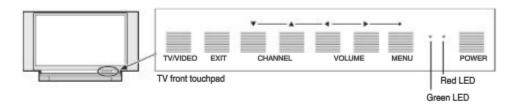
Chapter 10: Troubleshooting

LED indications

The green and red LED lights are on the TV front touchpad, to the left of the POWER button.

The green and red LED lights on the TV control touchpad (on the lower right corner of the TV screen) indicate the TV's current status, as follows:

- . Green ON (solid) and Red OFF = TV power cord is plugged in but the TV is OFF. This is called standby mode.
- . Red ON (solid) and Green OFF = TV power cord is plugged in and the TV is ON.
- · Green and Red ON (solid) = TV front touchpad is being pressed.
- · Green and/or Red blinking (see table below).



LED Indication	Condition	Solution
Green blinks 3 times after power cord is plugged in; Red is OFF.	The TV is warming up.	Wait about 30 seconds until the Green LED lights continuously, and then press POWER to turn ON the TV.
Green is ON (solid); Red blinks continuously at 0.5-second intervals.	The lamp unit door is not seated properly.	Turn OFF the TV and unplug the power cord. Review *How to replace the lamp unit" on pages 99–100 to ensure that the lamp unit door is installed securely. If the problem persists, contact a Toshiba Authorized Service Center.
Green blinks continuously at 0.3-second intervals; Red is ON (solid).	The lamp is not working properly.	The TV automatically will try to restart itself eight times (see item #4).
4) Green and Red blink continuously at 1-second intervals.	The lamp is not working properly after the eighth automatic restart (see item #3).	Turn OFF the TV and then ON again. If the problem persists, replace the lamp unit (see pages 98–100). If the problem still persists, contact a Toshiba Authorized Service Center.
5) Green and Red blink 3 times only.	An abnormal temperature increase has occurred.	Turn OFF the TV. Check to make sure all slots and openings in the TV cabinet are not covered, blocked, or dusty. Turn ON the TV again. If the problem persists, contact a Toshiba Authorized Service Center.
Green is OFF; Red blinks continuously at 0.5-second intervals.	The TV requires servicing.	Turn OFF the TV and unplug the power cord. Plug the power cord in again and turn ON the TV. If the problem persists, contact a Toshiba Authorized Service Center.