow buttons to correct the distortion in all necessary directions.



Note: You can press **Enter** to show or hide the image and grid to check the results.

8. Press **Esc** to return to the previous screen and select another point to correct, if necessary.
9. When you are finished, press **Menu** to exit.

Parent topic: [Image Shape](#)

Related references

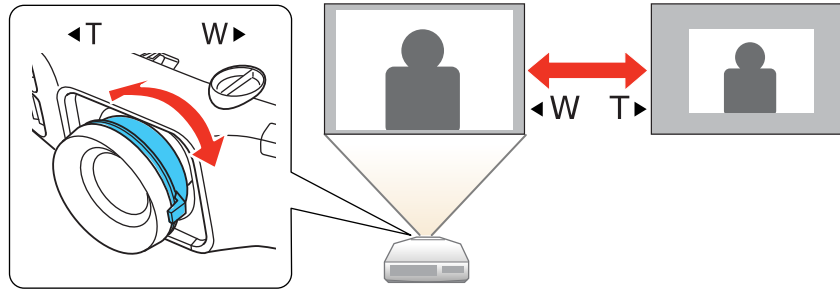
[Projector Feature Settings - Settings Menu](#)

Related tasks

[Displaying a Test Pattern](#)

Resizing the Image With the Zoom Ring

1. Turn on the projector and display an image.
2. To enlarge or reduce the image size, rotate the projector's zoom ring.



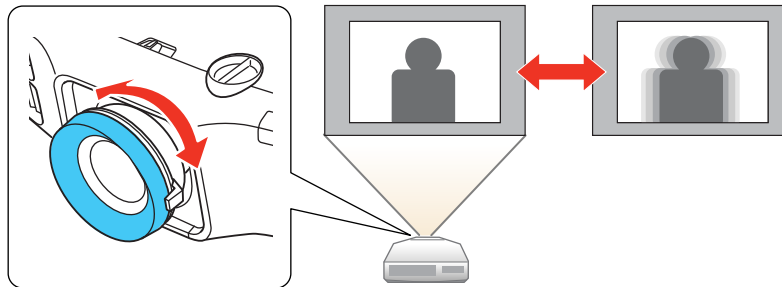
Parent topic: [Using Basic Projector Features](#)

Related tasks

[Displaying a Test Pattern](#)

Focusing the Image Using the Focus Ring

1. Turn on the projector and display an image.
2. To sharpen the image focus, rotate the projector's focus ring.



Parent topic: [Using Basic Projector Features](#)

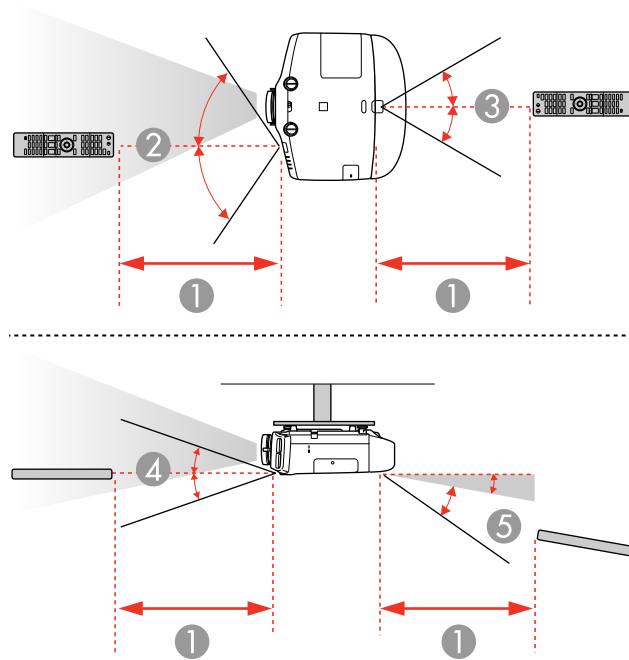
Related tasks

Displaying a Test Pattern

Remote Control Operation

The remote control lets you control the projector from almost anywhere in the room, up to 49 feet (15 m) away. You can point it at the front or rear of the projector.

Make sure that you aim the remote control at the projector's receivers within the angles listed here.



- 1 49 feet (15 m)
- 2 $\pm 60^\circ$
- 3 $\pm 30^\circ$
- 4 $\pm 20^\circ$
- 5 $+10^\circ$ to $+35^\circ$

Note: Avoid using the remote control in conditions with bright fluorescent lights or in direct sunlight, or the projector may not respond to commands. If you will not use the remote control for a long time, remove the batteries.

Parent topic: [Using Basic Projector Features](#)

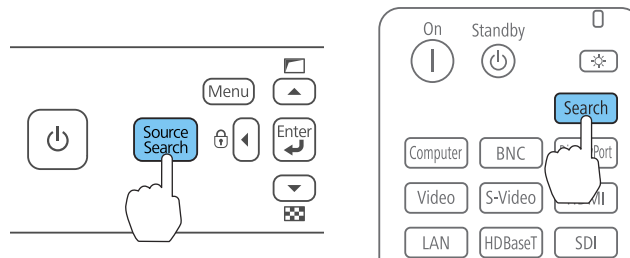
Related tasks

[Replacing the Remote Control Batteries](#)

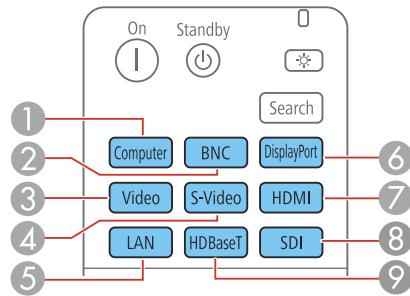
Selecting an Image Source

If you connected multiple image sources to the projector, such as a computer and DVD player, you may want to switch from one image source to the other.

1. Make sure the connected image source you want to use is turned on.
2. For video image sources, insert a DVD or other video media and press its play button (if necessary).
3. Do one of the following:
 - Press the **Source Search** button on the projector or the **Search** button on the remote control until you see the image from the source you want.



- Press the button for the source you want on the remote control. If there is more than one port for that source, press the button again to cycle through the sources.



- 1 Computer port source
- 2 BNC port source
- 3 Video port source (composite video)
- 4 S-Video port source
- 5 Networked computer source
- 6 DisplayPort source
- 7 HDMI port source
- 8 SDI port source (not available)
- 9 HDBaseT port source (not available)

Parent topic: [Using Basic Projector Features](#)

Projection Modes

Depending on how you positioned the projector, you may need to change the projection mode so your images project correctly.

- **Front** (default setting) lets you project from a table in front of the screen.
- **Front/Ceiling** flips the image over top-to-bottom to project upside-down from a ceiling or wall mount.
- **Rear** flips the image horizontally to project from behind a translucent screen.
- **Rear/Ceiling** flips the image over top-to-bottom and horizontally to project from the ceiling and behind a translucent screen.

You can change the projection mode using the remote control or by changing a menu setting.

[Changing the Projection Mode Using the Remote Control](#)

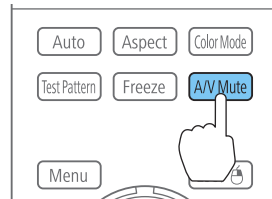
[Changing the Projection Mode Using the Menus](#)

Parent topic: [Using Basic Projector Features](#)

Changing the Projection Mode Using the Remote Control

You can change the projection mode to flip the image over top-to-bottom.

1. Turn on the projector and display an image.
2. Hold down the **A/V Mute** button on the remote control for five seconds.



The image disappears briefly and reappears flipped top-to-bottom.

3. To change projection back to the original mode, hold down the **A/V Mute** button for five seconds again.

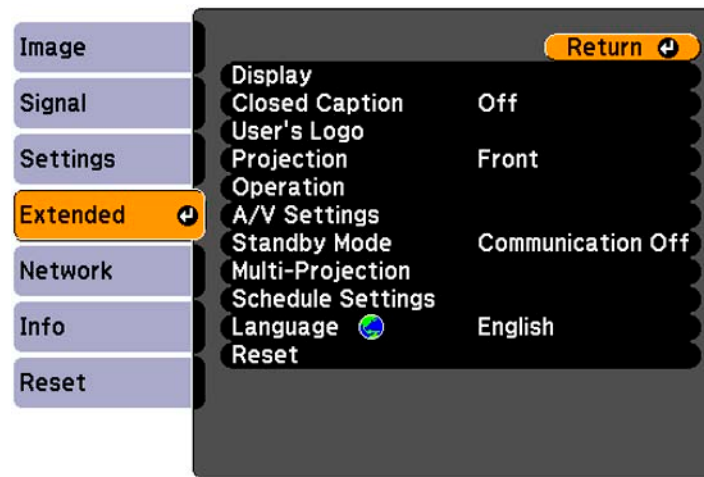
Parent topic: [Projection Modes](#)

Changing the Projection Mode Using the Menus

You can change the projection mode to flip the image over top-to-bottom and/or left-to-right using the projector menus.

1. Turn on the projector and display an image.
2. Press the **Menu** button.

3. Select the **Extended** menu and press **Enter**.



4. Select the **Projection** setting and press **Enter**.
5. Select a projection mode and press **Enter**.
6. Press **Menu** or **Esc** to exit the menus.

Parent topic: [Projection Modes](#)

Image Aspect Ratio

The projector can display images in different width-to-height ratios called aspect ratios. Normally the input signal from your video source determines the image's aspect ratio. However, for certain images you can change the aspect ratio to fit your screen by pressing a button on the remote control.

If you always want to use a particular aspect ratio for a certain video input source, you can select it using the projector's menus.

[Changing the Image Aspect Ratio](#)

[Available Image Aspect Ratios](#)

Parent topic: [Using Basic Projector Features](#)

Related references

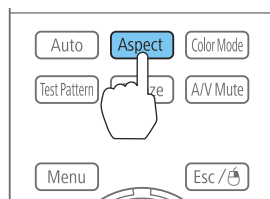
[Image Quality Settings - Image Menu](#)

Changing the Image Aspect Ratio

You can change the aspect ratio of the displayed image to resize it.

Note: Set the Screen Type setting in the projector's Extended menu before changing the aspect ratio.

1. Turn on the projector and switch to the image source you want to use.
2. Press the **Aspect** button on the remote control.



The shape and size of the displayed image changes, and the name of the aspect ratio appears briefly on the screen.

3. To cycle through the available aspect ratios for your input signal, press the **Aspect** button repeatedly.

Parent topic: [Image Aspect Ratio](#)

Related tasks

[Setting the Screen Type](#)

Available Image Aspect Ratios

You can select the following image aspect ratios, depending on the selected Screen Type setting and the input signal from your image source.

Note: Black bands and cropped images may project in certain aspect ratios, depending on the aspect ratio and resolution of your input signal.

Screen Type setting	Available aspect ratios
4:3	Auto or Normal, 4:3, 6:9, Native*
16:9	Auto or Normal, Full, Zoom, Native

Screen Type setting	Available aspect ratios
16:10	Auto or Normal, 16:9, Full, Zoom, Native

*Available only when projecting computer images or from the **HDMI** port

Aspect ratio setting	Description
Auto	Automatically sets the aspect ratio according to the input signal.
Normal	Displays images in the same aspect ratio of the input signal.
4:3	Displays images at a 4:3 aspect ratio.
16:9	Displays images at a 16:9 aspect ratio.
Full	Displays images using the full size of the projection area, but does not maintain the aspect ratio.
Zoom	Displays images using the full width of the projection area and maintains the aspect ratio of the image. Areas that exceed the edges of the projected screen are not projected.
Native	Displays images as is (aspect ratio and resolution are maintained).

Parent topic: [Image Aspect Ratio](#)

Related tasks

[Setting the Screen Type](#)

Color Mode

The projector offers different Color Modes to provide optimum brightness, contrast, and color for a variety of viewing environments and image types. You can select a mode designed to match your image and environment, or experiment with the available modes.

If you always want to use a particular color mode for a certain video input source, you can select it using the projector menus.

[Changing the Color Mode](#)

[Available Color Modes](#)

[Turning On Auto Iris](#)

Parent topic: [Using Basic Projector Features](#)

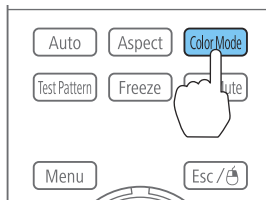
Related references

[Image Quality Settings - Image Menu](#)

Changing the Color Mode

You can change the projector's Color Mode using the remote control to optimize the image for your viewing environment.

1. Turn on the projector and switch to the image source you want to use.
2. If you are projecting from a DVD player or other video source, insert a disc or other video media and press the play button, if necessary.
3. Press the **Color Mode** button on the remote control to change the Color Mode.



The image appearance changes and the name of the Color Mode appears briefly on the screen.

4. To cycle through all the available Color Modes for your input signal, press the **Color Mode** button repeatedly.

Parent topic: [Color Mode](#)

Available Color Modes

You can set the projector to use these Color Modes, depending on the input source you are using:

Color Mode	Description
Dynamic	Best for projecting in a bright room
Presentation	Best for color presentations in a bright room
Theatre	Best for movies projected in a dark room
Photo	Best for still images projected in a bright room
Sports	Best for television images in a bright room

Color Mode	Description
sRGB	Best for standard sRGB computer displays
DICOM SIM	Best for projecting X-ray photographs and other medical images
Multi-Projection	Best for projecting from multiple projectors (reduces the color tone difference between images)

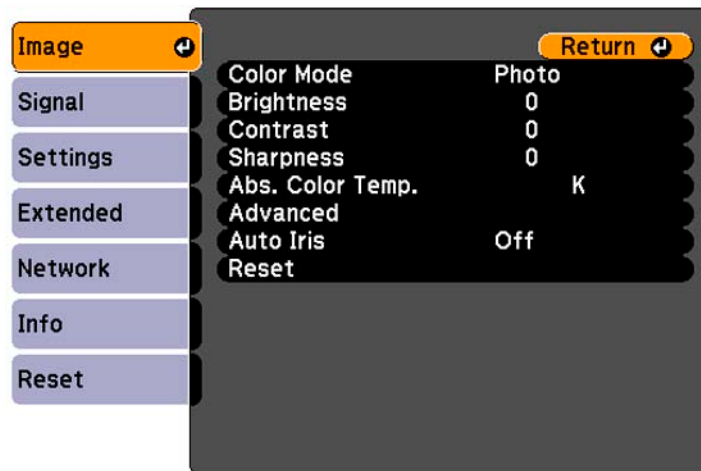
Note: The **DICOM SIM** Color Mode is for reference purposes only and should not be used to make medical diagnoses.

Parent topic: [Color Mode](#)

Turning On Auto Iris

In certain color modes, you can turn on the Auto Iris setting to automatically optimize the image based on the brightness of the content you project.

1. Turn on the projector and switch to the image source you want to use.
2. Press the **Menu** button.
3. Select the **Image** menu and press **Enter**.



4. Select the **Auto Iris** setting and select **On**.

Note: You can turn **Auto Iris** on or off for each Color Mode that supports the feature. You cannot change the **Auto Iris** setting when you are using a **Closed Caption** setting.

5. Press **Menu** or **Esc** to exit the menus.

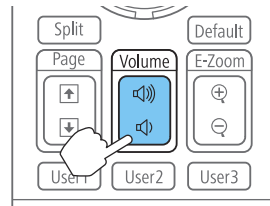
Parent topic: [Color Mode](#)

Controlling the Volume with the Volume Buttons

You can use the **Volume** buttons on the remote control to adjust the volume as you project a presentation with audio. The volume buttons control the projector's internal speaker system or any external speakers you connected to the projector.

You must adjust the volume separately for each connected input source.

1. Turn on the projector and start a presentation that includes audio.
2. To lower or raise the volume, press the **Volume** buttons on the remote control.



A volume gauge appears on the screen.

3. To set the volume to a specific level for an input source, use the projector menus.

Parent topic: [Using Basic Projector Features](#)

Related references

[Projector Feature Settings - Settings Menu](#)

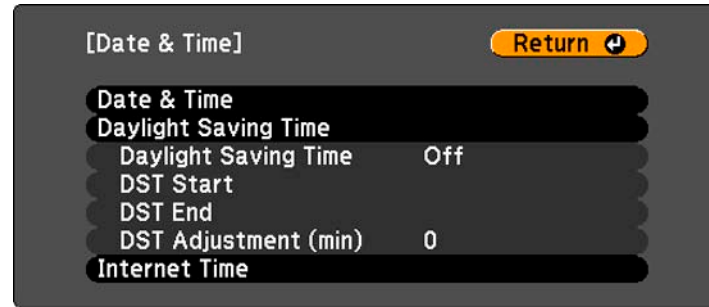
Setting the Date and Time

You can set the date and time for the projector.

1. Press the **Menu** button.
2. Select the **Extended** menu and press **Enter**.

3. Select the **Operation** setting and press **Enter**.
4. Select the **Date & Time** setting and press **Enter**.

You see a screen like this:



5. Select the **Date & Time** setting and press **Enter**.
6. Use the displayed keyboard to enter the date and time.
7. When you are finished, press **Menu**.

Parent topic: [Using Basic Projector Features](#)

Adjusting Projector Features

Follow the instructions in these sections to use your projector's feature adjustments.

[Shutting Off the Picture and Sound Temporarily](#)

[Stopping Video Action Temporarily](#)

[Zooming Into and Out of Images](#)

[Projector Security Features](#)

[Projecting Two Images Simultaneously](#)

[Using Multiple Projectors](#)

[Viewing 3D Images](#)

[Saving Settings to Memory and Using Saved Settings](#)

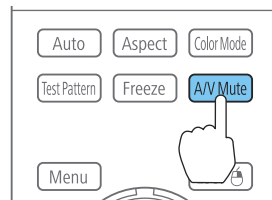
[Saving a Scheduled Event](#)

Shutting Off the Picture and Sound Temporarily

You can temporarily turn off the projected picture and sound if you want to redirect your audience's attention during a presentation. Any sound or video action continues to run, however, so you cannot resume projection at the point that you stopped it.

If you want to display an image such as a company logo or picture when the presentation is stopped, you can set up this feature using the projector's menus.

1. Press the **A/V Mute** button on the remote control to temporarily stop projection and mute any sound.



2. To turn the picture and sound back on, press **A/V Mute** again.

Parent topic: [Adjusting Projector Features](#)

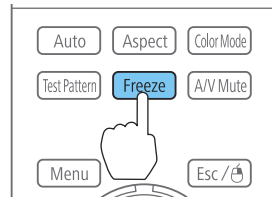
Related references

[Projector Setup Settings - Extended Menu](#)

Stopping Video Action Temporarily

You can temporarily stop the action in a video or computer presentation and keep the current image on the screen. Any sound or video action continues to run, however, so you cannot resume projection at the point that you stopped it.

1. Press the **Freeze** button on the remote control to stop the video action.



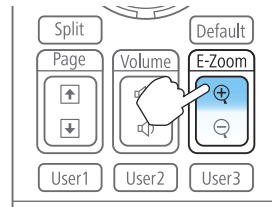
2. To restart the video action in progress, press **Freeze** again.

Parent topic: [Adjusting Projector Features](#)

Zooming Into and Out of Images

You can draw attention to parts of a presentation by zooming into a portion of the image and enlarging it on the screen.

1. Press the **E-Zoom +** button on the remote control.



You see a crosshair on the screen indicating the center of the zoom area.

2. Use the following buttons on the remote control to adjust the zoomed image:
 - Use the arrow buttons to position the crosshair in the image area you want to zoom into.
 - Press the **E-Zoom +** button repeatedly to zoom into the image area, enlarging it as necessary. Press and hold the **E-Zoom +** button to zoom in more quickly.

- To pan around the zoomed image area, use the arrow buttons.
- To zoom out of the image, press the **E-Zoom** – button as necessary.
- To return to the original image size, press **Esc**.

Parent topic: [Adjusting Projector Features](#)

Projector Security Features

You can secure your projector to deter theft or prevent unintended use by setting up the following security features:

- Password security to prevent the projector from being turned on, and prevent changes to the startup screen and other settings.
- Button lock security to block operation of the projector using the buttons on the control panel.
- Security cabling to physically cable the projector in place.

[Password Security Types](#)

[Locking the Projector's Buttons](#)

[Installing a Security Cable](#)

Parent topic: [Adjusting Projector Features](#)

Password Security Types

You can set up these types of password security using one shared password:

- **Power On Protection** password prevents anyone from using the projector without first entering a password.
- **User's Logo Protection** password prevents anyone from changing the custom screen the projector can display when it turns on or when you use the A/V Mute feature. The presence of the custom screen discourages theft by identifying the projector's owner.
- **Network Protection** password prevents anyone from changing the network settings in the projector menus .
- **Time/Schedule Protection** password prevents anyone from changing the projector's time or schedule settings.

[Setting a Password](#)

[Selecting Password Security Types](#)

[Entering a Password to Use the Projector](#)

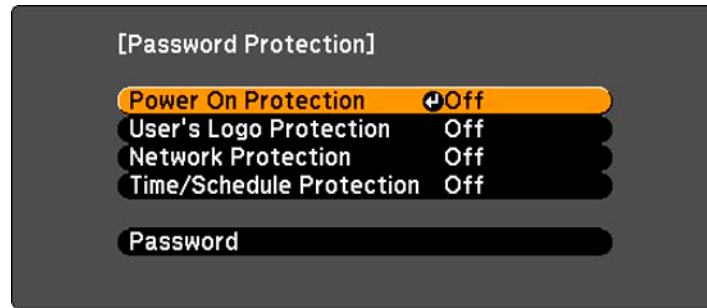
[Saving a User's Logo Image to Display](#)

Parent topic: [Projector Security Features](#)

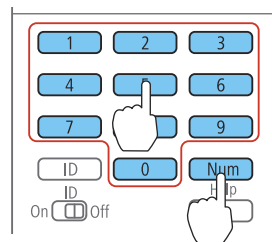
Setting a Password

To use password security, you must set a password.

1. Hold down the **Freeze** button on the remote control until you see the menu. This takes about five seconds.



2. Press the down arrow to select **Password** and press **Enter**.
You see the prompt "Change the password?".
3. Select **Yes** and press **Enter**.
4. Hold down the **Num** button on the remote control and use the numeric buttons to set a four-digit password.



The password displays as **** as you enter it. Then you see the confirmation prompt.

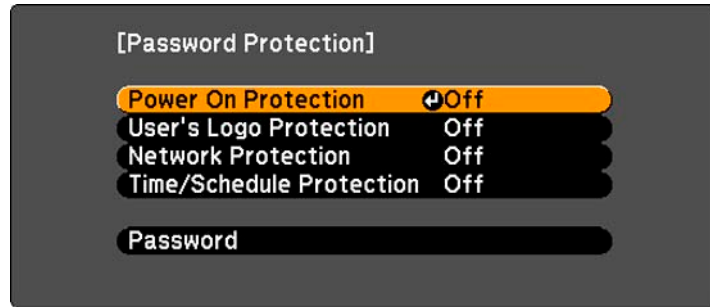
5. Enter the password again.
You see the message "Password accepted."

6. Press **Esc** to return to the Password Protection menu.
7. Make a note of the password and keep it in a safe place in case you forget it.

Parent topic: [Password Security Types](#)

Selecting Password Security Types

After setting a password, you see the Password Protection menu. Select the password security types you want to use.



If you do not see this menu, hold down the **Freeze** button on the remote control for five seconds until the menu appears.

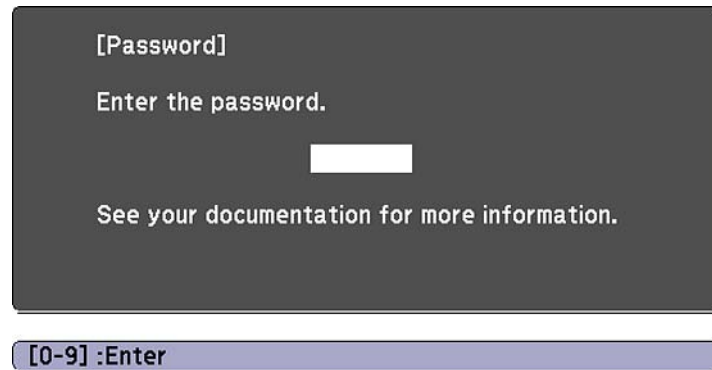
1. To prevent unauthorized use of the projector, select **Power On Protection**, press **Enter**, select **On**, press **Enter** again, and press **Esc**.
2. To prevent changes to the User's Logo screen or related display settings, select **User's Logo Protection**, press **Enter**, select **On**, press **Enter** again, and press **Esc**.
3. To prevent changes to network settings, select **Network Protection**, press **Enter**, select **On**, press **Enter** again, and press **Esc**.
4. To prevent changes to the projector's time or schedule settings, select **Time/Schedule Protection**, press **Enter**, select **On**, press **Enter** again, and press **Esc**.

Note: Be sure to keep the remote control in a safe place; if you lose it, you will not be able to enter the password required to use the projector.

Parent topic: [Password Security Types](#)

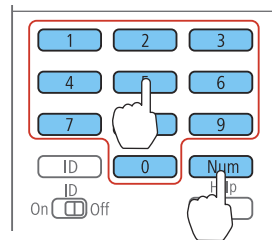
Entering a Password to Use the Projector

If a password is set up and a **Power On Protection** password is enabled, you see a prompt to enter a password whenever you turn on the projector.



You must enter the correct password to use the projector.

1. Hold down the **Num** button on the remote control while you enter the password using the numeric buttons.



The password screen closes.

2. If the password is incorrect, the following may happen:
 - You see a "wrong password" message and a prompt to try again. Enter the correct password to proceed.
 - If you enter an incorrect password several times in succession, the projector displays a request code and a message to contact Epson Support. When you contact Epson Support, provide the displayed request code and proof of ownership for assistance in unlocking the projector.

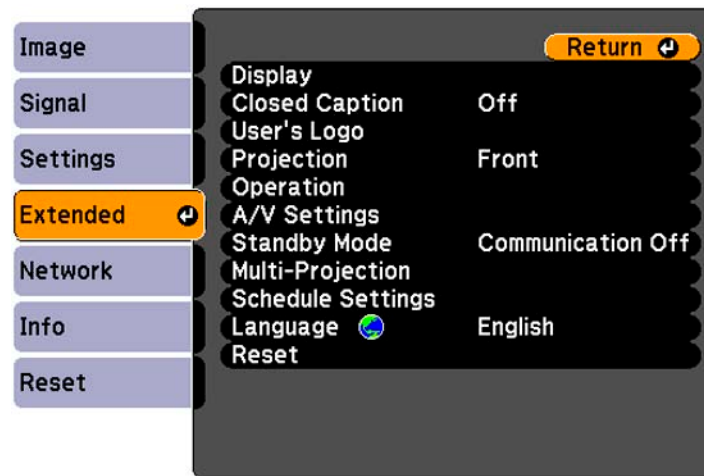
Parent topic: [Password Security Types](#)

Saving a User's Logo Image to Display

You can transfer an image to the projector and then display it whenever the projector turns on. You can also display the image when the projector is not receiving an input signal or when you temporarily stop projection (using the A/V Mute feature). This transferred image is called the User's Logo screen.

The image you select as the User's Logo can be a photo, graphic, or company logo, which is useful in identifying the projector's owner to help deter theft. You can prevent changes to the User's Logo by setting up password protection for it.

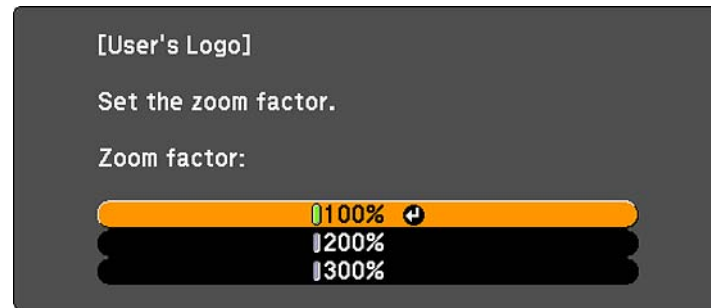
1. Display the image you want to project as the User's Logo.
2. Press the **Menu** button, select the **Extended** menu, and press **Enter**.



3. Select the **User's Logo** setting and press **Enter**.
You see a prompt asking if you want to use the displayed image as a user's logo.
4. Select **Yes** and press **Enter**.
You see a selection box overlaying your image.
5. Use the arrow buttons on the remote control to surround the image area you want to use as the User's Logo and press **Enter**.
You see a prompt asking if you want to select this image area.

6. Select **Yes** and press **Enter**. (If you want to change the selected area, select **No**, press **Enter**, and repeat the last step.)

You see the User's Logo zoom factor menu.



7. Select a zoom percentage and press **Enter**.

You see a prompt asking if you want to save the image as the User's Logo.

8. Select **Yes** and press **Enter**.

Note: It takes a few moments for the projector to save the image; do not use the projector, its remote control, or any connected equipment until it is finished.

You see a completion message.

9. Press **Esc** to exit the message screen.
10. Select the **Extended** menu and press **Enter**.
11. Select **Display** and press **Enter**.
12. Select when you want to display the User's Logo screen:
 - To display it whenever there is no input signal, select **Display Background** and set it to **Logo**.
 - To display it whenever you turn the projector on, select **Startup Screen** and set it to **On**.
 - To display it whenever you press the **A/V Mute** button, select **A/V Mute** and set it to **Logo**.

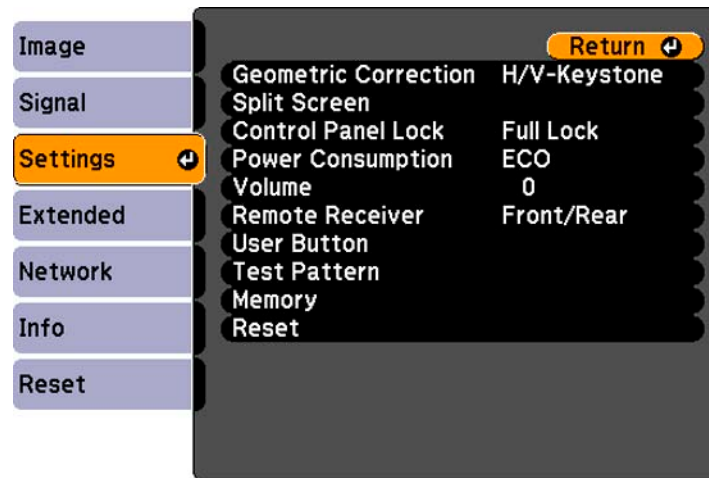
To prevent anyone from changing the User's Logo settings without first entering a password, set a password and enable User's Logo security.

Parent topic: [Password Security Types](#)

Locking the Projector's Buttons

You can lock the buttons on the projector's control panel to prevent anyone from using the projector. You can lock all the buttons or all the buttons except the power button.

1. Press the **Menu** button.
2. Select the **Settings** menu and press **Enter**.



3. Select the **Control Panel Lock** setting and press **Enter**.
4. Select one of these lock types and press **Enter**:
 - To lock all of the projector's buttons, select **Full Lock**.
 - To lock all buttons except the power button, select **Partial Lock**.

You see a confirmation prompt.

5. Select **Yes** and press **Enter**.

[Unlocking the Projector's Buttons](#)

Parent topic: [Projector Security Features](#)

Unlocking the Projector's Buttons

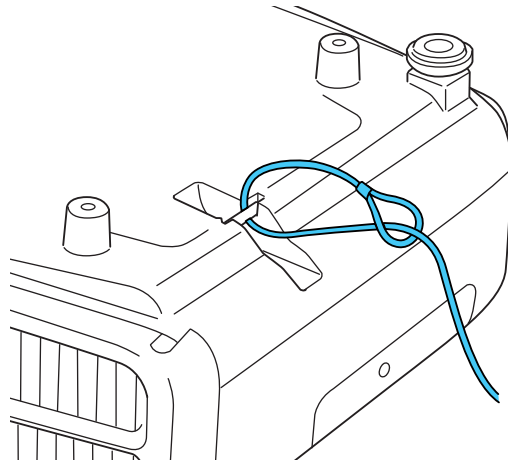
If the projector's buttons have been locked, hold the **Enter** button on the projector's control panel for seven seconds to unlock them.

Parent topic: [Locking the Projector's Buttons](#)

Installing a Security Cable

You can install two types of security cables on the projector to deter theft.

- Use the security slot on the back of the projector to attach a Kensington Microsaver Security system, available from Epson.
- Use the security cable attachment point on the projector to attach a wire cable and secure it to a room fixture or heavy furniture.



Parent topic: [Projector Security Features](#)

Related references

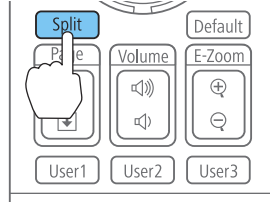
[Projector Parts - Rear](#)

Projecting Two Images Simultaneously

You can use the split screen feature to simultaneously project two images from different image sources next to each other. You can control the split screen feature using the remote control or the projector menus.

Note: While you use the split screen feature, other projector features may not be available and some settings may be automatically applied to both images.

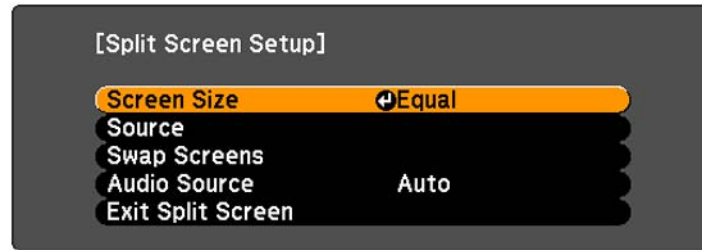
1. Press the **Split** button on the remote control.



The currently selected input source moves to the left side of the screen.

2. Press the **Menu** button.

You see this screen:



3. To select an input source for the other image, select the **Source** setting, press **Enter**, select the input source, select **Execute**, and press **Enter**. (You can also change image sources, if necessary.)
4. To switch the images, select the **Swap Screens** setting and press **Enter**.
5. To change the image sizes, select the **Screen Size** setting, press **Enter**, select a sizing option, press **Enter**, and press **Menu** to exit.

Note: Depending on the video input signals, the images may not appear at the same size even if you choose the **Equal** setting.

6. To choose the audio you want to hear, select the **Audio Source** setting, press **Enter**, select an audio option, press **Enter**, and press **Menu** to exit.

Note: Select **Auto** to hear audio from the largest screen or the left screen.

7. To exit the split screen feature, press the **Split** or **Esc** button.

Parent topic: [Adjusting Projector Features](#)

Using Multiple Projectors

You can combine the projected images from two or more projectors to create one large image. Follow the instructions in these sections to setup and project from multiple projectors.

[Projector Identification System for Multiple Projector Control](#)

[Adjusting the Position of the Projected Image From Multiple Projectors](#)

[Matching the Image Colors](#)

Parent topic: [Adjusting Projector Features](#)

Projector Identification System for Multiple Projector Control

You can operate multiple projectors using one remote control for more elaborate presentations. To do this, you assign an identification number to each projector and to the remote control. Then you can operate all the projectors at once or individually.

You can also match the colors displayed by any projectors you plan to use near each other.

Caution: Leave at least 20 inches (50 cm) of space between the projectors to prevent them from overheating.

[Setting the Projector ID](#)

[Setting the Remote Control ID](#)

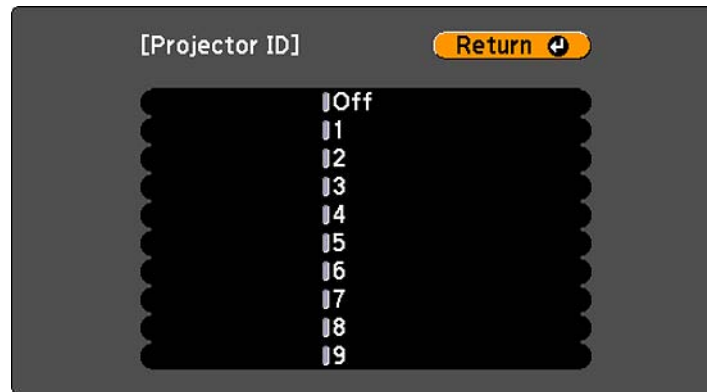
Parent topic: [Using Multiple Projectors](#)

Setting the Projector ID

If you want to control multiple projectors from a remote control, give each projector a unique ID.

1. Press the **Menu** button.
2. Select the **Extended** menu and press **Enter**.
3. Select the **Multi-Projection** menu and press **Enter**.

4. Select **Projector ID** and press **Enter**.



5. Use the arrow buttons on the remote control to select the identification number you want to use for the projector. Then press **Enter**.

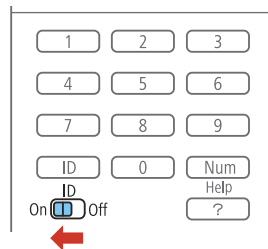
Repeat these steps for all the other projectors you want to operate from one remote control.

Parent topic: [Projector Identification System for Multiple Projector Control](#)

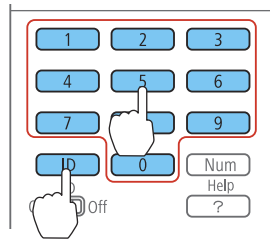
Setting the Remote Control ID

The remote control's ID is set to zero by default so it can operate any compatible projector. If you want to set the remote control to operate only a particular projector, you need to set the remote control's ID to match the projector's ID.

1. Turn on the projector you want the remote control to operate with exclusively.
2. Set the remote control **ID** switch to **On**.



3. Hold down the **ID** button on the remote control while you press the numeric button that matches the projector's ID. Then release the buttons.



Note: If you don't know the projector's ID, hold down the **ID** button and press the **Help** button to temporarily display the projector's ID on the screen. If the batteries are left out of the remote control for an extended period, the remote control ID returns to its default setting.

Parent topic: [Projector Identification System for Multiple Projector Control](#)

Adjusting the Position of the Projected Image From Multiple Projectors

If you need to adjust the position of a projected image from multiple projectors, perform the adjustments in the order listed here.

Note: You can display a pattern to aid in adjusting the projected image using the Settings menu.

1. Adjust the projector's physical position and angle to the screen.
2. Use the projector's lens shift and zoom features.

Note: Wait 30 minutes after turning on the projector before setting the lens shift and zoom for maximum accuracy.

3. Adjust the image shape using the Geometric Correction settings.

Parent topic: [Using Multiple Projectors](#)

Related tasks

[Displaying a Test Pattern](#)

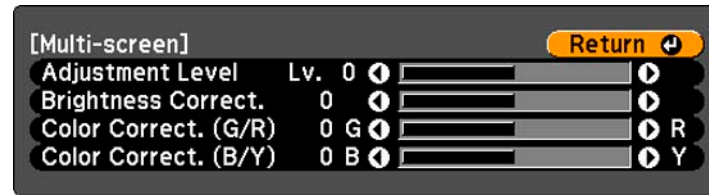
Matching the Image Colors

You can match the display quality of multiple projectors that will project next to each other.

Note: Make sure you select **Multi-Projection** or **3D Multi-Projection** (for 3D images; PowerLite 4855WU only) for the color mode. Brightness and colors may not match exactly even after performing the steps below.

1. Press the **Menu** button.
2. Select the **Extended** menu and press **Enter**.
3. Select the **Multi-Projection** setting and press **Enter**.
4. Select the **Multi-screen** setting and press **Enter**.

You see this screen:



Note: Press **Enter** to toggle between the projected image and the adjustment screen.

5. Set the **Adjustment Level** setting to **1** and press **Enter**.
6. Set the remote control ID to match the second projector.
7. Access the Extended menu **Multi-screen** setting on the second projector and set the **Adjustment Level** setting to **1**.
8. Adjust the **Brightness Correct.** setting on the projector with the darkest display so it matches the lighter display, and press **Enter**. (You may need to switch the remote control ID back and forth to make adjustments to each projector in all of these steps.)
9. Change the **Adjustment Level** setting to **5** on each projector, but this time match the lighter display to the darker one.
10. Adjust the **Brightness Correct.** setting on **Adjustment Level 2, 3, and 4** in the same way.
11. Adjust the **Color Correct.** settings for green-to-red (**G/R**) and blue-to-yellow (**B/Y**) balance for all the levels on both projectors in the same way.

12. If you need to match more projectors, repeat these steps matching projector 3 to projector 2, 4 to 3, and so on.

Parent topic: [Using Multiple Projectors](#)

Viewing 3D Images

Using an optional polarizer and 3D glasses, you can use two projectors to project and view passive 3D images (PowerLite 4855WU). See the instructions supplied with the optional equipment for setup and use.

For optimal viewing, select the **3D Images** setting from the Signal menu and select one of the 3D color modes.

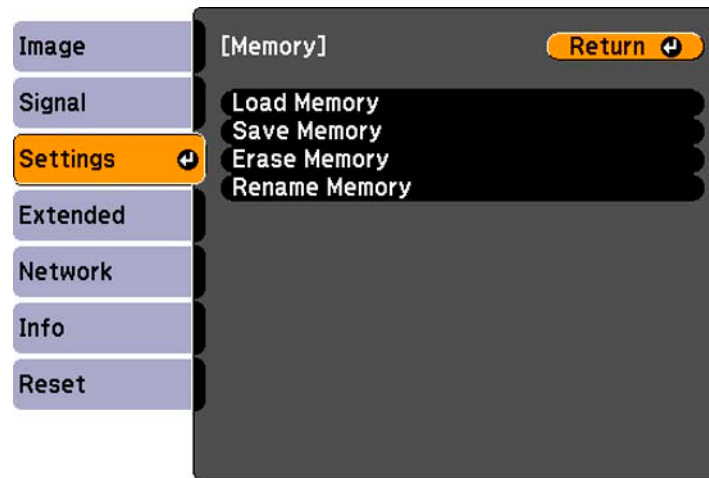
Parent topic: [Adjusting Projector Features](#)

Saving Settings to Memory and Using Saved Settings

You can save customized settings for each of your video inputs and then select the saved settings whenever you want to use them.

1. Turn on the projector and display an image.
2. Press the **Menu** button.
3. Select the **Settings** menu and press **Enter**.
4. Select the **Memory** setting and press **Enter**.

You see this screen:



5. Select one of the following options:

- **Load Memory:** Overwrites your current settings with saved settings
- **Save Memory:** Saves your current settings to memory (10 memories with different names are available)

Note: A memory name that is being used is indicated by a green mark. Saving over a previously saved memory overwrites the settings with your current settings.

- **Erase Memory:** Erases the selected memory settings
- **Rename Memory:** Renames a saved memory

Parent topic: [Adjusting Projector Features](#)

Saving a Scheduled Event

You can save a projector command such as turning the projector on or off, or switching input sources, as an "event" to the projector's schedule and have the projector automatically execute the command at the scheduled time.

Note: The Time/Schedule Protection setting in the Password Protection menu must be turned off to schedule an event.

1. Press the **Menu** button.
2. Select the **Extended** menu and press **Enter**.
3. Select the **Schedule Settings** setting and press **Enter**.
The Schedule Settings window appears.
4. Select the **Schedule** menu and press **Enter**.
5. Select **Add New** and press **Enter**.
6. In the Event Settings section, select the events you want to have occur. (Select **No Change** for events that you do not want to occur.)
7. In the Date/Time Settings section, set the date and time for the scheduled events to occur.
8. When you are finished, select **Save** and press **Enter**.
9. To schedule more events, repeat the previous 4 steps.
10. Select **Setup complete** and select **Yes** to save your changes.

[Viewing Scheduled Events](#)

[Editing a Scheduled Event](#)

Parent topic: [Adjusting Projector Features](#)

Viewing Scheduled Events

You can view your scheduled events on the calendar displayed on the Schedule Settings screen.

A colored rectangular box on the calendar indicates a scheduled event.



The colors indicate the following:

- One-time event
- Reoccurring event
- Communication is on/off
- Event is invalid

Parent topic: [Saving a Scheduled Event](#)

Editing a Scheduled Event

You can edit a scheduled event on the calendar displayed on the Schedule Settings screen.

1. Press the **Menu** button.
2. Select the **Extended** menu and press **Enter**.
3. Select the **Schedule Settings** setting and press **Enter**.

The Schedule Settings window appears.

4. Press the left or right arrow buttons to highlight the date on the calendar containing the scheduled event you want to edit.
5. Press the up or down arrow buttons to highlight the event you want to edit, then press **Esc**.
6. Select from the following options:
 - **On/Off**: Enable or disable the selected event.
 - **Edit**: Edit the settings for the selected event.
 - **Clear**: Delete the selected event.
 - **Add New**: Add a new scheduled event.
7. When you are finished, select **Return** and press **Enter**.
8. Select **Setup complete** and select **Yes** to save your changes.

Note: To delete all scheduled events, select **Schedule Reset** and select **Yes**.

Parent topic: [Saving a Scheduled Event](#)

Adjusting the Menu Settings

Follow the instructions in these sections to access the projector menu system and change projector settings.

[Using the Projector's Menus](#)

[Image Quality Settings - Image Menu](#)

[Input Signal Settings - Signal Menu](#)

[Projector Feature Settings - Settings Menu](#)

[Projector Setup Settings - Extended Menu](#)

[Projector Network Settings - Network Menu](#)

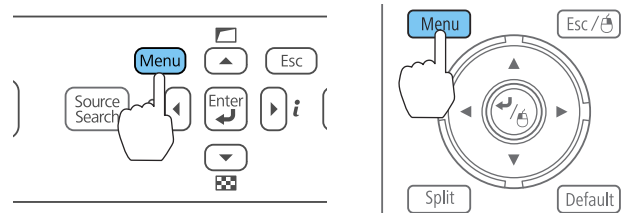
[Projector Information Display - Info Menu](#)

[Projector Reset Options - Reset Menu](#)

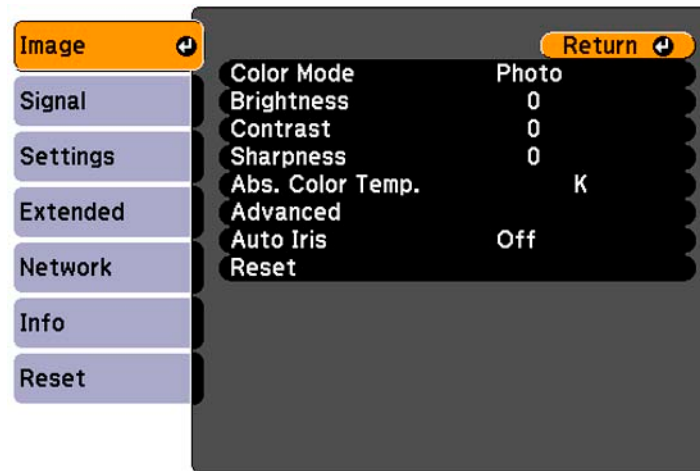
Using the Projector's Menus

You can use the projector's menus to adjust the settings that control how your projector works. The projector displays the menus on the screen.

1. Press the **Menu** button on the control panel or remote control.



You see the menu screen displaying the Image menu settings.



2. Press the up or down arrow buttons to move through the menus listed on the left. The settings for each menu are displayed on the right.

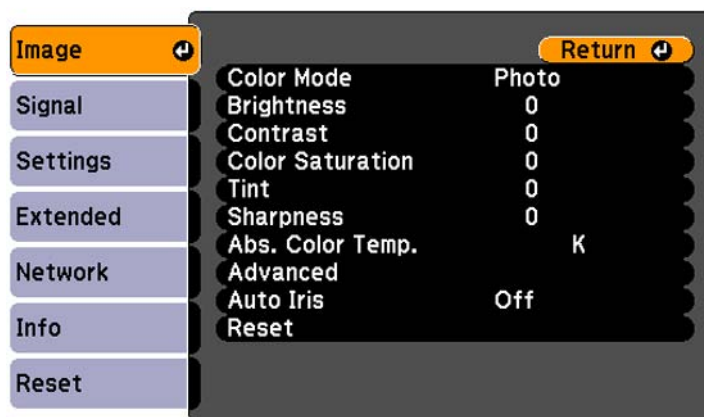
Note: The available settings depend on the current input source.

3. To change settings in the displayed menu, press **Enter**.
4. Press the up or down arrow button to move through the settings.
5. Change the settings using the buttons listed on the bottom of the menu screens.
6. To return all the menu settings to their default values, select **Reset**.
7. When you finish changing settings on a menu, press **Esc**.
8. Press **Menu** or **Esc** to exit the menus.

Parent topic: [Adjusting the Menu Settings](#)

Image Quality Settings - Image Menu

Settings on the Image menu let you adjust the quality of your image for the input source you are currently using. The available settings depend on the currently selected input source.



To change settings for an input source, make sure the source is connected and select that source.

Setting	Options	Description
Color Mode	See the list of available Color Modes	Adjusts the vividness of image colors for various image types and environments
Brightness	Varying levels available	Lightens or darkens the overall image
Contrast	Varying levels available	Adjusts the difference between light and dark areas of the image
Color Saturation	Varying levels available	Adjusts the intensity of the image colors
Tint	Varying levels available	Adjusts the balance of green to magenta tones in the image
Sharpness	Varying levels available	Adjusts the sharpness or softness of image details
Abs. Color Temp. (absolute color temperature)	5000 to 10000 °K (Kelvin)	Sets the color tone based on color temperature
Advanced	Various options available	Adjusts the gamma levels and intensity of individual hues in the image

Setting	Options	Description
Auto Iris	On Off	Adjusts the projected luminance based on the image brightness when certain Color Modes are selected

Note: The **Brightness** setting does not affect lamp brightness. To change the lamp brightness mode, use the **Power Consumption** setting.

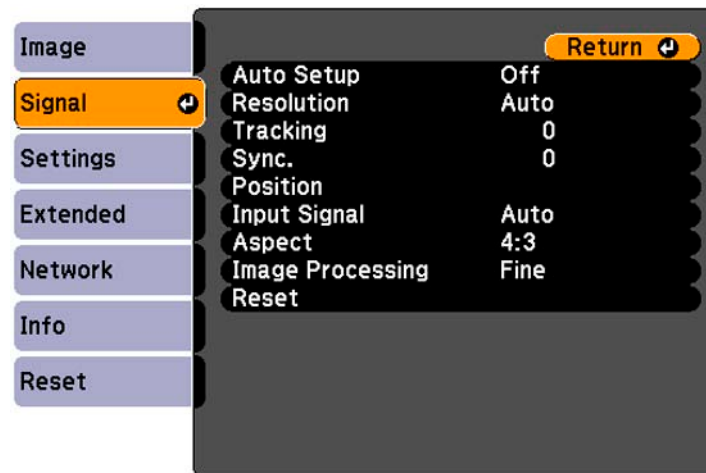
Parent topic: [Adjusting the Menu Settings](#)

Related references

[Available Color Modes](#)

Input Signal Settings - Signal Menu

Normally the projector detects and optimizes the input signal settings automatically. If you need to customize the settings, you can use the Signal menu. The available settings depend on the currently selected input source.



Note: You can restore the default settings of the **Position**, **Tracking**, and **Sync.** settings by pressing the **Auto** button on the remote control.

To change settings for an input source, make sure the source is connected and select that source.

Setting	Options	Description
Auto Setup	On Off	Automatically optimizes computer image quality (when On)
Resolution	Auto Normal Wide	Sets the input signal resolution if not detected automatically using the Auto option
Tracking	Varying levels available	Adjusts signal to eliminate vertical stripes in computer images
Sync.	Varying levels available	Adjusts signal to eliminate fuzziness or flickering in computer images
Position	Up, down, left, right	Adjusts the image location on the screen
3D Setup (PowerLite 4855 only)	3D Images	Enables passive 3D images when projecting from 2 projectors
Progressive	Off Video Film/Auto	Sets whether to convert interlaced-to-progressive signals for certain video image types Off : for fast-moving video images Video : for most video images Film/Auto : for movies, computer graphics, and animation
Noise Reduction	Off NR1 NR2	Reduces flickering in analog images in two levels (cannot be set if Image Processing is set to Fast)

Setting	Options	Description
Mosquito NR	On Off	Reduces the noise or artifacts seen around the edges of objects that is caused by the decompression of MPEG video (cannot be set if Image Processing is set to Fast)
Video Range	Auto Normal Expanded	Sets the video range to match the setting of the device connected to the DisplayPort and HDMI ports
Input Signal	Auto RGB Component	Specifies the signal type from input sources connected to computer ports Auto : detects signals automatically RGB : corrects color for computer/RGB video inputs Component : corrects color for component video inputs
Video Signal	Auto Various video standards	Specifies the signal type from the input sources connected to the video ports Auto : detects signals automatically
Aspect	See the list of available aspect ratios	Sets the aspect ratio (width-to-height ratio) for the selected input source
Overscan	Auto Off 4% 8%	Changes the projected image ratio to make the edges visible by a selectable percentage or automatically

Setting	Options	Description
Image Processing	Fast Fine	Adjusts how images are processed Fast: displays images quicker Fine: displays images in higher quality
DisplayPort EQ Setting	1 2	Adjusts the input signal level for the device connected to the DisplayPort connector. Change the setting to reduce interference or correct other image problems.

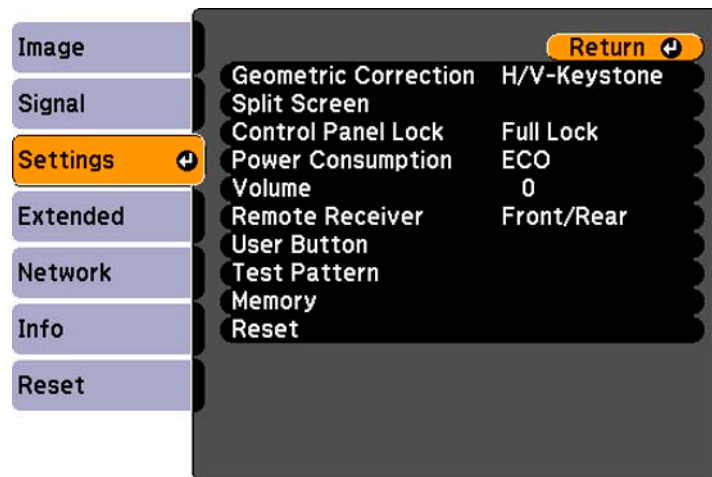
Parent topic: [Adjusting the Menu Settings](#)

Related references

[Available Image Aspect Ratios](#)

Projector Feature Settings - Settings Menu

Options on the Settings menu let you customize various projector features.



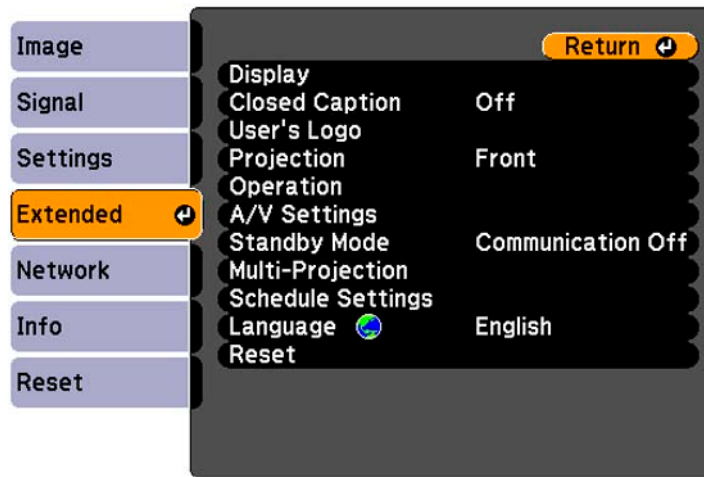
Setting	Options	Description
Geometric Correction	H/V-Keystone Quick Corner Arc Correction Point Correction	Adjusts the projected image shape H/V Keystone: lets you manually correct the angles of the horizontal and vertical sides Quick Corner: select to adjust the position of the four corners Arc Correction: select to adjust the curve or arc of the horizontal and vertical sides Point Correction: select to display a grid and finely adjust the image position
Split Screen	—	Divides the viewing area horizontally and displays two images side-by-side; while in Split Screen mode, press Menu to display the Split Screen options or Esc to cancel split screen display
Control Panel Lock	Full Lock Partial Lock Off	Controls projector button locking to secure the projector Full Lock: locks all buttons Partial Lock: locks all buttons except the power button Off: no buttons locked

Setting	Options	Description
Power Consumption	Normal Temp Interlock ECO	Selects the brightness mode of the projector lamp Normal: sets maximum lamp brightness Temp Interlock: automatically dims the lamp if the surrounding temperature is too high for normal operation ECO: reduces lamp brightness and fan noise, and saves power and lamp life
Volume	Varying levels available	Adjusts the volume of the projector's speaker system
Remote Receiver	Front/Rear Front Rear Off	Limits reception of remote control signals by the selected receiver; Off turns off all receivers
User Button	User1 User2 User3	Assigns a menu option to the User1 , User2 , and User3 buttons on the remote control for one-touch access
Test Pattern	—	Displays a test pattern to assist in adjusting the image; press the left or right arrow buttons on the remote control or Enter on the control panel to cycle through the available test patterns, or Esc to cancel pattern display
Memory	Load Memory Save Memory Erase Memory Rename Memory	Save customized sets of settings to memory

Parent topic: [Adjusting the Menu Settings](#)

Projector Setup Settings - Extended Menu

Settings on the Extended menu let you customize various projector setup features that control its operation.



Setting	Options	Description
Display	—	See the next table in this topic
Closed Caption	Off CC1 CC2	Controls use of closed captions and selects the closed caption type (closed captions are only visible for NTSC signals connected through the S-Video or Video ports)
User's Logo	—	Creates a screen that the projector displays to identify itself and enhance security

Setting	Options	Description
Projection	Front Front/Ceiling Rear Rear Ceiling	Selects the way the projector faces the screen so the image is oriented correctly
Operation	—	See the last table in the topic
A/V Settings	A/V Output Monitor Out Audio Settings	Selects various audio and video output settings A/V Output: select this setting to output audio and video to an external device when the projector is in standby mode (Standby Mode must be turned on to use this setting) Monitor Out: Select the image source to output to an external device when the projector is in standby mode. When set to Auto, an analog RGB signal from the Computer or BNC port is output depending on which source was selected when the projector went into standby mode. Audio Settings: Selects audio source to output
Standby Mode	Communication On Communication Off	Enable this setting to allow the following operations to occur when the projector is in standby mode: • Monitor and control the projector over a network • Output audio and video to an external device (A/V Output must be set to Always On)

Setting	Options	Description
Multi-Projection	Multi-screen Projector ID	Select options when projecting from multiple projectors Multi-screen: adjusts the tint and brightness of each projected image Projector ID: sets the projector to a particular ID number which allows you to use a remote control to individually control projectors
Schedule Settings	—	Schedule specific operations to occur at a pre-scheduled time
Language	Various languages available	Selects the language for projector menu and message displays (not changed by Reset option)

Display settings

Setting	Options	Description
Menu Position	—	Selects the position of the projector menu displayed on the screen
Messages	—	Controls whether messages are displayed on the screen
Display Background	—	Selects the screen color or logo to display when no signal is received
Startup Screen	—	Controls whether a special screen appears when the projector starts up
A/V Mute	—	Selects the screen color or logo to display when A/V Mute is turned on

Setting	Options	Description
Air Filter Notice	—	Displays a message when a clog in the air filter is detected
Screen	—	Sets the aspect ratio and position of the projected image according to the type of screen being used
Panel Alignment	—	Corrects color misalignment in the projected image
Color Uniformity	—	Adjusts the color tone balance

Operation settings

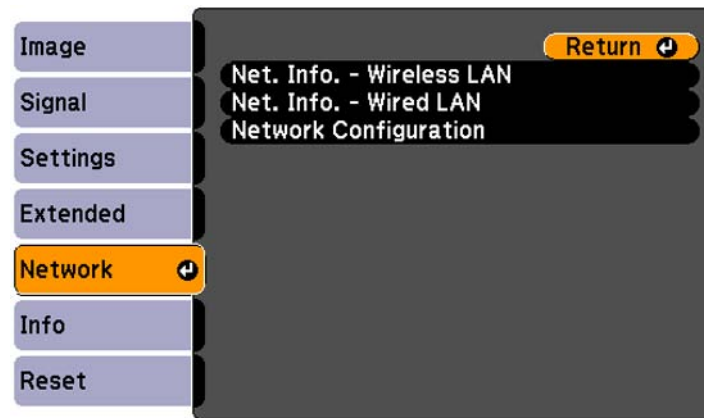
Setting	Options	Description
Direct Power On	—	Turns on the projector when you plug it in
Sleep Mode	—	Automatically turns off the projector after an interval of inactivity
Sleep Mode Timer	—	Sets the time before the projector automatically turns off (Sleep Mode must be turned on)
A/V Mute Timer	On Off	When set to On , the projector turns off automatically after 30 minutes when using A/V mute.
High Altitude Mode	—	Regulates the projector's operating temperature at altitudes above 4921 feet (1500 m)
Remote Control Type	Normal Simple	Select Normal to use the remote control that came with the projector or Simple to use a different Epson projector remote control; selecting Simple disables the remote control that came with the projector

Setting	Options	Description
Inv Direction Button	—	Enable this setting if the projector is installed on a ceiling to invert the projector's control panel directional buttons
Startup Source Search	—	Automatically detect the image signal that is input when the projector is turned on
A/V Mute Release	A/V Mute All	Select A/V Mute if you want to use only the A/V Mute button to turn off A/V mute mode, or select All to use any button to turn it off
Beep	—	Turns on or off the beep that is played when the projector turns on or off
Date & Time	—	Adjusts the projector's system time and date settings

Parent topic: [Adjusting the Menu Settings](#)

Projector Network Settings - Network Menu

Settings on the Network menu let you view network information and set up the projector for monitoring and control over a network.



Setting	Options	Description
Net. Info - Wireless LAN	Connection mode Antenna level Projector Name SSID DHCP IP Address Subnet Mask Gateway Address MAC Address Region Code	Displays wireless network status and details
Net. Info - Wired LAN	Projector Name DHCP IP Address Subnet Mask Gateway Address MAC Address	Displays wired network status and details
Network Configuration	Accesses additional network menus	Configures your network settings

Parent topic: [Adjusting the Menu Settings](#)

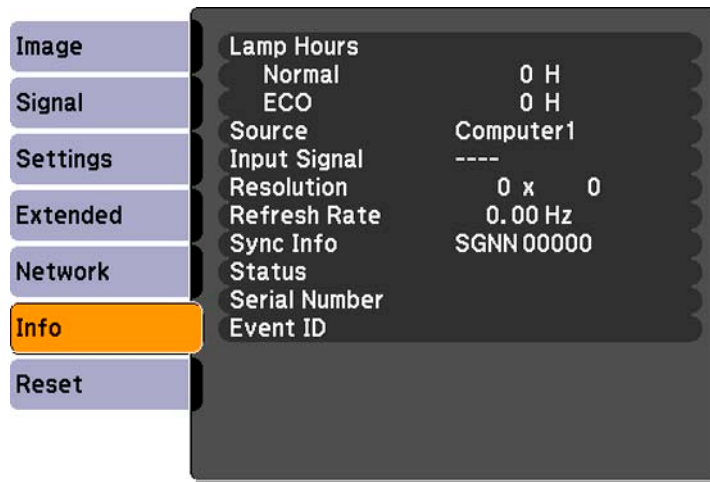
Related concepts

[Wired Network Projection](#)

[Wireless Network Projection](#)

Projector Information Display - Info Menu

You can display information about the projector and input sources by viewing the Info menu. However, you cannot change any settings in the menu.



Note: The lamp usage timer does not register any hours until you have used the lamp for at least 10 hours. Available settings depend on the current input source.

Information item	Description
Lamp Hours	Displays the number of hours (H) the lamp has been used in Normal and ECO Power Consumption modes; if the information is displayed in yellow, obtain a genuine Epson replacement lamp soon
Source	Displays the name of the port to which the current input source is connected
Input Signal	Displays the input signal setting of the current input source
Resolution	Displays the resolution of the current input source
Video Signal	Displays the video signal format of the current input source
Refresh Rate	Displays the refresh rate of the current input source
Sync Info	Displays information that may be needed by a service technician
Status	Displays information about projector problems that may be needed by a service technician
Serial Number	Displays the projector's serial number

Information item	Description
Event ID	Displays the application error log.

[Event ID Code List](#)

Parent topic: [Adjusting the Menu Settings](#)

Related references

[Optional Equipment and Replacement Parts](#)

[Projector Lamp Specifications](#)

Event ID Code List

If the **Event ID** option on the Info menu displays a code number, check this list of Event ID codes for the solution to the projector problem associated with the code.

Event ID code	Cause and solution
0432	The EasyMP Network Projection program did not start. Turn the projector off and then on again.
0435	
0434	Unstable network communication. Check the network communication status, wait a few moments, and try connecting to the network again.
0481	
0482	
0485	
0433	Cannot display the transferred images. Restart the EasyMP Network Projection program.
0484	Communication with computer was disconnected. Restart the EasyMP Network Projection program.
04FE	The EasyMP Network Projection program quit unexpectedly. Check the network communication status, then turn the projector off and then on again.
04FF	A projector system error has occurred. Turn the projector off and then on again.
0891	Cannot find an access point with the same SSID. Set your computer, access point, and projector to the same SSID.
0892	The WPA/WPA2 authentication type does not match. Make sure the wireless network security settings are correct.

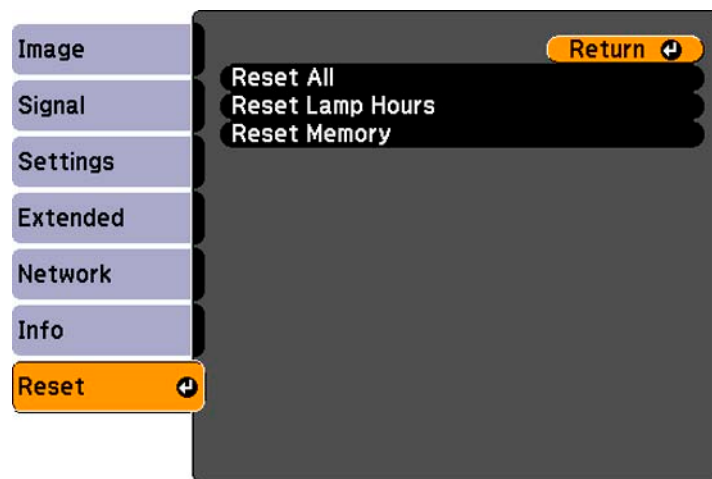
Event ID code	Cause and solution
0893	The WEP/TKIP/AES encryption type does not match. Make sure the wireless network security settings are correct.
0894	Communication with unauthorized access point was disconnected. Contact your network administrator.
0898	Failed to acquire DHCP. Make sure the DHCP server is operating correctly. If you are not using DHCP, turn off the DHCP setting in the Network menus.
0899	Communication error. Restart the EasyMP Network Projection program.

Parent topic: [Projector Information Display - Info Menu](#)

Projector Reset Options - Reset Menu

You can reset most of the projector settings to their default values using the **Reset All** option on the Reset menu.

You can also reset the projector's lamp usage timer to zero when you replace the lamp using the **Reset Lamp Hours** option, or reset the saved names and settings in the Save Memory list using the **Reset Memory** option.



You cannot reset the following settings using the **Reset All** option:

- Input Signal

- User's Logo
- Language
- Network menu items
- Lamp Hours
- Password
- Multi-screen
- Date & Time
- Panel Alignment
- Color Uniformity

Parent topic: [Adjusting the Menu Settings](#)

Maintaining and Transporting the Projector

Follow the instructions in these sections to maintain your projector and transport it from place to place.

[Projector Maintenance](#)

[Transporting the Projector](#)

Projector Maintenance

Your projector needs little maintenance to keep working at its best.

You may need to clean the lens periodically, and clean the air filter and air vents to prevent the projector from overheating due to blocked ventilation.

The only parts you should replace are the lamp, air filter, and remote control batteries. If any other part needs replacing, contact Epson or an authorized Epson servicer.

Warning: Before cleaning any part of the projector, turn it off and unplug the power cord. Never open any cover on the projector, except as specifically explained in this manual. Dangerous electrical voltages in the projector can injure you severely.

Warning: Do not try to service this product yourself, except as specifically explained in this manual. Refer all other servicing to qualified servicers.

[Cleaning the Lens](#)

[Cleaning the Projector Case](#)

[Air Filter and Vent Maintenance](#)

[Projector Lamp Maintenance](#)

[Replacing the Remote Control Batteries](#)

Parent topic: [Maintaining and Transporting the Projector](#)

Cleaning the Lens

Clean the projector's lens periodically, or whenever you notice dust or smudges on the surface.

- To remove dust or smudges, gently wipe the lens with lens-cleaning paper.

- To remove stubborn smudges, moisten a soft, lint-free cloth with lens cleaner and gently wipe the lens. Do not spray any liquid directly on the lens.

Warning: Do not use a lens cleaner that contains flammable gas. The high heat generated by the projector lamp may cause a fire.

Caution: Do not use glass cleaner or any harsh materials to clean the lens and do not subject the lens to any impacts; you may damage it. Do not use canned air, or the gases may leave a residue. Avoid touching the lens with your bare hands to prevent fingerprints on or damage to the lens surface.

Parent topic: [Projector Maintenance](#)

Cleaning the Projector Case

Before cleaning the projector case, turn off the projector and unplug the power cord.

- To remove dust or dirt, use a soft, dry, lint-free cloth.
- To remove stubborn dirt, use a soft cloth moistened with water and mild soap. Do not spray liquid directly on the projector.

Caution: Do not use wax, alcohol, benzene, paint thinner, or other chemicals to clean the projector case. These can damage the case. Do not use canned air, or the gases may leave a residue.

Parent topic: [Projector Maintenance](#)

Air Filter and Vent Maintenance

Regular filter maintenance is important to maintaining your projector. Your Epson projector is designed with an easily accessible, user-replaceable filter to protect your projector and make regular maintenance simple. Filter maintenance intervals will depend on the environment.

If regular maintenance is not performed, your Epson projector will notify you when the temperature inside the projector has reached a high level. Do not wait until this warning appears to maintain your projector filter as prolonged exposure to high temperatures may reduce the life of your projector or lamp.

Damage due to the failure to properly maintain the projector or its filter may not be covered by the projector or lamp Limited Warranties.

[Cleaning the Air Filter](#)

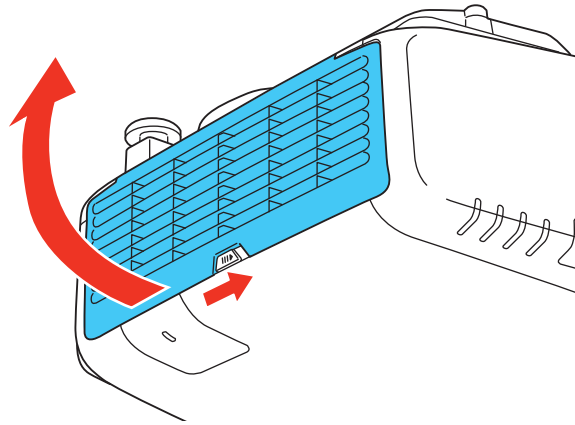
[Replacing the Air Filter](#)

Parent topic: [Projector Maintenance](#)

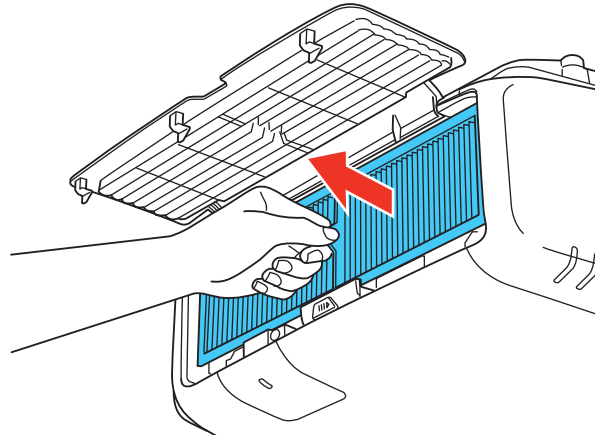
Cleaning the Air Filter

You need to clean the projector's air filter in the following situations:

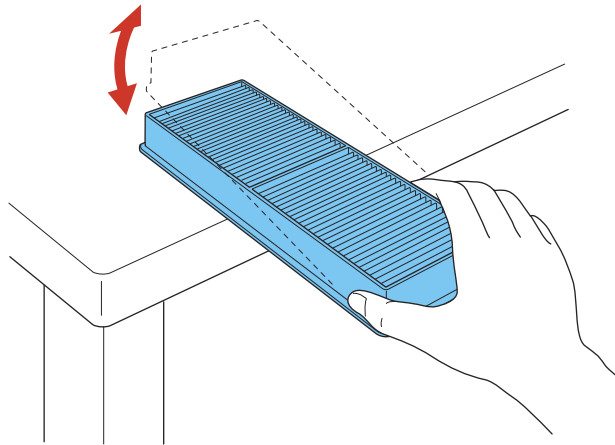
- The filter or vents get dusty.
 - You see a message telling you to clean it.
 - The projector's filter light flashes green.
1. Turn off the projector and unplug the power cord.
 2. Slide the air filter cover latch and open the air filter cover.



3. Pull the air filter out of the projector.

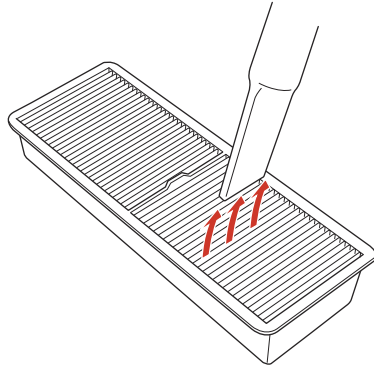


4. Tap each side of the air filter 4 to 5 times to shake off any excess dust.



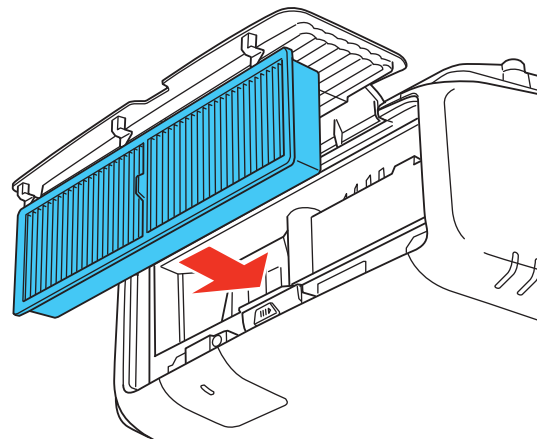
Caution: Do not use excessive force when tapping the air filter, or it may crack and become unusable. Do not rinse the air filter in water, or use any detergent or solvent to clean it. Do not use canned air; the gases may leave a residue or push dust and debris into the projector's optics or other sensitive areas.

5. Vacuum the front of the air filter (the side with the tabs) to remove any remaining dust.



Note: If dust is difficult to remove or the air filter is damaged, replace the air filter.

6. Place the air filter back in the projector as shown and push gently until it clicks into place.



7. Close the air filter cover.

Parent topic: [Air Filter and Vent Maintenance](#)

Related references

[Projector Light Status](#)

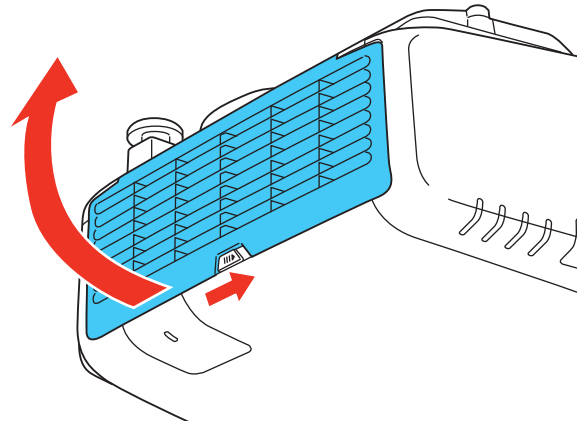
Replacing the Air Filter

You need to replace the air filter in the following situations:

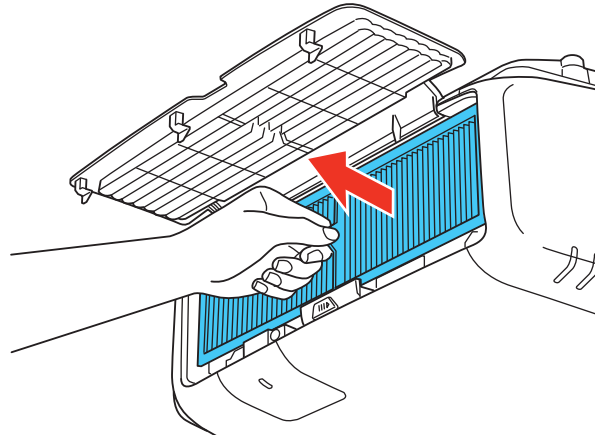
- After cleaning the air filter, you see a message telling you to clean or replace it
- The air filter is torn or damaged

You can replace the air filter while the projector is mounted to the ceiling, if necessary.

1. Turn off the projector and unplug the power cord.
2. Slide the air filter cover latch and open the air filter cover.

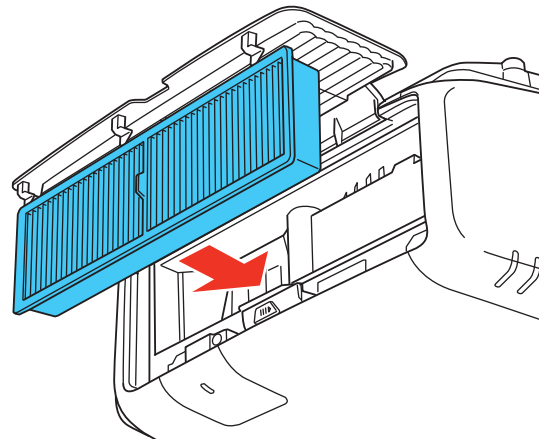


3. Pull the air filter out of the projector.



Note: Air filters contain polypropylene. Dispose of used air filters according to local regulations.

4. Place the new air filter in the projector as shown and push gently until it clicks into place.



5. Close the air filter cover.

Parent topic: [Air Filter and Vent Maintenance](#)

Related references

[Projector Light Status](#)

[Optional Equipment and Replacement Parts](#)

Projector Lamp Maintenance

The projector keeps track of the number of hours the lamp is used and displays this information in the projector's menu system.

Replace the lamp as soon as possible when the following occurs:

- The projected image gets darker or starts to deteriorate
- A message appears when you turn on the projector telling you to replace the lamp
- The projector's lamp light is flashing orange

[Replacing the Lamp](#)

[Resetting the Lamp Timer](#)

Parent topic: [Projector Maintenance](#)

Related references

[Projector Light Status](#)

[Optional Equipment and Replacement Parts](#)

Replacing the Lamp

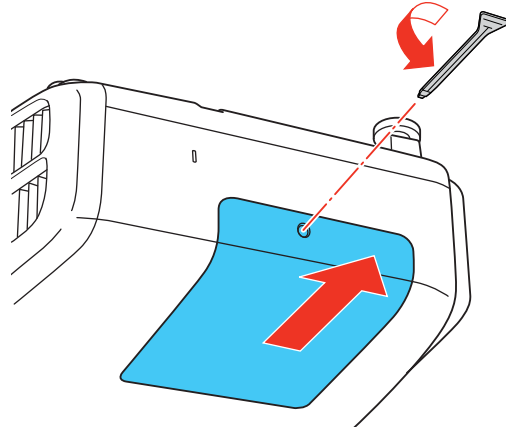
Before you replace the lamp, let the projector cool down for at least one hour so the lamp will not be hot.

Warning: Let the lamp fully cool before replacing it to avoid injury.

You can replace the lamp while the projector is mounted to the ceiling, if necessary.

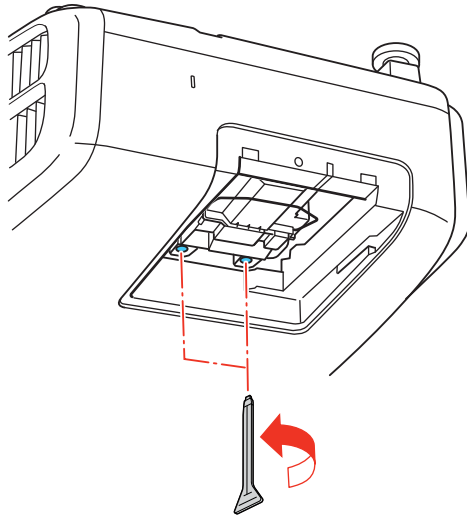
1. Turn off the projector and unplug the power cord.
2. Allow the projector lamp to cool down for at least one hour.

3. Use the screwdriver included with the replacement lamp to loosen the screw securing the lamp cover, and then remove the lamp cover.

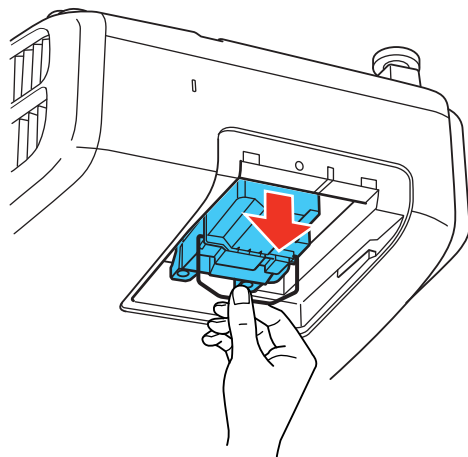


Warning: If the lamp is broken, glass fragments may be loose inside the lamp chamber. Be careful removing any broken glass to avoid injury.

4. Loosen the screws securing the lamp to the projector. The screws do not come all the way out.

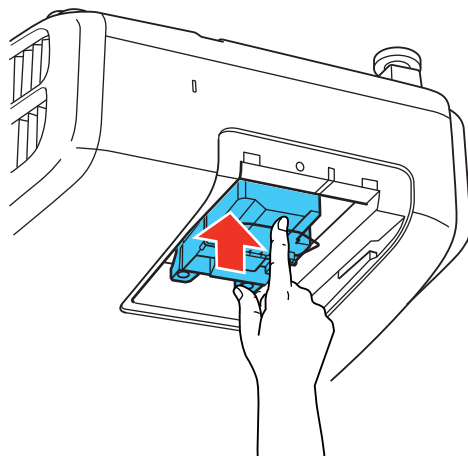


5. Hold the lamp by its handle and gently pull it out of the projector.



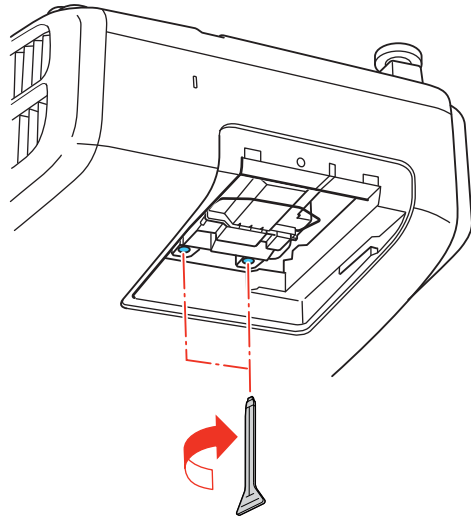
Note:  The lamp(s) in this product contain mercury. Please consult your state and local regulations regarding disposal or recycling. Do not put in the trash.

6. Gently insert the new lamp into the projector. If it does not fit easily, make sure it is facing the right way.

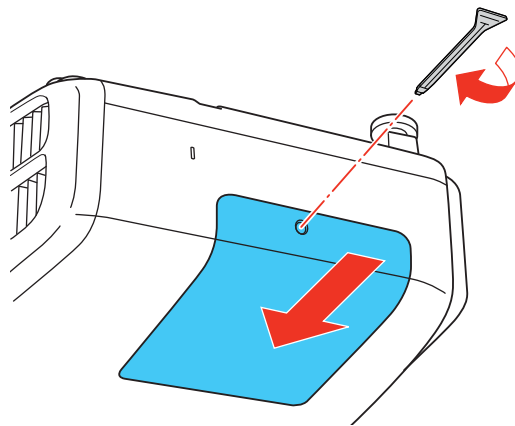


Caution: Do not touch any glass on the lamp assembly to avoid premature lamp failure.

7. Push in the lamp firmly and tighten the screws to secure it.



8. Replace the lamp cover and tighten the screw to secure it.



Note: Be sure the lamp cover is securely installed or the lamp will not come on.

Reset the lamp timer to zero to keep track of the new lamp's usage.

Parent topic: [Projector Lamp Maintenance](#)

Related references

[Optional Equipment and Replacement Parts](#)

Related tasks

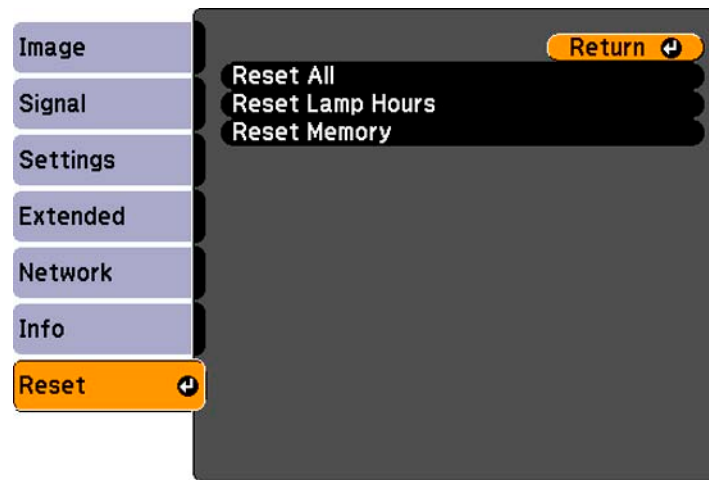
[Resetting the Lamp Timer](#)

Resetting the Lamp Timer

You must reset the lamp timer after replacing the projector's lamp to clear the lamp replacement message and to keep track of lamp usage correctly.

Note: Do not reset the lamp timer if you have not replaced the lamp to avoid inaccurate lamp usage information.

1. Turn on the projector.
2. Press the **Menu** button.
3. Select the **Reset** menu and press **Enter**.



4. Select **Reset Lamp Hours** and press **Enter**.
You see a prompt asking if you want to reset the lamp hours.

5. Select **Yes** and press **Enter**.
6. Press **Menu** or **Esc** to exit the menus.

Parent topic: [Projector Lamp Maintenance](#)

Related tasks

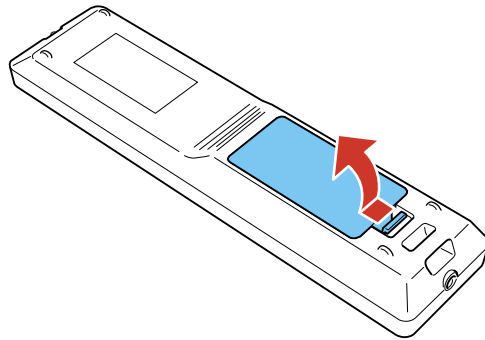
[Replacing the Lamp](#)

Replacing the Remote Control Batteries

The remote control uses two AA manganese or alkaline batteries. Replace the batteries as soon as they run out.

Caution: Use only the type of batteries specified in this manual. Do not install batteries of different types, or mix new and old batteries.

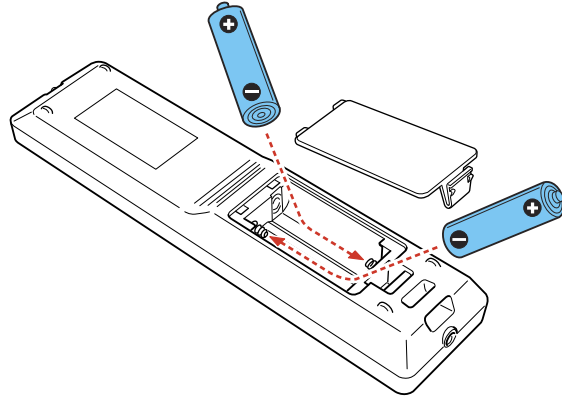
1. Open the battery cover as shown.



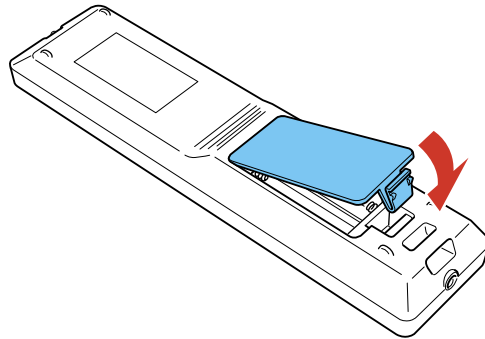
2. Remove the old batteries.

Warning: If the battery fluid has leaked, wipe it away with a soft cloth and avoid getting the fluid on your hands. If it gets on your hands, wash them immediately to avoid injury.

3. Insert the batteries with the + and – ends facing as shown.



4. Close the battery cover and press it down until it clicks into place.



Warning: Dispose of used batteries according to local regulations. Do not expose batteries to heat or flame. Keep batteries out of the reach of children; they are choking hazards and are very dangerous if swallowed.

Parent topic: [Projector Maintenance](#)

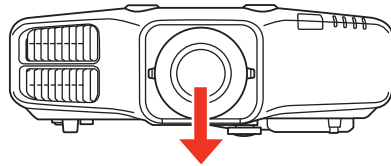
Related references

[Remote Control Operation](#)

Transporting the Projector

The projector contains precision parts, some of which are glass. Follow these guidelines to transport or ship the projector safely:

- Remove any equipment connected to the projector.
- Set the vertical lens shift to the lowest position.



- Attach the protective lens pad that was included with the projector.
- When transporting the projector a long distance or as checked luggage, pack it in a firm box with cushioning around it and mark the box "Fragile."
- When shipping the projector for repairs, place it in its original packing materials, if possible, or use equivalent materials with cushioning around the projector. Mark the box "Fragile."

Note: Epson shall not be liable for any damages incurred during transportation.

Parent topic: [Maintaining and Transporting the Projector](#)

Solving Problems

Check the solutions in these sections if you have any problems using the projector.

[Projection Problem Tips](#)

[Projector Light Status](#)

[Using the Projector Help Displays](#)

[Solving Image or Sound Problems](#)

[Solving Projector or Remote Control Operation Problems](#)

[Solutions When Network Alert E-Mails are Not Received](#)

[Where to Get Help](#)

Projection Problem Tips

If the projector is not working properly, try turning it off and unplugging it. Then plug it back in and turn it on.

If this does not solve the problem, check the following:

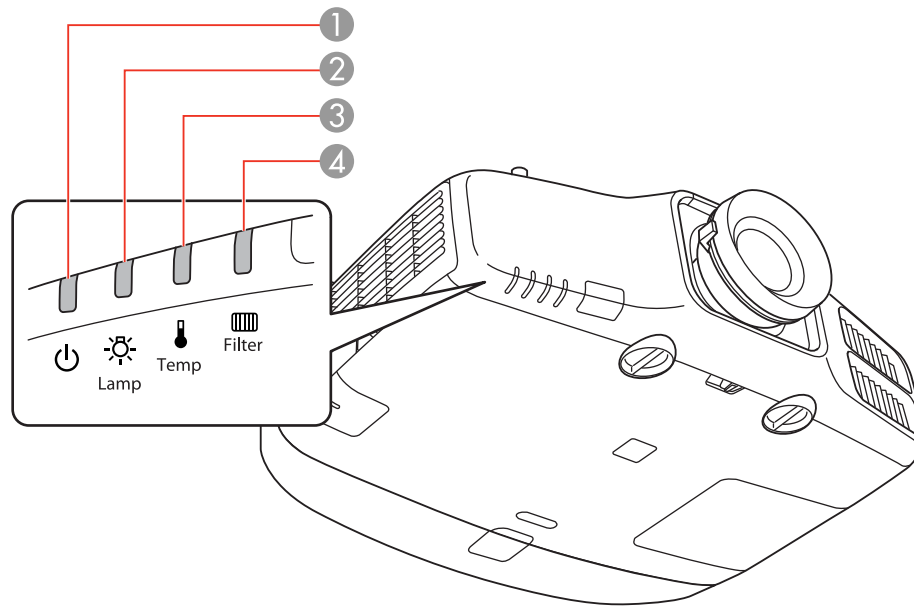
- The lights on the projector may indicate what the problem is.
- The projector's Help system can display information about common problems, if the projector is operating.
- The solutions in this manual can help you solve many problems.

If none of these solutions help, you can contact Epson for technical support.

Parent topic: [Solving Problems](#)

Projector Light Status

The lights on the projector's control panel indicate the projector status and let you know when a problem occurs. Check the status and color of the lights and look for a solution in the table here.



- 1 Power light
- 2 Lamp light
- 3 Temperature light
- 4 Filter light

Power light	Lamp light	Temperature light	Filter light	Status and solution
Green	Off	Off	Off	Normal operation.
Flashing green	Off	Off	Off	Warming up. Wait for an image to appear.
Orange	Off	Off	Off	Standby or sleep mode.
Flashing orange	Off	Off	Off	Preparing network monitoring or shutting down. (Wait for the light to remain orange before unplugging the projector.)

Power light	Lamp light	Temperature light	Filter light	Status and solution
Flashing red	Off	Flashing orange	Off	Projector is too hot. • Make sure that the vents and air filter are not clogged with dust or obstructed by nearby objects. • Clean or replace the air filter. • Make sure the environmental temperature is not too hot.
Red	Off	Red	Off	Projector has overheated and turned off. Leave it turned off to cool down for five minutes. • Make sure that the vents and air filter are not clogged with dust or obstructed by nearby objects. • Clean or replace the air filter. • If operating the projector at high altitude, turn on High Altitude Mode. • If the problem persists, unplug the projector and contact Epson for help.
Red	Flashing red	Off	Off	Lamp has a problem. • Check to see if the lamp is burned out, broken, or installed incorrectly. Reseat or replace the lamp as necessary. • Make sure that the vents and air filter are not clogged with dust or obstructed by nearby objects. • If operating the projector at high altitude, turn on High Altitude Mode. • If the problem persists, unplug the projector and contact Epson for help.
On	Off	Off	Flashing green	It is time to clean the air filter.

Power light	Lamp light	Temperature light	Filter light	Status and solution
On	Off	Off	Flashing orange	Low air flow through the projector. • Make sure that the vents and air filter are not clogged with dust or obstructed by nearby objects. • Clean or replace the air filter. • If the problem persists, unplug the projector and contact Epson for help.
On	Off	Off	Orange	No air filter. Check to see if the air filter is securely installed.
Red	Off	Off	Red	Low air flow through the air filter. • Make sure that the vents and air filter are not clogged with dust or obstructed by nearby objects. • Clean or replace the air filter. • If the problem persists, unplug the projector and contact Epson for help.
On	Flashing orange	Off	Off	The lamp is past its replacement period and needs to be replaced to avoid damage. Do not continue using the projector.
Red	Off	Flashing red	Off	A fan or sensor has a problem. Turn the projector off, unplug it, and contact Epson for help.
Red or flashing red	Flashing red	Flashing red	Off	Internal projector error or air exhaust vent error. Turn the projector off, unplug it, and contact Epson for help.
Red	Off	Off	Flashing red	The air flow sensor has a problem. Turn the projector off, unplug it, and contact Epson for help.

Note: If the lights display a pattern not listed in the table above, turn the projector off, unplug it, and contact Epson for help.

Parent topic: [Solving Problems](#)

Related references

[Projector Setup Settings - Extended Menu](#)

[Where to Get Help](#)

Related tasks

[Cleaning the Air Filter](#)

[Replacing the Air Filter](#)

[Replacing the Lamp](#)

Using the Projector Help Displays

You can display information to help you solve common problems using the projector's Help system.

1. Turn on the projector.
2. Press the **Help** button on the projector or the remote control. Press the **Help** button on the remote control.

You see the Help menu.

3. Use the up and down arrow buttons to highlight the problem you want to solve.
4. Press **Enter** to view the solutions.
5. When you are finished, do one of the following:
 - To select another problem to solve, press **Esc**.
 - To exit the help system, press **Help**.

Parent topic: [Solving Problems](#)

Solving Image or Sound Problems

Check the solutions in these sections if you have any problems with projected images or sound.

[Solutions When No Image Appears](#)

[Solutions When "No Signal" Message Appears](#)

[Solutions When "Not Supported" Message Appears](#)

[Solutions When Only a Partial Image Appears](#)

[Solutions When the Image is Not Rectangular](#)

[Solutions When the Image Contains Noise or Static](#)

[Solutions When the Image is Fuzzy or Blurry](#)

[Solutions When the Image Brightness or Colors are Incorrect](#)

[Solutions to Sound Problems](#)

Parent topic: [Solving Problems](#)

Solutions When No Image Appears

If no image appears, try the following solutions:

- Press the **A/V Mute** button on the remote control to see if the image was temporarily turned off.
- Make sure all necessary cables are securely connected and the power is on for the projector and connected video sources.
- Press the projector's power button to wake it from standby or sleep mode. Also see if your connected computer is in sleep mode or displaying a blank screen saver.
- Check the settings on the Signal menu to make sure they are correct for the current video source.
- Adjust the **Brightness** setting or select the **Normal** Power Consumption setting.
- Check the **Display** setting to make sure **Messages** is set to **On**.
- If the projector does not respond when you press the control panel buttons, the buttons may be locked. Unlock the buttons.
- If the projector does not respond when you press buttons on the remote control, make sure the remote receivers are turned on.
- For images projected with Windows Media Center, reduce the screen size from full screen mode.
- For images projected from applications using Windows DirectX, turn off DirectX functions.
- If you connected through the **DisplayPort**, change the **DisplayPort EQ** setting in the Signal menu.

Parent topic: [Solving Image or Sound Problems](#)

Solutions When "No Signal" Message Appears

If the "No Signal" message appears, try the following solutions:

- Press the **Source Search** or **Search** button and wait a few seconds for an image to appear.
- Turn on the connected computer or video source, and press its play button to begin your presentation, if necessary.
- Check the connection from the projector to your video sources.
- If you are projecting from a laptop computer, make sure it is set up to display on an external monitor.
- If necessary, turn the projector and the connected computer or video source off and then on again.

[Displaying From a PC Laptop](#)

[Displaying From a Mac Laptop](#)

Parent topic: [Solving Image or Sound Problems](#)

Displaying From a PC Laptop

If you see the "No Signal" message when you display from a PC laptop, you need to set up the laptop to display on an external monitor.

1. Hold down the laptop's **Fn** key and press the key labelled with a monitor icon or **CRT/LCD**. (See your laptop manual for details.) Wait a few seconds for an image to appear.
2. To display on both the laptop's monitor and the projector, try pressing the same keys again.
3. If the same image is not displayed by the laptop and projector, check the Windows **Display** utility to make sure the external monitor port is enabled and extended desktop mode is disabled. (See your computer or Windows manual for instructions.)
4. If necessary, check your video card settings and set the multiple display option to **Clone** or **Mirror**.

Parent topic: [Solutions When "No Signal" Message Appears](#)

Displaying From a Mac Laptop

If you see the "No Signal" message when you display from a Mac laptop, you need to set up the laptop for mirrored display. (See your laptop manual for details.)

1. Open the **System Preferences** utility and select **Displays**.
2. Select the **Display** or **Color LCD** option, if necessary.
3. Click the **Arrange** or **Arrangement** tab.
4. Select the **Mirror Displays** checkbox.

Parent topic: [Solutions When "No Signal" Message Appears](#)

Solutions When "Not Supported" Message Appears

If the "Not Supported" message appears, try the following solutions:

- Make sure the correct input signal is selected on the Signal menu.
- Make sure the computer's display resolution does not exceed the projector's resolution and frequency limit. If necessary, select a different display resolution for your computer. (See your computer manual for details.)

Parent topic: [Solving Image or Sound Problems](#)

Related references

[Input Signal Settings - Signal Menu](#)

Solutions When Only a Partial Image Appears

If only a partial computer image appears, try the following solutions:

- Press the **Auto** button on the remote control to optimize the image signal.
- Make sure you selected the correct **Screen Type** setting for the screen being used.
- Try adjusting the image position using the **Screen Position** menu setting.
- Press the **Aspect** button on the remote control to select a different image aspect ratio.
- If you zoomed into or out of the image using the **E-Zoom** buttons, press the **Esc** button twice to return to a full display.
- Check your computer display settings to disable dual display and set the resolution within the projector's limits. (See your computer manual for details.)
- Check the resolution assigned to your presentation files to see if they are created for a different resolution than you are projecting in. (See your software help for details.)

Parent topic: [Solving Image or Sound Problems](#)

Related references

[Input Signal Settings - Signal Menu](#)

[Supported Video Display Formats](#)

Solutions When the Image is Not Rectangular

If the projected image is not evenly rectangular, try the following solutions:

- Place the projector directly in front of the center of the screen, facing it squarely, if possible.
- Adjust the image shape using the **Geometric Correction** menu settings.

Parent topic: [Solving Image or Sound Problems](#)

Related references

[Projector Feature Settings - Settings Menu](#)

Related tasks

[Correcting Image Shape with H/V Keystone](#)

[Correcting Image Shape with Quick Corner](#)

[Correcting Image Shape with Arc Corner](#)

Solutions When the Image Contains Noise or Static

If the projected image seems to contain electronic interference (noise) or static, try the following solutions:

- Check the cables connecting your computer or video source to the projector. They should be:
 - Separated from the power cord to prevent interference
 - Securely connected at both ends
 - Not connected to an extension cable
- Check the settings on the projector's Signal menu to make sure they match the video source. If available for your video source, adjust the **Progressive** and **Noise Reduction** settings.
- Select a computer video resolution and refresh rate that is compatible with the projector.
- If you are projecting from a computer, press the **Auto** button on the remote control to automatically adjust the **Tracking** and **Sync** settings.
- If you adjusted the image shape using the projector controls, try decreasing the **Sharpness** setting to improve image quality.
- If you connected an extension power cable, try projecting without it to see if it caused interference in the signal.
- If you connected through the **DisplayPort**, change the **DisplayPort EQ** setting in the Signal menu.

Parent topic: [Solving Image or Sound Problems](#)

Related references

[Input Signal Settings - Signal Menu](#)

[Supported Video Display Formats](#)

Related tasks

[Displaying From a PC Laptop](#)

[Displaying From a Mac Laptop](#)

Solutions When the Image is Fuzzy or Blurry

If the projected image is fuzzy or blurry, try the following solutions:

- Adjust the image focus.
- Clean the projector lens.

- Position the projector close enough to the screen, and directly in front of it.
- Position the projector so the keystone adjustment angle is not so wide that it distorts the image.
- Adjust the **Sharpness** setting to improve image quality.
- If you are projecting from a computer, press the **Auto** button on the remote control to automatically adjust the tracking and sync. If any bands or overall blurriness remain, display a uniformly patterned image on the screen and manually adjust the **Tracking** and **Sync** settings.
- If you are projecting from a computer, use a lower resolution.

Parent topic: [Solving Image or Sound Problems](#)

Solutions When the Image Brightness or Colors are Incorrect

If the projected image is too dark or light, or the colors are incorrect, try the following solutions:

- Press the **Color Mode** button on the remote control to try different color modes for the image and environment.
- Adjust the available settings on the Image menu for the current input source, such as **Brightness**, **Contrast**, **Tint**, **Color Adjustment**, and/or **Color Saturation**.
- Make sure you selected the correct **Input Signal** or **Video Signal** setting on the Signal menu, if available for your image source.
- Make sure all the cables are securely connected to the projector and your video device. If you connected long cables, try connecting shorter cables.
- If you are using the **ECO** Power Consumption setting, try selecting **Normal** in the Settings menu.
- If the image has been progressively darkening, you may need to replace the projector lamp soon.

Parent topic: [Solving Image or Sound Problems](#)

Related concepts

[Projector Lamp Maintenance](#)

Related references

[Input Signal Settings - Signal Menu](#)

[Image Quality Settings - Image Menu](#)

[Projector Feature Settings - Settings Menu](#)

Solutions to Sound Problems

If there is no sound when you expect it or the volume is too low or high, try the following solutions:

- Adjust the projector's volume settings.

- Press the **A/V Mute** button on the remote control to resume video and audio if they were temporarily stopped.
- Press the **Source Search** or **Search** button to switch to the correct input source, if necessary.
- Check your computer or video source to make sure the volume is turned up and the audio output is set for the correct source.
- Check the audio cable connections between the projector and your video source.
- Make sure any connected audio cables are labeled "No Resistance".
- If you are using a Mac and you do not hear sound from an HDMI source, make sure your Mac supports audio through the HDMI port. If not, you need to connect an audio cable.
- If you do not hear sound from an HDMI source, set the source to PCM output.
- If you turn the projector on immediately after turning it off, the cooling fans may run at high speed momentarily and cause an unexpected noise. This is normal.

Parent topic: [Solving Image or Sound Problems](#)

Solving Projector or Remote Control Operation Problems

Check the solutions in these sections if you have problems operating the projector or remote control.

[Solutions to Projector Power or Shut-Off Problems](#)

[Solutions to Problems with the Remote Control](#)

[Solutions to Password Problems](#)

Parent topic: [Solving Problems](#)

Solutions to Projector Power or Shut-Off Problems

If the projector does not come on when you press the power button or it shuts off unexpectedly, try the following solutions:

- Make sure the power cord is securely connected to the projector and to a working electrical outlet.
- The projector's buttons may be locked for security. Unlock the buttons or use the remote control to turn on the projector.
- The power cord may be defective. Disconnect the cord and contact Epson.
- If the projector's lamp shuts off unexpectedly, it may have entered sleep mode after a period of inactivity. Begin a presentation to wake the projector.
- If the projector's lamp shuts off and the power and **Temp** lights are red, the projector has overheated and shut off. Check the solutions for this light status.

- If the power button on the remote control does not turn on the projector, check its batteries and make sure the **Remote Receiver** setting is turned on in the projector's menu, if available.

Parent topic: [Solving Projector or Remote Control Operation Problems](#)

Related references

[Projector Feature Settings - Settings Menu](#)

[Projector Light Status](#)

Related tasks

[Unlocking the Projector's Buttons](#)

Solutions to Problems with the Remote Control

If the projector does not respond to remote control commands, try the following solutions:

- Check that the remote control batteries are installed correctly and have power. If necessary, replace the batteries.
- Make sure you are operating the remote control within the reception angle and range of the projector.
- Make sure the projector is not warming up or shutting down.
- Check to see if a button on the remote control is stuck down, causing it to enter sleep mode. Release the button to wake the remote control up.
- Strong fluorescent lighting, direct sunlight, or infrared device signals may be interfering with the projector's remote receivers. Dim the lights or move the projector away from the sun or interfering equipment.
- If available, turn off one of the remote receivers in the projector's menu system, or check if all the remote receivers were turned off.
- If you assigned an ID number to the remote control to operate multiple projectors, you may need to check or change the ID setting (feature not available with all projectors).
- Make sure the **Remote Control Type** setting in the Extended menu is set to **Normal** if you are using the remote control that came with the projector.
- If you lose the remote control, you can order another one from Epson.

Parent topic: [Solving Projector or Remote Control Operation Problems](#)

Related references

[Projector Feature Settings - Settings Menu](#)

[Optional Equipment and Replacement Parts](#)

[Remote Control Operation](#)

Solutions to Password Problems

If you cannot enter or remember a password, try the following solutions:

- You may have turned on password protection without first setting a password. Try entering **0000** using the remote control.
- If you have entered an incorrect password too many times and see a message displaying a request code, write down the code and contact Epson. Provide the request code and proof of ownership for assistance in unlocking the projector.
- If you lose the remote control you cannot enter a password. Order a new one from Epson.

Parent topic: [Solving Projector or Remote Control Operation Problems](#)

Solutions When Network Alert E-Mails are Not Received

If you do not receive an e-mail alerting you to problems with a projector over the network, try the following solutions:

- Make sure the projector is turned on and connected to the network correctly. (If an error shut down the projector, it cannot send an e-mail.)
- Make sure you set up the projector e-mail alert settings correctly on the projector's network Mail menu or in the network software.
- Set the **Standby Mode** setting to **Communication On** so the network software can monitor the projector in standby mode.

Parent topic: [Solving Problems](#)

Where to Get Help

If you need to contact Epson for technical support services, use the following support options.

Internet Support

Visit Epson's support website at www.epson.com/support (U.S.) or www.epson.ca/support (Canada) for solutions to common problems with your projector. You can download utilities and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

Speak to a Support Representative

To use the Epson PrivateLine Support service, call (800) 637-7661. This service is available for the duration of your warranty period. You may also speak with a projector support specialist by dialing (562) 276-4394 (U.S.) or (905) 709-3839 (Canada).

Support hours are 6 AM to 8 PM, Pacific Time, Monday through Friday and 7 AM to 4 PM, Pacific Time, Saturday.

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Before you call, have the following information ready:

- Product name
- Product serial number (located on the bottom or rear of the projector, or in the menu system)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer or video configuration
- Description of the problem

Purchase Supplies and Accessories

You can purchase screens, other optional accessories, and replacement parts from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

To purchase a replacement remote control, call (562) 276-4394 (U.S.) or (905) 709-3839 (for dealer referral in Canada).

Parent topic: [Solving Problems](#)

Technical Specifications

These sections list the technical specifications of your projector.

[General Projector Specifications](#)

[Projector Lamp Specifications](#)

[Remote Control Specifications](#)

[Projector Dimension Specifications](#)

[Projector Electrical Specifications](#)

[Projector Environmental Specifications](#)

[Projector Safety and Approvals Specifications](#)

[Supported Video Display Formats](#)

General Projector Specifications

Type of display	Poly-silicon TFT active matrix
Resolution	PowerLite 4650: 1024 × 768 pixels (XGA) PowerLite 4750W: 1280 × 800 pixels (WXGA) PowerLite 4855WU: 1920 × 1200 pixels (WUXGA)
Lens	PowerLite 4650/4750W: F=1.50 to 2.15 Focal length: 16.72 to 33.47 mm PowerLite 4855WU: F=1.65 to 2.55 Focal length: 21.28 to 37.94 mm
Color reproduction	Full color, 1073.74 million colors

Brightness

PowerLite 4650:

Normal or Temp Interlock Power Consumption mode:

White light output 5200 lumens (ISO 21118 standard)

Color light output 5200 lumens

ECO Power Consumption mode:

White light output 3700 lumens (ISO 21118 standard)

PowerLite 4750W:

Normal or Temp Interlock Power Consumption mode:

White light output 4200 lumens (ISO 21118 standard)

Color light output 4200 lumens

ECO Power Consumption mode:

White light output 3000 lumens (ISO 21118 standard)

PowerLite 4855WU:

Normal or Temp Interlock Power Consumption mode:

White light output 4000 lumens (ISO 21118 standard)

Color light output 4000 lumens

ECO Power Consumption mode:

White light output 3200 lumens (ISO 21118 standard)

Contrast ratio

5000:1 with Auto Iris on and Normal Power Consumption mode

Image size

PowerLite 4650/4750W:

30 inches (0.76 m) to 300 inches (7.62 m)

PowerLite 4855WU:

50 inches (1.27 m) to 300 inches (7.62 m)

Projection distance	PowerLite 4650: 29 inches (0.74 m) to 626 inches (15.90 m)
	PowerLite 4750W: 31 inches (0.79 m) to 663 inches (16.85 m)
	PowerLite 4855WU: 53 inches (1.35 m) to 591 inches (15.01 m)
Projection methods	Front, rear, ceiling-mounted
Optical aspect ratio (width-to-height)	PowerLite 4650: 4:3
	PowerLite 4750W/4855WU: 16:10
Focus adjustment	Manual
Zoom adjustment	Manual
Zoom ratio (Tele-to-Wide)	PowerLite 4650/4750W: 1:2.0
	PowerLite 4855WU: 1:1.8
Internal sound system	10 W monaural
Noise level	38 dB (Normal Power Consumption mode) 30 dB (ECO Power Consumption mode)
Keystone correction angle	Vertical: $\pm 30^\circ$ (with standard lens) Horizontal: $\pm 30^\circ$ (with standard lens)

Lens shift range
(approx.)

PowerLite 4650:

Vertical: $\pm 58\%$ (Manual)

Horizontal: $\pm 38\%$ (Manual)

PowerLite 4750W:

Vertical: $\pm 70\%$ (Manual)

Horizontal: $\pm 38\%$ (Manual)

PowerLite 4855WU:

Vertical: $\pm 50\%$ (Manual)

Horizontal: $\pm 10\%$ (Manual)

Parent topic: [Technical Specifications](#)

Projector Lamp Specifications

Type

UHE (Ultra High Efficiency)

Power consumption

PowerLite 4650/4750W:

280W

PowerLite 4855WU:

260W

Lamp life

Normal Power Consumption mode:

Up to about 4000 hours

ECO Power Consumption mode:

Up to about 5000 hours

Note: Turn off this product when not in use to prolong the life of the projector. Lamp life will vary depending upon mode selected, environmental conditions, and usage. Brightness decreases over time.

Parent topic: [Technical Specifications](#)

Remote Control Specifications

Reception range	49 feet (15 m)
Batteries	Two alkaline or manganese AA

Parent topic: [Technical Specifications](#)

Projector Dimension Specifications

Height (excluding feet)	5.3 inches (134 mm)
Width	18.6 inches (472 mm)
Depth	12.6 inches (320 mm)
Weight	PowerLite 4650/4750W:
(without cable cover)	14.3 lb (6.5 kg)
	PowerLite 4855WU:
	14.6 lb (6.6 kg)

Parent topic: [Technical Specifications](#)

Projector Electrical Specifications

Rated frequency	50/60 Hz
Power supply	100 to 240 VAC $\pm 10\%$
	PowerLite 4650/4750W:
	4.1 to 1.8 A
	PowerLite 4855WU:
	3.9 to 1.7 A

Power consumption

(100 to 120 V)

Operating:

PowerLite 4650/4750W:

Normal Power Consumption mode: 409 W

ECO Power Consumption mode: 311 W

PowerLite 4855WU:

Normal Power Consumption mode: 387 W

ECO Power Consumption mode: 311 W

Standby:

PowerLite 4650/4750W:

0.31 W

PowerLite 4855WU:

0.38 W

Power consumption

(220 to 240 V)

Operating:

PowerLite 4650/4750W:

Normal Power Consumption mode: 388 W

ECO Power Consumption mode: 298 W

PowerLite 4855WU:

Normal Power Consumption mode: 368 W

ECO Power Consumption mode: 298 W

Standby:

PowerLite 4650/4750W:

0.39 W

PowerLite 4855WU:

0.47 W

Parent topic: [Technical Specifications](#)

Projector Environmental Specifications

Temperature	Operating: 32 to 113 °F (0 to 45 °C) Storage: 14 to 140 °F (–10 to 60 °C)
Humidity (relative, non-condensing)	Operating: 20 to 80% Storage: 10 to 90%
Operating altitude	Up to 4921 feet (1500 m) with High Altitude Mode enabled

Parent topic: [Technical Specifications](#)

Projector Safety and Approvals Specifications

United States	FCC Part 15 Class B (DoC) UL60950-1 2nd edition (cTUVus Mark)
Canada	ICES-003 Class B CSA C22.2 No. 60950-1

Parent topic: [Technical Specifications](#)

Supported Video Display Formats

For best results, your computer's monitor port or video card resolution should be set to display in the projector's native resolution. However, your projector includes Epson's SizeWise chip that supports other computer display resolutions, so your image will be resized to fit automatically.

Your computer's monitor port or video card refresh rate (vertical frequency) must be compatible with the projector. (See your computer or video card manual for details.)

The table here lists the compatible refresh rate and resolution for each compatible video display format.

Display format	Refresh rate (in Hz)	Resolution (in pixels)
Computer signals (analog RGB)		
VGA	60/72/75/85	640 × 480
SVGA	56/60/72/75/85	800 × 600
XGA	60/70/75/85	1024 × 768

Display format	Refresh rate (in Hz)	Resolution (in pixels)
WXGA	60	1280 × 768
	60	1366 × 768
	60/75/85	1280 × 800
WXGA+	60/75/85	1440 × 900
WXGA++	60	1600 × 900
SXGA	70/75/85	1152 × 864
	60/75/85	1280 × 1024
	60/75/85	1280 × 960
SXGA+	60/75	1400 × 1050
WSXGA+ ¹	60	1680 × 1050
UXGA	60	1600 × 1200
WUXGA ^{2, 3}	60	1920 × 1200
MAC13"	67	640 × 480
MAC16"	75	832 × 624
MAC19"	75	1024 × 768
	59	1024 × 768
MAC21"	75	1152 × 870
Composite video		
TV (NTSC)	60	720 × 480
TV (PAL)	50/60	720 × 576
TV (SECAM)	50	720 × 576
Component video		
SDTV (480i)	60	720 × 480
SDTV (576i)	50	720 × 576
SDTV (480p)	60	720 × 480
SDTV (576p)	50	720 × 576

Display format	Refresh rate (in Hz)	Resolution (in pixels)
HDTV (720p)	50/60	1280 × 720
HDTV (1080i)	50/60	1920 × 1080
HDTV (1080p) ²	50/60	1920 × 1080
HDMI and DisplayPort input signals (PowerLite 4650/4750W)		
VGA	60	640 × 480
SVGA	60	800 × 600
XGA	60	1024 × 768
WXGA	60	1280 × 800
	60	1280 × 768 ⁴
	60	1366 × 768 ⁵
WXGA+	60	1440 × 900
WXGA++	60	1600 × 900
SXGA	60	1280 × 960
	60	1280 × 1024
SXGA+	60	1400 × 1050
UXGA	60	1600 × 1200
SDTV (480i ⁵ /480p)	60	720 × 480
SDTV (576i ⁵ /576p)	50	720 × 576
HDTV (720p)	50/60	1280 × 720
HDTV (1080i)	50/60	1920 × 1080
HDTV (1080p)	24 ⁵ /30 ⁵ /50/60	1920 × 1080
HDMI and DisplayPort input signals (PowerLite 4855WU)		
VGA	60	640 × 480
SVGA	60	800 × 600
XGA	60	1024 × 768

Display format	Refresh rate (in Hz)	Resolution (in pixels)
WXGA	60	1280 × 768 ⁴
	60	1280 × 800
	60	1366 × 768
WXGA+	60	1440 × 900
WXGA++	60	1600 × 900
WSXGA+	60	1680 × 1050
SXGA	60	1280 × 960
	60	1280 × 1024
SXGA+	60	1400 × 1050
UXGA	60	1600 × 1200
WUXGA ^{2, 3}	60	1920 × 1200
SDTV (480i ⁵ /480p)	60	720 × 480
SDTV (576i ⁵ /576p)	50	720 × 576
HDTV (720p)	50/60	1280 × 720
HDTV (1080i)	50/60	1920 × 1080
HDTV (1080p)	24 ⁵ /30 ⁵ /50/60	1920 × 1080

¹ Only compatible when **Wide** is selected as the **Resolution** setting (not available on PowerLite 4650)

² PowerLite Pro 4855WU only

³ Only compatible with VESA CVT-RB (Reduced Blanking) input signal

⁴ DisplayPort input only

⁵ HDMI input only

Parent topic: [Technical Specifications](#)

Notices

Check these sections for important notices about your projector.

[Recycling](#)

[Important Safety Information](#)

[Important Safety Instructions](#)

[FCC Compliance Statement](#)

[Trademarks](#)

[Open Source Software License](#)

[Copyright Notice](#)

Recycling

Epson offers a recycling program for end of life products. Please go to www.epson.com/recycle for information on how to return your products for proper disposal.

Parent topic: [Notices](#)

Important Safety Information

Caution: Never look into the projector lens when the lamp is turned on; the bright light can damage your eyes. Never let children look into the lens when it is on. Never open any cover on the projector, except the lamp and filter covers. Dangerous electrical voltages inside the projector can severely injure you. Except as specifically explained in this *User's Guide*, do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

Warning: The projector and its accessories come packaged in plastic bags. Keep plastic bags away from small children to avoid any risk of suffocation.

Caution: When you replace the lamp, never touch the new lamp with your bare hands; the invisible residue left by the oil on your hands may shorten the lamp life. Use a cloth or glove to handle the new lamp.

Parent topic: [Notices](#)

Important Safety Instructions

Follow these safety instructions when setting up and using the projector:

- Do not look into the lens when the projector is on. The bright light can damage your eyes. Avoid standing in front of the projector so the bright light does not shine into your eyes.
- Do not place the projector on an unstable cart, stand, or table.
- Do not operate the projector on its side, or while tilted to one side. Do not tilt the projector more than 30° forward or back.
- If the projector is mounted on a ceiling or wall, it should be installed by qualified technicians using mounting hardware designed for use with this projector.
- When installing or adjusting a ceiling or wall mount, do not use adhesives to prevent the screws from loosening and do not use oils or lubricants. This may cause the projector case to crack and the projector to fall from its ceiling mount. This could cause serious injury to anyone under the mount and could damage the projector.
- Do not use the projector near water, sources of heat, high-voltage electrical wires, or sources of magnetic fields.
- Use the type of power source indicated on the projector. Use of a different power source may result in fire or electric shock. If you are not sure of the power available, consult your dealer or power company.
- Place the projector near a wall outlet where the plug can be easily unplugged.
- Take the following precautions when handling the plug: Do not hold the plug with wet hands. Do not insert the plug into a dusty outlet. Insert the plug firmly into the outlet. Do not pull the power cord when disconnecting the plug; always be sure to hold the plug when disconnecting it. Do not overload wall outlets, extension cords, or power strips. Failure to comply with these precautions could result in fire or electric shock.
- Do not place the projector where the cord can be walked on. This may result in fraying or damage to the plug.
- Unplug the projector from the wall outlet before cleaning. Use a dry cloth (or, for stubborn dirt or stains, a moist cloth that has been wrung dry) for cleaning. Do not use liquid or aerosol cleaners, any sprays containing flammable gas, or solvents such as alcohol, paint thinner, or benzene.
- Do not block the slots and openings in the projector case. They provide ventilation and prevent the projector from overheating. Do not operate the projector on a sofa, rug, or other soft surface, or set it on top of loose papers. Do not cover the projector with a blanket, curtain, or tablecloth. If you are setting up the projector near a wall, leave at least 7.9 inches (20 cm) of space between the wall and the air exhaust vent.
- Do not operate the projector in a closed-in cabinet unless proper ventilation is provided.

- Never allow objects of any kind to enter any openings in the projector. Do not leave objects, especially flammable objects, near the projector. Never spill liquid of any kind into the projector.
- If you are using two or more projectors side-by-side, leave at least 20 inches (50 cm) of space between the projectors to allow for proper ventilation.
- You may need to clean the air filter and vent. A clogged air filter or vent can block ventilation needed to cool the projector. Do not use canned air, or the gases may leave a residue.
- Do not store the projector outdoors for an extended length of time.
- Except as specifically explained in this manual, do not attempt to service this product yourself. Refer all servicing to qualified personnel. Opening or removing covers may expose you to dangerous voltages and other hazards.
- Never open any covers on the projector except as specifically explained in this manual. Never attempt to disassemble or modify the projector. Refer all repairs to qualified service personnel.
- Unplug the projector from the wall outlet and refer servicing to qualified service personnel under the following conditions: if it does not operate normally when you follow the operating instructions, or exhibits a distinct change in performance; if smoke, strange odors, or strange noises come from the projector; if the power cord or plug is damaged or frayed; if liquid or foreign objects get inside the projector, or if it has been exposed to rain or water; if it has been dropped or the housing has been damaged.
- Do not touch the plug during an electrical storm. Otherwise, you may receive an electric shock.
- Unplug the projector when it will not be used for extended periods.
- Do not use the projector where it may be exposed to rain, water, or excessive humidity.
- Do not use or store the projector where it may be exposed to smoke, steam, corrosive gases, excessive dust, vibration, or shock.
- Do not use the projector where flammable or explosive gases may be present.
- Do not use or store the projector or remote control in a hot location, such as near a heater, in direct sunlight, or in a closed vehicle.
- If you use the projector in a country other than where you purchased it, use the correct power cord for that country.
- Do not stand on the projector or place heavy objects on it.
- Do not use the projector outside of the required temperature range of 32 to 113 °F (0 to 45 °C). Doing so may cause an unstable display and could lead to projector damage. Do not use or store the projector where it may be exposed to sudden changes in temperature.

- Do not store the projector outside of the required temperature range of 14 to 140 °F (–10 to 60 °C) or in direct sunlight for long periods of time. Doing so may cause damage to the case.
- Do not place anything that can become warped or damaged by heat near the exhaust vents. Do not bring your hands or face close to the vents while projection is in progress. Do not bring your face close to the projector while it is in use.
- Before you move the projector, make sure its power is turned off, the plug is disconnected from the outlet, and all cables are disconnected.
- Never try to remove the lamp immediately after use because it will be extremely hot. Before removing the lamp, turn off the power and wait at least an hour to allow the lamp to cool completely.
- Do not disassemble the lamp or subject it to impacts.
- Do not place the source of an open flame, such as a lit candle, on or near the projector.
- Do not block the lens during projection using a book or any other object. This could damage the projector or cause a fire.
- Do not modify the power cord. Do not place heavy objects on top of the power cord or bend, twist, or pull it excessively. Keep the power cord away from hot electrical appliances.
- If the lamp breaks, ventilate the room to prevent gases contained in the lamp from being inhaled or coming in contact with your eyes or mouth. If you do inhale gases or gases come in contact with your eyes or mouth, seek medical advice immediately.
- If the projector is mounted overhead and the lamp breaks, be careful to prevent pieces of glass from falling into your eyes or mouth when you open the lamp cover. If pieces of glass do get into your eyes or mouth, seek medical advice immediately.
- Always lower the volume before turning off the projector. Turning on the projector with the volume too high can damage your ears.
- Always attach the lens cover to the lens when not using the projector to prevent the lens from becoming dirty or damaged.

Note:  The lamp(s) in this product contain mercury. Please consult your state and local regulations regarding disposal or recycling. Do not put in the trash.

WARNING: The cords included with this product contain chemicals, including lead, known to the State of California to cause birth defects or other reproductive harm. ***Wash hands after handling.*** (This notice is provided in accordance with Proposition 65 in Cal. Health & Safety Code § 25249.5 and following.)

[Restriction of Use](#)

Parent topic: [Notices](#)

Restriction of Use

When this product is used for applications requiring high reliability/safety such as transportation devices related to aviation, rail, marine, automotive; disaster prevention devices; various safety devices; or functional/precision devices, you should use this product only after giving consideration to including fail-safes and redundancies into your design to maintain safety and total system reliability.

Because this product was not intended for use in applications requiring extremely high reliability/safety such as aerospace equipment, main communication equipment, nuclear power control equipment, or medical equipment related to direct medical care, please make your own judgment on this product's suitability after a full evaluation.

Parent topic: [Important Safety Instructions](#)

FCC Compliance Statement

For United States Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification or Declaration of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

For Canadian Users

CAN ICES-3(B)/NMB-3(B)

Parent topic: [Notices](#)

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Parent topic: [Notices](#)

Open Source Software License

GNU GPL

This projector product includes the open source software programs which apply the GNU General Public License Version 2 or later version ("GPL Programs").

We provide the source code of the GPL Programs until five (5) years after the discontinuation of same model of this projector product.

If you desire to receive the source code of the GPL Programs, contact Epson as described in the *User's Guide*.

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The list of GPL Programs is as follows and the names of author are described in the source code of the GPL Programs

The list of GPL Programs

busybox-1.13.4

iptables-1.4.4

libgcc1(gcc-4.3.3)

libstdc++-6.0.10

linux-2.6.27

patches

udhcp 0.9.8

uvc rev.219

wireless_tools 29

EPSON original drivers

Stonestreet One Drivers

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Version 2, June 1991

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